









# CONTENTS

## PARTICULARS

## PAGE

At a Glance	03
IDRA Certificate	04
BAPLC Renewed Certificate	05
Membership of the Bangladesh Insurance Association	06
Letter of Transmittal	07
Notice of the 21 <sup>st</sup> Annual General Meeting	30
Vision, Mission and Corporate Focus	09
Corporate Milestone	10
ICSB Award	11
ICMAB Award	12
Company Information	13
Directors' Profile	14
Corporate Management Team	23
Executive Album	24
Useful Information for the Shareholders	29
Value Added Statement	30
Comparative statement of new Business and Business in force	32
Financial Highlights	32
Chairman's Message	34
20th Annual General Meeting	35
Directors' Report	36
Pattern of Shareholding	49
Code of Conduct	50
Dividend Policy	52
Report on Corporate Governance	56
Audit Committee Report	59
Nomination & Remuneration Committee	62
The Certificate of Corporate Governance Compliance	64
Key Financial Indicators	72
Abstract of Actuarial Valuation for 2020	75
Declaration by CEO and CFO	76
Auditors' Report	7
Financial Statements	85
Balance Sheet	86
Revenue Account	87
Form - "AA"	89
Statement of Life Insurance Fund	90
Statement of Cash Flow	91
Statement of Change in Shareholders' Equity	92
Notes to the Financial Statements	93
Directors' Certificate	12
Pragati Life Events	12
Our Presence	12
Proxy Form & Attendance Slip	14



## AT A GLANCE

Pragati Life Insurance Limited was established on January 30, 2000 as a public limited company under the Companies Act, 1994 with the philosophy of maintaining competitiveness and balanced with prudent management and fairness to all policyholders. The Company obtained registration from the Department of Insurance on April 11, 2000 under the Insurance Act, 1938 to carry out insurance business. The Company started with a Paid up capital of Tk. 1,000 million against an Authorized Capital of Tk. 250 million. Now the present paid up capital stands to Tk. 307.03 million as at 31 December 2020.

Pragati Life has been sponsored by some renowned business entrepreneurs of the Country linked with different industrial groups. The Company went for public issue in 2005 and listed in both Dhaka Stock Exchange Limited and Chittagong Stock Exchange Limited.

Pragati Life was established with the vision of participating effectively in the process of providing financial security to the clients as well as facilitates creation of Long term capital in the market. The Company, in the process of materializing its vision, has been developing new customer oriented and innovative products developed by its own Actuarial Department. Within a short span of time, the Company has created a franchise value in the market by expanding its business network with a diversified product lines across the Country.

Pragati Life has re-insurance agreement with the largest Reinsurer of the world-Munich Reinsurance Company, Germany since its inception. Pragati Life is also the first insurer in Bangladesh introducing the status of the policies through Push-Pull (SMS) service to its Policyholders. In addition, the policyholders can also know their policy details from anywhere in the world from its website and recently launched mobile apps. Pragati Life has also initiated digital premium payment options like payment through EFTN, using Debit/Credit Card, Mobile Banking and use of Agent Banking.



BANGLANCE DEVELOPMENTAN BANGL	D REGULATORY
BallCe	AUTHO
S BANGL	ADESH
নিবন্ধন নবায় (গ্রবিধান ৭(	
দিবন্ধন নম্বর্য় লাইফ-৩৭/২০০০ দিবন্ধন নবায়নের তারিখ্য ০১ জানুয়ার্রী ২০২১।	
আপনাদের আবেদনের প্রেক্ষিতে বীমা আইন, ২০১০ (২	২০১০ সনের ১৩ নং আইন) এর ধারা ১১ মোতাবেন
০১ জানুয়ারী ২০২১ হতে ৩১ ভিসেম্বর ২০২১ সাল পর্য	ন্ধ ধ্রণতি লাইফ ইন্যুরেল লিমিটেড এর নিবন্ধন সন
এতহারা নবায়ন করা হলো।	
ইযুার অরিশ্য ০৮––০২–২০২৯	· For
	চেয়ারম্যান
	ধীমা উন্নয়ন ও নিয়্মণ কণ্ঠপক্ষ
	1



**PRAGATI LIFE** 





## বাংলাদেশ ইন্স্যরেন্স এসোসিয়েশন-এর সদস্যপদ

## হালনাগাদ এর জন্য প্রত্যয়ন পত্র

এতদ্বারা প্রত্যয়ন করা যাচ্ছে যে, ...প্রগ্রহি.লাইফ্রাইক্সারেস্ত দিমিটেজ..... বাংলাদেশ ইন্স্যারেন্স এসোসিয়েশন-এর সদস্য।

এই প্রত্যয়ন পত্র ২০২১ সালের জন্য লাইর্ফ/নন-লাইফ বীমা ব্যবসা করার নিমিন্তে বীমা উন্নয়ন ও নিয়ন্ত্রণ কর্তৃপক্ষ-এর নিকট থেকে নিবন্ধন নবায়নের জন্য হাগনাগাদ সনদ।

তারিখ ৪২৬.১১.২০২০

বাংলাদেশ ইপ্যুরেপ এস্রোসিয়েশন-এর পক্ষে

20000004

(নিশীথ কুমার্র সরকার) সেক্রেটারী জেনারেল

মুখ্য নির্বাহী কর্মকর্তা প্রগতি লাইফ ইন্যুরেঙ্গ লিমিটেড প্রগতি ইন্যুরেঙ্গ ভবন (লেডেল-৬) ২০-২১, কাওরান বাজার ঢাকা-১২১৫







#### All Shareholders

Insurance Development and Regulatory Authority Registrar of Joint Stock Companies and Firms Bangladesh Bangladesh Securities and Exchange Commission Dhaka Stock Exchange Limited Chittagong Stock Exchange Limited Central Depository Bangladesh Limited All other Stakeholders

#### Annual Report for the year ended December 31, 2020

Dear Sir,

We are pleased to enclose copy of the Annual Report-2020 together with the Audited Financial Statements including Balance Sheet, Revenue Account, Cash Flow Statement, and Notes to the Accounts for the year ended December 31, 2020 for your kind information and record.

Sincerely yours,

Jagadish Kumar Bhanja, FCS Company Secretary



# প্রগতি লাইফ ইন্স্যরেন্স লিমিটেড

প্রধান কার্যালয় : প্রগতি ইঙ্গ্যুরেঙ্গ ভবন (৬ষ্ঠ তলা) ২০-২১, কাওরান বাজার, ঢাকা-১২১৫।

#### ২১তম বার্ষিক সাধারণ সভার বিজ্ঞপ্তি

এই বিজ্ঞপ্তির মাধ্যমে জানানো যাচ্ছে যে, প্রগতি লাইফ ইস্যুরেঙ্গ লিমিটেড এর ২১তম বার্ষিক সাধারণ সভা নিম্নলিখিত কার্যাবলী সম্পাদনের জন্য আগামী ১২ আগষ্ট, ২০২১, বৃহস্পতিবার, বেলা ১২.০০ ঘটিকায় ডিজিটাল প্লার্টফর্ম https://pragatilife.virtualagm2021.com এই লিংকের মাধ্যমে অনুষ্ঠিত হবে।

- ৩১ ডিসেম্বর, ২০২০ তারিখে সমাপ্ত বছরের নিরীক্ষিত হিসাব বিবরণী ও নিরীক্ষকদের প্রতিবেদন এবং পরিচালকমন্ডলীর প্রতিবেদন গ্রহণ, বিবেচনা ও অনুমোদন।
- ২. ৩১ ডিসেম্বর ২০২০ তারিখে সমাপ্ত বছরের পরিচালনা পর্ষদের সুপারিশকৃত লভ্যাংশ অনুমোদন।
- পরিচালক নির্বাচন/পুনঃনির্বাচন।
- 8. ২০২১ সালের জন্য কোম্পানীর নিরীক্ষক নিয়োগ ও তাদের পারিশ্রমিক নির্ধারণ।
- ৫. ২০২১ সালের জন্য কোম্পানীর প্রতিষ্ঠানিক সুশাসন (Corporate Governance) নিরীক্ষক নিয়োগ ও তাদের পারিশ্রমিক নির্ধারণ।

পরিচালনা পুর্ষদের আদেশক্রমে

ঢাকা

AGM Link:

১৯ জুলাই, ২০২১



জগদীশ কুমার ভঞ্জ, এফসিএস কোম্পানী সচিব

#### দ্রষ্টব্য ঃ

রেকর্ড ডেট ঃ ১৯ জুলাই, ২০২১;

- কোম্পানী শেয়ারহোল্ডার যাদের নাম রেকর্ড ডেট এ কোম্পানীর সদস্য বইতে নিবন্ধিত অথবা সিডিবিএল এ রেকর্ডভূক্ত থাকবে কেবলমাত্র তারাই বার্ষিক সাধারণ সভায় অংশগ্রহন, ভোটদান এবং লভ্যাংশ পাওয়ার যোগ্য হবেন।
- ২. সম্মানিত শেয়ারহোল্ডারগণ বার্ষিক সাধারণ সভায় অংশগ্রহণ করার জন্য https://pragatilife.virtualagm2021.com এই লিংক অথবা কিউ আর কোড এর মাধ্যমে প্রবেশ করতে হবে যার ইউজার আইডি: বিও হিসাব নম্বর এবং পাসওয়ার্ড হিসেবে রেকর্ড ডেট এ ধারণকৃত শেয়ারের পরিমাণ প্রদান করতে হবে। শেয়ারহোল্ডারগণ তাদের প্রশ্ন ও মতামত সভা শুরুর ২৪ ঘন্টা পূর্বে ইলেক্ট্রনিক পদ্ধতি ব্যবহারের মাধ্যমে প্রদান করতে পারবেন।
- ৩. সাধারণ সভায় যোগদান ও ভোট প্রদানের যোগ্য একজন শেয়ারহোল্ডার তার পক্ষে সাধারণ সভায় যোগদান ও ভোট প্রদানের জন্য একজন প্রক্সি নিয়োগ দিতে পারবেন। প্রক্সিকে কোম্পানীর একজন শেয়ারহোল্ডার হতে হবে এবং যথাযথভাবে পূরণকৃত ও উপযুক্ত পরিমাণ স্ট্যাম্প লাগানো প্রক্সি ফরম কোম্পানীর নিবন্ধিত কার্যালয়ে সভা শুরুর ৭২ ঘন্টা পূর্বে জমা দিতে হবে।
- 8. বার্ষিক প্রতিবেদন-২০২০ ই-মেইলের মাধ্যমে প্রদান করা হবে। বার্ষিক প্রতিবেদন-২০২০ কোম্পানির ওয়েবসাইটে www.pragatilife.com পাওয়া যাবে এবং শেয়ার বিভাগ থেকে সংগ্রহ করা যাবে।
- ৫. মার্চেন্ট ব্যাংক এবং ডিপোজেটরী পার্টিসিপেন্টদের অবগতির জন্য জানানো যাচ্ছে যে, যারা প্রগতি লাইফ ইন্সুরেন্স লিঃ এর শেয়ার মার্জিন লোন অধিভুক্ত তাদের বিবরণী আগামী ৮ আগষ্ট, ২০২১ এর মধ্যে কোম্পানী সচিব বরাবর পৌছানোর জন্য অনুরোধ করা হলো। অন্যথায় লভ্যাংশ প্রদানে কোন ধরনের ভুল ভ্রান্ত্রির দায় কোম্পানী বহন করবে না।
- ৬. পরিচালনা পর্ষদ এর ১৪৫তম সভায় স্বতন্ত্র স্কুটিনাইজার হিসাবে ARTISAN, Chartered Accountants কে নিয়োগ প্রদান করা হয়েছে।
- ৬. সকল ক্ষেত্রে বি.এস.ই.সি এর নির্দেশনা প্রযোজ্য হবে।



## **Our Vision**

We shall be recognized as the leader among all life insurance companies in Bangladesh. Our success will be built on our absolute dedication to the satisfaction of our policyholders, through constant innovation, operational efficiency, prompt services, cost effectiveness and the talents of our people. We shall always apply high standards of integrity and responsibility in our activities.





## **Our Mission**

Our mission is to produce and provide quality and innovative insurance product. Maintain stringently ethical standard in business operation and ensure benefit to the policyholders, shareholders and the society at large.

## **Corporate Focus**

Our vision and mission are to emphasize on the quality of product, process and service leading on growth of the Company imbibed with good governance in practices.





# Corporate Milestone

	MANALA MAR
Registration as a Joint Stock Company	January 30, 2000
Commencement of Business	April 11, 2000
Signing of contract with the world's largest re-insurer, Munich Re, Germany for reinsurance coverage	April 17, 2000
Signing of first policy	May 03, 2000
Inauguration of official website	July 01, 2001
Appointment of Issue Manager	December 22, 2004
Agreement with CDBL	September 25, 2005
Consent to issue IPO shares	October 16, 2005
Publication of Prospectus	October 19, 2005
Subscription Opens	November 24, 2005
Allotment of IPO Shares	December 28, 2005
Listing in Dhaka Stock Exchange	February 06, 2006
Listing in Chittagong Stock Exchange	February 06, 2006
First Trading in Stock Exchanges	February 06, 2006
Holding the first public AGM (6th)	September 17, 2006
Introduction of first ever Push-Pull service for policyholders' information	March 01, 2007
Declaration of first policy bonus	January 29, 2007
First Credit Rating	January 30, 2008
Received Century International Era Award (Gold Category)	March 11, 2012
Received International Platinum Star for Quality Award	September 21, 2014
Rights Share Approval from BSEC	August 13, 2020
Mobile apps launched	December 02, 2020
Received ICSB National Award 2019	January 23, 2021
Received ICMAB Best Corporate Award 2019	February 25, 2021







Mr. M. J. Azim, Managing Director & CEO of Pragati Life Insurance Limited receiving the Gold Award of 7th ICSB National Award for Corporate Governance Excellence 2019 from Mr. Tipu Munshi MP, Honorable Minister of Commerce.



Mr. M. J. Azim, Managing Director & CEO of Pragati Life Insurance Limited receiving the Gold Award of ICMAB Best Corporate Award 2019 from Mr. Tipu Munshi MP, Honorable Minister of Commerce.









# **Company Information**

The Company was incorporated as a Public Limited Company in Bangladesh in the year 2000 under the Companies Act. 1994. The Company within the stipulation laid down by Insurance Act. 1938 (New Act. 2010) and directives as received from time to time from Insurance Development & Regulatory Authority (IDRA) provides life insurance services. The Company is listed with Dhaka Stock Exchange and Chittagong Stock Exchange as a Publicly Traded Company.

Registered Office	Pragati Insurance Bhaban (6th floor), 20-21 Kawran Bazar, Dhaka-1215 Contacts :Telephone : +88 02 8189184-8 Fax : +88 02 9124024 E-mail : info@pragatilife.com Website : www.pragatilife.com
Auditor	A.Wahab & Co. Chartered Accountants Hotel Purbani Annex 2, (4th Floor), 1 Dilkusha C/A, Dhaka-1000, Phone: 88-02-958-5626, 957-5293 www.awahabco.com
Tax Consultant	M/s Mahfel Huq & Co. Chartered Accountants BGIC Tower (4th floor), 34 Topkhana Road, Dhaka-1000
Actuary	Dr. Mohammad Sohrab Uddin, Phd, AIA Consulting Actuary House # 6 (4th Floor), Road #12, Section # 13 Uttara Model Town, Dhaka-1230 Contact no: +8801715013176
Legal Consultant	Barrister Margub Kabir Advocate, Supreme Court of Bangladesh Huq & Co 47/1 Purana Palton, Dhaka-1000.





# **DIRECTORS' PROFILE**





**Mr. Khalilur Rahman** was born on 10 April, 1945 in Chittagong. His father was Late Alhaj Abul Khair and mother was Late Al-Haj Fatema Begum. He is a Bachelor of Science in Management and a renowned industrialist and Commercially Important Person (CIP). He has got a wide range of work involvement at home and abroad .He has business links with USA, Canada, Europe, Scandinavian Countries, Japan, South Asian Sub-Continent, Korea, Singapore, Taiwan, China, Germany, South Africa, Vietnam, Liberia, Fareast and Middle East.

He is the founder Chairman of Southern University Bangladesh and President of Khalilur Rahman Mohila College, Khalil Mir Degree College, Khalilur Rahman Girls' High School, Ziri Khalil Mir Adarsh High School, Kartala Belkhain Mohabodhi High School, Khalilur Rahman Shishu Niketon (Kinder Garten), Khalilur Rahman Cultural Academy, Saberia Khalilia Senior Madrasha, Shaindair Gouchiya Tayoubia Delwara Begum Sunnia Alim Madrasha, Shaindair Al-Haji Abul Khair Sunnia Senior Madrasha and also member of the Governing body of S. A. Noor High School, Hulain Saleh Noor College and Mafizur Rahman Girls' High School.

He is the Group Chairman of KDS. The concerns of KDS are - KDS Garment Industries Ltd., KDS Fashion Ltd, KDS IDR Ltd, Canvas Garments (PVT) Ltd, KDS Apparels Ltd, KDS Textiles Mills Ltd, KDS Logistic Ltd (Container Yard), KDS Washing Plant, KDS Poly Industries Ltd, KDS Accessories Ltd, KDS Thread Ltd, KYCR Galvalume, KY Steel Mills Ltd., KYCR Coil Industries Ltd., KIY Steel Accessories Ltd, Rahman & Co.

He is the Founder President of Chittagong Metropolitan Chamber of Commerce and Industries and Patiya Samity at Chittagong City, Chairman of Bangladesh CR Coil Manufacturer & Exporters Association and Pragati Life Insurance Ltd., Ex-Chairman of Bangladesh Red-crescent Society (Chittagong district unit), Ex-1stVice President & Director of BGMEA & Vice President of Bangladesh Inland Container Depot Association (BICDA). He is the running Director of Pragati Insurance Ltd. and National Bank Ltd. He is a Sponsor Share holder of Northern General Insurance Ltd. and Al-Arafah Islami Bank Ltd. He is the Life Member of Bhatiary Golf and Country Club, Chittagong Boat Club, Chittagong Club Ltd., Chittagong Metropolitan Lions Club, Chittagong Press Club, Chittagong Institute Ltd. (Senior's Club), Chittagong Maa & Shishu Hospital, Ziri Zanakollan Trust & International Business Forum of Bangladesh. He is the Executive Member of Bangladesh Cl Sheet and GP Sheet Association.

As an Industrialist, Businessman and Entrepreneur, he achieved a good numbers of awards in different categories. He achieved National Export Trophy for High Export of Ready Made Garments in the years1985-1986,1987-1988, 1989-1990, 1990-1991,1991-1992, 1994-1995, 1995-1996, 1996-1997, 2003-2004, 2005-2006, and 2009-2010. Received Gold Medal/Crests Recognition of Quality and Quality Garments Exporter of AMC, TARGET, USA in the years 1998,1999,2001and2002; Golden Trophy For Quality In Ready Made Garments from Madrid 1992, Spain. Kmart Corporation Award; International Gold Star For Quality, International Recognition of Efficiency from Business Initiative Directions, Texas, USA, USA-Strategic Partner of Target Corporation; Outstanding Performance Award 2000; Award from Trade Leader Club, Spain–5 Times; Target Corporation Award; Gold Medal Crest For Export-1990-1991 and 1999-2000; Received Charming Shops Inc. USA 2004; Vendor Excellence Award 2000 from TARGET; Vendor Award 2005 from TARGET For Delivery High Quality Products, International Supplier of the Year 2004, 2005, 2009 & 2010 Award from Wal-Mart Canada and Wal-Mart UK George. Received Batexpo Award–1999 and 2000; Cafaxpo Award-2009; Top Clint Trophy from Agrabad Hotel-1998; Best Wishes Trophy from Agrani Bank Ltd.-2000; Business Award from Mercantile Bank -2011; Business Award from Janata Bank Ltd., Business Award from Jamuna Bank Ltd., Awarded from Lions Club International; Certificate of Excellence is Awarded to KDS Group from Pragati Insurance Ltd., Performance Award from Shahjalal Islami Bank Ltd., "VijayaShree"- An International "Buddhist Award"-2009; Golden Award from UNESCO Academic Development Project and Mother Teresa Human rights Gold Award 2014 by Bangladesh Information & Human rights Foundation on 01/09/2014, "Ekushey Padak 2015" from Chittagong City Corporation for Contribution in Trade & Industry. Group Data in brief- Nearly Forty five thousand employees ranging from senior most executives to work forces are in the pay-roll of the Group.





Syed M. Altaf Hussain Director

Syed M. Altaf Hussain, son of Syed M. Wares Ali was born in a respectable Muslim family in 1954. He has involved in Trade, Commerce, Agri-Business and Industries since the beginning of his career in 1978. He graduated from UTA (Texas), USA with focus on Agribusiness. Currently he is the Chief Executive Officer of W&W Grains Corp. representing Cargill Inc., USA & The Mosaic Company in Bangladesh, the world's largest privately held Company W&W Grains and Cargill inc. of United States joined their hands together to deliver highest quantity of Agricultural produce mainly food grains and crop nutrition to Bangladesh. Mr. Altaf was associated with Agro-based Industries & Technology Development Project (ATDP-II), sponsored and funded by USAID, as advisor of the project on behalf of Cargill Technical Services Inc. USA. He has played a great role in the process of agricultural growth in Bangladesh. He attended a short course on agribusiness in Harvard University, USA. Presently he is the Chairman of United Petro-Chemical Ltd., Sonic Allied Industries Ltd., WW Avion Tours & Travels Ltd. and also the Chairman of editorial board of the Daily Janata, a national daily news paper. He is also Chairman of Pragati Insurance Ltd. and founder Chairman & Director of Pragati Life Insurance Ltd. where he is also the Member and convener of the Directors' Finance Committee of Pragati Life Insurance Ltd. & Co-Chairman & Director of Jamuna Resort Ltd. Mr. Altaf is an extensively traveled person. He visited many countries across the like world North America, Europe, Australia, and Eastern Europe & Asia. He has earned name and fame in business community for his honesty, integrity, dedication, hardworking, and high degree of sense of responsibility.



Mr. Abdul Awal Mintoo

Known as Mintoo amongst his business associates and friends, Abdul Awal is the founder, Chairman and CEO of the Multimode Group. The Group has since diversified into agriculture, banking and insurance, FMCG, automobiles, oil and natural gas exploration, banking and insurances and agricultural research, development and production, chemicals and fertilizers, hospitality, information technology, textiles plastic recycling, real estate etc. Mintoo ranks amongst the top industrialists and private sector leaders & presently he is the Chairman & CEO of Multimode Group, one of the largest conglomerates in Bangladesh.

Mr. Mintoo is also is also the Chairman of Lal Teer Seed Ltd. (LTSL) that specializes in the research & varietal development of Hybrid and OP Seeds of various types of Rice and vegetables, production, processing, packaging& distribution. Since LTSL's inception in 1995 Mr. Mintoo has engaged his Lal Teer Team in frontier research for agricultural development in Bangladesh in collaboration & partnering with various international NGO's, Interest Groups to address the challenges affecting Bangladeshi smallholder farmers in the fields of economical heap, nutritional deficiency amongst the poor, adaptation with the climatic changes, necessity of HyB & resilient Seeds, women empowerment etc. to attain the Goals of SDGs. He has also played pivotal roles attending various seed industry technical groups, meetings, conferences, events and consortiums in Asia and around the world. He has twice been elected and led the Federation of Bangladesh Chambers of Commerce and Industries (FBCCI) and for his outstanding leadership and active participation in agricultural sector in Bangladesh & South East Asia & Pacific region, Mintoo has recently been elected as the President of Bangladesh Seed Association (BSA) & Executive Committee Member (EC Member) in Asia & Pacific Seed Association (APSA), first time in the history of Bangladesh.

Mintoo obtained his B.Sc. and M.Sc degree from the State University of New York (SUNY). He also obtained M.Sc in Agricultural Economics from the University of London, the UK. Mr. Mintoo is very widely traveled person and he already traveled most of the countries of the world. He is fond of reading and writing and as prolific writer he already authors 04 books. His articles appear in the leading business journals and newspapers both in Bangladesh & abroad. An Original Research paper on Draft Genome of River Water Buffalo was published in the famous original research journal the World Ecology and Evolution (Volume 9, Issue 6), published by John Wiley & Sons Ltd. in 2019. In the famous Time Magazine's April 6/April 13, 2020 Double issue edition an article on the innovative and sustainable roles of Mintoo has been published. Apart from business, Mintoo is the patron of a large number of charitable institutions; his philanthropic initiatives include several schools, colleges and hospitals in remote Bangladesh. He is also the founder of Iqbal Memorial College in his village.





Mr. Mohammed Abdul Awwal Director

Mr. Mohammed A. Awwal was born on 6th December 1945 in Noakhali. His father, late M. Khalilur Rahman was a reputed business personality of the then Pakistan. Mr Awwal Graduated from Govt. College of Commerce, Chittagong and obtained Masters Degree in Management (M.Com) in 1967 from University of Dhaka. After the sad demise of his illustrious father in early 1977, he took over as the CEO of MKR Group with offices in Chittagong, Dhaka, Khulna & other places of Bangladesh. The group was established during mid 1950s & later floated as Private Limited Company with name & style as Associated Traders & Mariners & Bengal Shipping Line Ltd in early 1962. Mr Awwal have diversified his group of business in various sectors other than shipping. He was a sponsor Director of several public listed organizations like; National Bank Ltd., Pragati Insurance Ltd., Pragati Life Insurance Ltd., Dulamia Cotton & Spinning Mills Ltd etc. He was an initial promoter of Chittagong Stock Exchange Ltd in its early year. He was also a Director of Padma Oil Co. Ltd. & Eastern Lubricants Ltd. Mr Awwal is involved in many professional and business bodies throughout Bangladesh and some overseas business bodies. The business bodies are; Chittagong Chamber of Commerce & Industry, Metropolitan Chamber of Commerce & Industry, Chittagong & Dhaka, Bangladesh Shipping Agents Association, Bangladesh Master Stevedores Association and many others. Mr Awwal is a former Member of the Islamic Ship Owners Association based in Jeddah. He was also one of the early Member of the famous World Economic Forum-Geneva. Apart from these. Mr Awwal have promoted the establishment of President of Bangladesh Philippines Chamber of Commerce & Industry (BPCCI) & was its former President. He is also a Sponsor Director of Metropolitan Chamber of Commerce & Industry(MCCI), Chittagong.

He served as Governor, Rotary International District 3280 (whole of Bangladesh) during 1998-99. He has also served RI in various capacities in RI Zone 6B. He is a leading philanthropist and social worker especially in education and a senior member in several leading Civil Society Institutions like Chittagong Club Ltd, Gulshan Club Ltd, Bhatiary Golf Club, Chittagong Boat Club, Chittagong Press Club & many more. Mr. Awwal is appointed as Honorary Consul of the Republic of Philippines in Chittagong since September 2010 which he is continuing. He has promoted as Consul General of the Republic of Philippines in Chittagong on January 2020.

Mr Awwal is happily married with Khaleda Adib Awwal who is also a distinguished community leader in her own right. She is the President of Chittagong Ladies Club & was the National Representative of Inner Wheel Bangladesh, during 2018-19. Mr Awwal is the proud father of two sons & two daughters who are all settled in their respective lives.

Mrs. Nelofer Kamal

**Mrs. Nelofer Kamal,** daughter of Md. Badiuzzaman was born in a renowned Muslim family in 1963. She completed Graduation and Master Degree in Social Science from Chittagong University.

She is the wife of Mr. Mohammed Sarwar Kamal, a renowned businessman in Trading, Finance and other sectors.

Presently, she is one of the Directors of Mc. Donald Group engaged in Steel, Seeds, Polymer Agro and other businesses.





Mr. A.S.M. Mohiuddin Monem Director

**Mr. A.S.M. Mohiuddin Monem** is the Deputy Managing Director of Abdul Monem Group, Chairman of ServicEngine Ltd and the honorary consul of the Czech Republic in Bangladesh. Mr. Monem received his Bachelor's degree in Industrial Engineering from North Eastern University, Boston, U.S.A in 1992 and a Master Degree in Engineering Management from the same institution in 1994, where he graduated with Honors with CUM LAUDE.

After the graduation, he joined AML and since then he has revolutionized the company.With his transformational capabilities and technological foresight, he applied modern management concepts to broaden the outreach of the businesses. Under his dynamic leadership the business process at AML have gained greater efficiency, which has been translated into unprecedented growth in Beverage, Ice-cream & Dairy, Food, Sugar and Construction units. He is the pioneer in setting up the first US Bangladesh joint venture BPO operation in IT sector, which has been featured in Fortune magazine as the only BPO Company from Bangladesh ranking within top 100 global BPO firms.

He was a private sector member in the national committee for industrial development headed by the honorable Prime Minister and he is also a Director of Pragati Life Insurance Limited and Pragati Insurance Limited. He is also a former Director of DCCI(Dhaka Chamber of Commerce and Industries).

For his outstanding contribution in industrial development of Bangladesh,Mr. Monem has been awarded with 'President's Award for Industrial Develeopment-2014, 2016 and 2017'.Mr. Monem also received the prestigious National Export Gold Trophy for five consectuive yearsfrom the Honorable Prime Minister for the extra-ordinary contribution of his company, ServicEngine Ltd. to the country's export trade in Computer Software. Moreover, he has also been honored with CIP (Commercially Important Person) in consecutive seven years andHighest Tax Payer awards five years in a row.

Mr. Tabith M. Awal Director

**Mr. Tabith Awal** has completed his higher education from the George Washington University in Washington D.C. USA and obtained combined degree in M.Sc in Information System Technology and BBA in Management Information System. After the M.Sc he has fallen back to Bangladesh he was involved in various private sectors business like Trading, Textiles, Spinning & Textiles, Agro-industry, Livestock, Artificial Insemination, Manufacturer of Carbon Rod, Marketing-Distributions, Automobile Sales & Services, Oil and Gas Exploration, Insurance, Foods & Beverages, Hospitality, JV Recycling Industry, JV Manufacturing & Distribution Industry of PE Foam, telecommunications, IT, Banking etc.

Apart from being a successful entrepreneurship, Tabith's passion for football is widely known and played in semi-professional football clubs both in home & abroad. He was elected as one of the youngest Vice Presidents of Bangladesh Football Federation (BFF) in 2012. He is also the Chairman of Tournaments Committee of BFF. He also owned a football club Feni Soccer Club and presently Tabith is the Chairman and Founder President of another football club NoFeL playing in the premier league under BFF.

Tabith in his early entrepreneurship received Gold Medals from the Govt. of (EPB) for outstanding results in exporting carbon rods in 2004. in the same year, he pioneered the first Wireless Communication Company along with the first ever Digital Money Transfer Platform named iPay. From the year 2005 he joined and contributed in the fields of innovative seed production, research & development in Lal Teer Seed Company Ltd., in 2011 he engaged himself in the back footed Livestock industry of Bangladesh and by 2014, Tabith has completed the Genome Sequencing of River Water Buffalo partnering with BGI. For his individual roles and active participation in Seed Industry he was elected as the Senior Vice President of Bangladesh Seed Association (BSA) for the 2017-2019 term.

Tabith's exposure in leadership elected as Director of MCCI, Member of UN Global Compact Initiatives, South Asian Youth Business Forum, FBCCI, DCCI, CACCI and EC Member in BD CNG Filling Station & Conversion, Workshop Owner's Association, American Alumni Association etc.

Tabith is also a very common face in our television talk shows and a profound writer of articles on various common issues in our National Daily's. Beside this, he has been a powerful candidate for the last 2 Mayoral Elections of DNCC.





#### Mr. Md. Shafiur Rahman Director

**Mr. Md. Shafiur Rahman,** son of Mr. Md. Syedur Rahman Mintoo was born in a renowned muslim family. He has completed Bachelor of Engineering (Civil) from Birla Institute of Technology (MESRA), India and MBA from Clark University, USA. Presently he is the Deputy Managing Director and managing operation and marketing of Pro Star Group- a 100% export oriented garments manufacturers. Also, he is engaged in various business organizations established both with foreign collaboration and local ventures. He is the Member of IEB, Kurmitola Golf club and American Alumni Association. Besides, he is involved in various social welfare organizations like Charitable Dispensary, Orphanage, Vocational Training School, Primary Education etc.



Mr. Tafsir M. Awal

Mr. Tafsir M. Awal, second son of Mr. Abdul Awal Mintoo and Mrs. Nasreen Fatema Awal. He was born in a renowned Muslim family in August 1981 in Charlotte, North Carolina, USA. He graduated from Indiana University, Bloomington, USA in Telecommunications. He also obtained two Minors in Psychology and Marketing and also completed his Masters in Entrepreneurial Management from European Business School in London. Mr. Tafsir is currently engaged with their family business and holding the position of Director of the Multimode Group. He is highly ambitious and devoted to his work. He is currently engaged with the business in IT, FMCG, innovative and Research based Seed production, Processing, Packaging, Distribution and Export & Import sectors in Bangladesh. He also works hard to build a sustainable conglomerate for the benefits of the mass people and economy. Mr. Tafsir is one of the fore-runners in digitizing the agricultural development and advancement of IT to attain the Goals of SDGs in all required spheres in Bangladesh.





Mr. Mohammed Abdul Hamid Director

**Mr. Mohammed Abdul Hamid,** son of Late Alhaj Mohammed Khalilur Rahman and Mrs. Saleha Khatun was born in January 1964. He completed his BS in Industrial and Management Technology from the Texas Southern University, Houston, Texas, USA in 1987 and Masters in Transportation and Management in 1991 from the same University. After that he worked in a leading commercial establishment in the USA in a managerial position.

In 1993 he joined their family business in the MKR Group. Mr. Hamid is now the Managing Director of Bentrans (Pvt.) Ltd., an IATA approved Logistics Company involved in Air & Sea freight operations and Warehouse facilities. Besides that he is a Director of Bengal Shipping Line Ltd., Pacific Oil Manufacturing Ltd. and CEO of MKR Aviation Services. He is also involved with some social organization and a member of the Kurmitola Golf Club.



Mrs. Nigar Jahan Chowdhury

**Mrs. Nigar Jahan Chowdhury** was born in a renowned Muslim family in Comilla. She started her career in 1974 in teaching profession and successfully completed Training on Teaching. She got married with Al-haj Younus Chowdhury a renowned businessman from Chittagong in 1975, and left teaching profession. She traveled with her husband to London, America, Dubai, Hongkong, Mexico and other countries for business expansion. Presently she is Chairman of Caesar Apparels Ltd., KZM Apparels Ltd. and an active member of the Advisory Committee of Islamic Library and engages herself in various social welfare organizations.

She is a loving mother of child. She is known as honest, amiable, amicable, affectionate, kind-hearted and compassionate person.





Mr. Muhammad Jamaluddin Independent Director

**Mr. Muhammad Jamaluddin** was born in a respectable Muslim family of Chittagong on 29 August 1950. He obtained his B. Sc. (Hons.) and M. Sc. degrees in Physics from the University of Dhaka.

Mr. Jamaluddin joined Petrobangla as Geophysicist in June 1975 and started his career as an oil and gas explorer in the country. He retired from Petrobangla in August 2007 as the Managing Director of BAPEX. He was also members of 'Bangladesh Gas Act' Preparation Committee, Steering Committee for the "Gas Sector Master Plan and Strategy for Bangladesh Project" and Bangladesh Expert Committee for "Petroleum Potential and Resource Assessment Project 2001" during his tenure in Petrobangla.

He served as Member of Board of Directors of Bangladesh Petroleum Exploration & Production Company Ltd., (BAPEX) and Pashchimanchal Gas Company Ltd (PGCL). Currently he is independentMember of Board of Directors ofGrameen Shakti, Representative Director of Bengal Commercial Bank Ltd., and also a Director of Center for Mass Education in Science (CMES), an NGO working in rural Bangladesh for imparting non-formal education and hands-on technical education to the disadvantaged children of the country.

Since his retirement from Petrobangla, Mr. Muhammad Jamaluddin had has been working as a consultant for different gas-sector projects of Asian Development Bank (ADB), SAARC Energy Center, Islamabad, Gustavson Associates, USA (for implementation of ADB funded project), Keystone Business Support Company Ltd., and IUCN. He occasionally writes in the national dailies on critical energy sector issues of the country. He travelled to a number of countries in Europe, Asia and the USA for professional training and education and also as member of government delegation.



Dr. Rashed Al Mahmud Titumir Independent Director

**Dr. Rashed Al Mahmud Titumir** holds Ph.D. in Economics from the University of London, M.Sc in Development and Financial Economics from the University of London, Certificate in Trade Policy and Commercial Diplomacy from the Universities of Carleton and Ottawa, BSS (Hons.) from the University of Dhaka, and HSC and SSC from Jhenidah Cadet College.

Dr. Titumir has worked in diverse constituencies, namely, academia, governments, think-tanks, international organizations, private sector, and media. He is currently a Professor at the Department of Development Studies, University of Dhaka and also taught economics at the Department of Economics, Royal Holloway, University of London, and at the Bangladesh Open University.

He has provided advisory services to the governments on multilateral negotiations in platforms such as WTO, UNFCCC, UNCBD, besides actively participating in those negotiations. He has been contributing to the multilateral processes as a member of different UN committees of experts. He has led numerous projects for diverse organizations including governments, development partners and international organizations.

Professor Titumir is on the boards of different international and national organizations and is the founding Chairperson of the Unnayan Onneshan, a multidisciplinary independent think-tank and served on the Syndicate of University.

Dr. Titumir has written articles and books on implications of structural adjustment, poverty reduction strategies, world trading system, regional economic cooperation, climate change, poverty, agriculture, biodiversity, education and health. He is currently researching on ideas of state in capitalist transformation, focusing on five areas, namely expansion of productive capacity, fiscal and monetary policies, social policies, natural resource management and agrarian transition.





Mrs. Ferdousi Reza Independent Director

**Mrs. Ferdousi Reza,** daughter of Md. Abdul Wahab Mia was born in a renowned Muslim family in 1961. She completed Master Degree in Political Science from Rajshahi University.

Presently, she is proprietor of Reza Crafts & Design (Pvt.) Limited. She also involves in Social Work, Gardening, Reading & Listening Music.



Mr. Md. Jalalul Azim Managing Director & CEO

**Mr. Md. Jalalul Azim** is an MBA from IBA, University of Dhaka. He also obtained B.Sc. in Agriculture Engineering and secured 1st class 1st Position. Mr. Azim started his career in BAT (British American Tobacco) and worked in various capacities at home and abroad with Multinational Companies like ALICO, BAT & DSG in UK. He is a "Fellow of Life Management Institute, USA".

Ex BCS Railway Cadre Officer Mr. Azim's insurance career begun in ALICO in 1994 and he served as Agency Director – ALICO Bangladesh from 2002 to 2006. Later he migrated to United Kingdom. Prior to taking over the helm of Pragati Life Insurance Limited, he also served as Managing Director & CEO in "Delta Life Insurance" and "Pragati Insurance Limited". He attended various training programs at home and abroad on Insurance and Management and won many International Awards. He visited many countries of the world.

Mr. Azim is Life Member of IBA Alumni Association, Member of Institute of Engineers & Army Golf Club. He is the Ex- officio Member of all Committees in Board and nominated Director of Kay and Que (BD) Limited.



## **Corporate Management Team**



#### Jagadish Kumar Bhanja, FCS, LLB Company Secretary

- Experience : i. Company Secretary AK Khan & Company Ltd.
  - ii. Company Secretary Apex Tannery Limited
  - iii. Company Secretary Central Insurance Company Ltd.
  - iv. Senior Program Coordinator Proshika Manoblk Unnoyon Kendra
  - V. Senior Officer (S grade) Garmeen Bank
- Education : i.
- i. B.Com (Hons) M.Com University of Rajshahiii. Fellow of Institute of Chartered
  - Sectaries of Bangladesh



#### Chandra Shekhar Das, FCA Addl. MD & CFO

- Experience : i. Chief Group Auditor Pran RFL Group ii. In charge Internal Audit
  - Prime Islami Life Insurance Limited
- Education: i. M.Com Accounting National University
  - ii. Fellow of Chartered Accountants Institute of Chartered Accountants of Bangladesh

Md. Saifur Rahman Munir Head of Internal Audit & Compliance (HIAC)

#### Experience :

- i. Head of Internal Audit & Compliance Arab Group
- ii. Head of Internal Audit & Compliance Mission Group
- iii. Manager Operation & Accounts Malik Group
- iv. Head of Accounts JM Digita Business Ltd.
- v. Loan Incharge Habitat for Humanity International
- vi. Manager Audit BRAC

#### Education :

- i. M. Com Jagannath College Universityii. Diploma in Social Compliance
  - BIM (Bangladesh Institute of Management)













Senior Management



Head of Projects with CEO





## Accounts & Finance Department



## **Admin Department**



## Alternative Distribution Channel Department



Board & Legal Affairs Department



## Dev- Admin Department



## Group Insurance Department



## Health Insurance Department



Human Resource Department















Internal Audit & Compliance Department



Pragati Training Institute

Policy Servicing Department

Underwriting, Documents & Claims Department



# Useful Information for the **Shareholders**

The history of raising Share Capital of Pragati Life Insurance Limited:

One of the prime objectives of Pragati Life Insurance Limited is to provide consistently good return to its shareholders. The dividend and Capital Raising history of the Company are detailed below. From the very beginning, it may be observed that the Company has maintained a stable dividend policy in line with the sound underwriting and investment results. The Company has also adhered to a policy of timely preparation of its Accounts and holding of AGM, which may be noted from the financial calendar below.

#### **Financial Calendar:**

Year	Particulars	No. of Shares	Value in Taka	<b>Cumulative Paid-up Capital</b>
2000	As per MOA & AOA	3,00,000	3,00,00,000	3,00,00,000
2005	Initial Public Offering	4,50,000	4,50,00,000	7,50,00,000
2010	12% Bonus Shares	90,000	90,00,000	8,40,00,000
2011	Denomination of Face Value of Share	84,00,000	8,40,00,000	8,40,00,000
2011	12% Bonus Shares	10,08,000	1,00,80,000	9,40,80,000
2012	5% Bonus Shares	4,70,400	47,04,000	9,87,84,000
2014	5% Bonus Shares	4,93,920	49,39,200	10,37,23,200
2016	17% Bonus Shares	17,63,294	1,76,32,940	12,13,56,140
2017	10% Bonus Shares	12,13,561	1,21,35,610	13,34,91,750
2018	15% Bonus Shares	20,02,376	2,00,23,760	15,35,15,510
2020	Right Shares 1:1	15,35,15,51	15,35,15,510	30,70,31,020

### **Financial Calendar 2018**

Announcement of 2018 final results	2019
Record date	17 July, 2019
Annual report 2018 dispatched	05 August, 2019
19th Annual General Meeting	25 August, 2019

## **Financial Calendar 2019**

Announcement of 2019 final results	2020
Record date	12 August, 2020
Annual report 2019 dispatched	03 September, 2020
20th Annual General Meeting	27 September, 2020

## **Financial Calendar 2020**

Announcement of 2020 final results	2021
Record date	19 July, 2021
Annual report 2020 dispatched	27 July, 2021
21st Annual General Meeting	12 August, 2021



#### **Value Added Statement**

For the year ended December 31, 2020

Particulars	2020	2019
Gross Premium	3,192,166,481	2,923,769,657
Less: Re-Insurance Premium	(27,800,000)	(20,077,450)
Net Premium	3,164,366,481	2,903,692,207
Investment & Other Income	463,763,351	471,736,123
Total Income	3,628,129,832	3,375,428,330
Less: Claims	2,079,575,484	2,085,199,015
Less: Management Expenses (excluding Staff salaries & depreciation etc.)	988,935,044	856,298,712
Value Addition	559,619,304	433,930,603
Distribution of Value Addition		
To Staff Cost	225,714,313	209,966,973
To Shareholder Dividend	30,703,102	40,047,523
To Government as Tax	27,874,189	29,002,763
To Depreciation	13,992,027	20,845,597
Retain in the Business	261,335,673	134,067,747

## Value Added Statement

#### **Distribution of Value Addition in 2020**

- Staff Cost 40.33 %
- Shareholder Dividend 5.48%
- Government as Tax 4.96%
- Depreciation 2.48%
- Retain in the Business 46.75%



#### Distribution of Value Addition in 2019

- Staff Cost 48.39 %
- Shareholder Dividend 9.23%
- Government as Tax 6.68%
- Depreciation 4.80%
- Retain in the Business 30.90%



#### **Contribution to the National Economy:**

The Pragati Life Insurance Ltd. is engaged in life insurance business and its taxation is based on taxable income determined under the fourth schedule of the Income Tax Ordinance-1984. Besides, the Company deducts income tax, VAT deducted at source from employees, suppliers, use of policy stamp etc. and deposit the same to the national exchequer. In the year 2020, the Company contributed Tk.13.62 crore to national exchequer as Tax and VAT deducted at source from employees, suppliers and uses of policy stamp.



#### A comparative statement of new business and business in force is attached separately as part of the Report

### Individual Product Line (IPL)

Individual Product Line (IPL) Taka in million					
New Business				Busines	s in force
Year	Sum Assured	No. of Policies	<b>First Year Premium</b>	Sum Assured	No. of Policies
2020	8,445.91	39,752	936.88	22,092.92	126,734
2019	6,632.30	35,105	607.06	15,395.60	98,280

#### Takaful

Takaful					Taka in million
	New	Business		Busines	s in force
Year	Sum Assured	No. of Policies	<b>First Year Premium</b>	Sum Assured	No. of Policies
2020	2,209.15	9,073	201.23	4,254.49	24,716
2019	1,655.45	7,767	117.69	2,999.29	19,685

#### Micro

Micro					Taka in million
	New	Business		Busines	s in force
Year	Sum Assured	No. of Policies	<b>First Year Premium</b>	Sum Assured	No. of Policies
2020	1,230.54	12,253	128.49	2,915.3	32,303
2019	1,330.25	14,443	99.47	3,042.74	39,938

## **Group Life and Health**

Group Life and Health Taka in million									
	New Business					Business in force			
	Year	Sum Assured	No. of Policies	Annual Premium	No. of Lives	Sum Assured	No. of Policies	No. of Lives	
	2020	13,698.88	33	981.19	23,291	238,594.09	417	411,426	
	2019	19,018.66	62	965.71	165,722	177,471.52	452	586,771	

## **Total Individual Life**

Total Individual Life Taka in million								
	New Business					Business in force		
	Year		Sum Assured	No. of Policies	<b>First Year Premium</b>	Sum Assured	No. of Policies	
	2020		11,885.60	61,078	1,266.60	29,262.71	183,753	
	2019		30,123.14	57,315	824.22	1,437.63	157,903	



# **Financial Highlights**

Taka in thousand

Year	2020	2019	2018	2017	2016
First Year Premium	989,833	830,022	676,180	649,898	579,371
Renewal Premium	1,221,135	1,165,567	1,024,932	823,895	799,632
Group Insurance Premium-life	981,198	928,179	858,788	845,763	825,974
Gross Premium	3,192,166	2,923,768	2,559,900	2,319,556	22,04,977
% increase over the previous year	9.18	14.21	10.36	5.20	10,82
Overall conservation ratio (%)	61	70	70	60	67
Investment income	434,946	466,107	398,020	383,185	370,785
Investment yield (income realized to mean Life Fund)	7.50%	8.10%	7.64%	7.99%	8.57%
Claim	2,079,575	2,085,199	1,663,308	1,321,729	1,228,309
Management Expenses-Actual	1,228,641	1,087,111	918,249	861,695	799.021
Assets (excluding excess IPO deposit money)	6,593,988	5,880,977	5,760,361	5,414,818	4,736,258
(%) increase over the previous year	12	2.09	6.38	14.32	14.83
Life fund	5,944,809	5,683,473	5,549,406	5,216,451	4,761,126
(%) increase over the previous year	4.59	2.42	6.38	9.56	11.76
Ratio of:					
Expenses of Management to Premium Income (%)	38.48	37.44	35.87	37.15	36.24
Claim to Premium (%)	65.14	71.81	64.98	56.98	55.71





Khalilur Rahman, Chairman



#### **Chairman's Message**

Dear Shareholders, Assalamu Alaikum,

I, on behalf of the Members of the Board of Directors, have the pleasure to welcome you on this august occasion of the 21st Annual General Meeting of Pragati Life Insurance Limited. We are delighted at your participation in this Meeting. Your spontaneous participation is your confidence on the Company. Thank you all.

Annual Report-2020 of this Company has been dispatched to you for your kind perusal. I believe you will get a comprehensive view from the Directors' Report and to assess the financial position of the Company. I assure you that we shall always be with you and your investment will always be secured. I presume the performance of the business operation during the year under review was quite satisfactory even under Covid-19 impact.

Our strong operating segment, the Group Life & Health Insurance, achieved a record premium of Tk. 981 million. This strong performance reflects innovation and good customer service.

Realizing the need to improve productivity to maintain profitability in a competitive environment, the company continued its aggressive cost management strategies.

Payment to policy holder in the year 2020 was Tk. 2,080 million as against Tk. 2,085 million in the year 2019. Claims include Maturity, Survival Benefit, Death, and Hospital Claims.

The major investments include Government Securities, Bangladesh Government Treasury Bond (BGTB), Fixed Deposit Receipt (FDR) and Listed Equity Securities.

The Life Funds as at 31<sup>st</sup> December 2020 was Tk. 5,945 million compared to Tk. 5,683 million in 2019 showing a growth of 5%.

The corporate tax charge for the company is 37.50%. We have made a tax provision of Tk. 28 million in 2020.

I would like to express my profound gratitude to all our valued Shareholders, Policyholders, Regulatory Bodies and well-wishers of the Company who extended their cooperation, suggestion & guidance in running the business successfully. I would also like to record my sincere thanks to the employees of the Company for their dedicated services for growth of the Company.

Khalilur Rahman Chairman

#### চেয়ারম্যানের বাণী

প্রিয় শেয়ারহোল্ডারবৃন্দ, আস্সালামু আলাইকুম,

আমি অত্যন্ত আনন্দের সাথে বোর্ডের পরিচালকমন্ডলীর পক্ষ হতে আমাদের সন্মানিত শেয়ারহোন্ডারগনকে প্রগতি লাইফ ইস্থ্যুরেঙ্গ লিমিটেড-এর ২১তম বার্ষিক সাধারণ সভার এই মহতী অনুষ্ঠানে স্বাগত জানাচ্ছি। কোম্পানীর বার্ষিক সাধারণ সভায় আপনাদের অংশ্র্রহন আমাদের আনন্দিত করেছে। কোম্পানীর সাধারণ সভায় আপনাদের স্বতঃস্ফুর্ত উপস্থিতি কোম্পানীর উপর আপনাদের আত্মবিশ্বাসেরই প্রমান বহন করে। আপনাদের সকলকে ধন্যবাদ।

কোম্পানীর বার্ষিক প্রতিবেদন-২০২০ সদয় বিবেচনার জন্য আপনাদের নিকট পৌছে দেওয়া হয়েছে। আমি আস্থাশীল আপনারা পরিচালকমন্ডলীর প্রতিবেদন থেকে কোম্পানী সর্ম্পকে একটি সামগ্রীক অবস্থা দেখতে পাবেন এবং কোম্পানীর আর্থিক অবস্থা সর্ম্পকে মূল্যায়ণ করতে পারবেন। আমি আপনাদের নিশ্চয়তা প্রদান করছি যে আমরা সর্বদা আপনাদের সাথে থাকব এবং আপনাদের বিনিয়োগ আমাদের নিকট নিরাপত্তায় থাকবে। আমার বিশ্বাস অতিমারী কোভিড-১৯ এর মধ্যেও বিবেচ্য বছরের ব্যবসায়িক কার্যক্রম সম্ভোষজনক ছিল।

ঞ্চপ জীবন এবং স্বাস্থ্য বীমা ব্যবসা কোম্পানীর একটি শক্তিশালী অংশ এবং এই শাখা ২০২০ সালে উল্লেখযোগ্য প্রিমিয়াম অর্জন করেছে যার পরিমাণ ৯৮১ মিলিয়ন টাকা। এই কৃতিত্র উদ্ভাবন এবং উত্তম গ্রাহক সেবার প্রতিফলন।

প্রতিযোগিতামূলক পরিবেশে উৎপাদনশীলতা বৃদ্ধি করে লাভজনক অবস্থান বজায় রাখতে কোম্পানী ব্যবস্থাপনা ব্যয় নিয়ন্ত্রণ কৌশল অবলম্বন করেছে।

২০২০ সালে পলিসি গ্রাহকদেরকে পরিশোধিত অর্থের পরিমাণ ছিল ২,০৮০ মিলিয়ন টাকা যা ২০১৯ সালের ২,০৮৫ মিলিয়ন টাকা। দাবীর মধ্যে রয়েছে মেয়াদ উর্ত্তীনজনিত দাবী, সার্ভাইভাল সুবিধাজনিত দাবী, মৃত্যুজনিত দাবী, এবং চিকিৎসাজনিত দাবীর বিপরীতে অর্থ প্রদান ।

বিনিয়োগের মধ্যে রয়েছে গভঃ সিকিউরিটিজ, বাংলাদেশ সরকারের ট্রেজারী বন্ড, মেয়াদী বিনিয়োগ এবং তালিকাভুক্ত ইক্যুইটি শেয়ার।

২০২০ সালে লাইফ ফান্ড ৫,৯৪৫ মিলিয়ন টাকায় উন্নীত হয়, যা ২০১৯ সালের ৫.৬৮৩ মিলিয়ন টাকার তুলনায় ৫% বেশী।

কোম্পানীর জন্য কর্পোরেট ট্যাক্স হার ৩৭.৫০%। আমরা ২৮ মিলিয়ন টাকার আয়কর সঞ্চিতি রেখেছি ২০২০ সালে।

আমি আন্তরিক ও প্রগাঢ় কৃতজ্ঞতা জানাই আমাদের সন্মানিত শেয়ারহোল্ডার, পলিসি গ্রাহক, নিয়ন্ত্রণ সংস্থাসমূহ এবং শুভাকাজ্ঞী যারা কোম্পানীর ব্যবসা সফলভাবে পরিচালনার জন্য সর্বদা সহযোগিতা, পৃষ্ঠপোষকতা ও মূল্যবান উপদেশ প্রদান করেছেন। কোম্পানীর উন্নতি ও প্রবৃদ্ধির জন্য কোম্পানীর সকল স্তরের কর্মকর্তা ও কর্মচারীদের কর্মপ্রচেষ্টা ও অবদানের জন্য আমি তাদেরকেও ধন্যবাদ জানাই।

খলিলুর রহমান চেয়ারম্যান



## 20<sup>th</sup> Annual General Meeting




# **Directors' Report**





#### Directors' Report Respected Shareholders, Assalamu Alaikum,

The Board of Directors of Pragati Life Insurance Limited welcome you all to the 21st Annual General Meeting of the Company. It is indeed our pleasure to place before you the Directors' Report and audited financial statements for the year ended 31st December, 2020 together with the Report of the Auditors.

#### A Review of Bangladesh Economy in 2020

Bangladesh grew at an impressive rate of 8.15% in the previous year (FY 2018-19) but due to huge negative impact of the pandemic on the economy of Bangladesh, economic growth slowed to 5.24% in FY 2019-20. The service sector grew 5.32% in FY2019-20 compared to 6.78% in the previous year. During the same period industrial sector grew only 6.48% compared to 12.68% in FY2018-19. There were promising signs as private sector investment's share in GDP increased to 23.64% in FY2019-20 from 23.54% in FY2018-19. Government also maintained increased growth in public investment showing higher level of commitment in developing the economy.

#### **Insurance Industry in Bangladesh**

Considering the current calm political environment and recent development activities by the government we are expecting higher economic growth in the coming years. Life Insurance industry is an integral part and playing important role in the economic growth. Apart from undertaking life risk, Life Insurance creates savings, savings create investment, investment creates capital and capital enhances economic growth. With 32 life Insurance Companies in the country still life insurance penetration rate is below 1.00 percent, which indicates the poor level of development of Insurance sector in the country. The future growth of this sector warrants all out government support.

#### **Business performance of the Company**

With much pleasure we would like to inform the honorable Shareholders that, despite pandemic situation Covid-19 and stiff competition among different insurers the year 2020 was another successful year of the company. It was possible because of the strength of our marketing forces, soundness of our organizational structure and our constant endeavor to review our business strategies wherever necessary keeping in view of the quality of business, improved customer services and less management expenses than the limits prescribed by law.

**Gross Premium:** The gross premium income during 2020 was at Tk. 3,192.17 million against Tk. 2,923.77 million in 2019 registering a growth of 9.18%.

Life Fund: The life fund stood at Tk. 5,944.80 million as of December 31, 2020 whereas it was Tk. 5,683.47 million as at December 31, 2019 i.e. an increase by 4.60%.

**Investment Income:** The total investment income made by Pragati Life Insurance Limited crossed Tk. 434.94 million in 2020 from Tk. 466.10 million in 2019.

**Total Assets:** Total assets of the Company stood at Tk. 6,596.10 million as of December 31, 2020 against Tk. 5,883.09 million as of December 31, 2019 registering an increase of 12%

#### পরিচালকমন্ডলীর প্রতিবেদন

সম্মানিত শেয়ারহোল্ডারগণ আস্সালামু আলাইকুম

প্রগতি লাইফ ইন্স্যুরেঙ্গ লিমিটেডের পরিচালকমন্ডলী এ প্রতিষ্ঠানের ২১তম বার্ষিক সাধারণ সভায় আপনাদের স্বাগত জানাচ্ছে। পরিচালকমন্ডলীর প্রতিবেদন এবং ৩১ ডিসেম্বর, ২০২০ তারিখে সমাপ্ত অর্থ বছরের নিরীক্ষকের প্রতিবেদনসহ আর্থিক বিবৃতি আপনাদের সামনে উপস্থাপন করতে পারা আমাদের জন্য প্রকৃতই আনন্দের।

#### বাংলাদেশের অর্থনীতি ২০২০ ঃ একটি পর্যালোচনা

২০১৮-১৯ অর্থ বছরে বাংলাদেশের অর্থনীতির প্রবৃদ্ধি ঘটেছে আকর্ষণীয় ৮.১৫ শতাংশ হারে কিস্তু দেশের অর্থনীতির উপর কোভিড-১৯ এর নেতিবাচক প্রভাবের কাণে ২০১৯-২০ অর্থ বছরে অর্থনৈতিক প্রবৃদ্ধি হ্রাস পেয়ে ৫.২৪ শতাংশ হয়েছে। ২০২০ অর্থ বছরে ২০১৯ অর্থ বছরের তুলনায় সেবা খাতে প্রবৃদ্ধি হ্রাস পেয়েছে যথাক্রমে ৬.৪৮ শতাংশ থেকে ৫.৩২শতাংশ হারে। ২০২০ অর্থ বছরে ২০১৯ অর্থ বছরের তুলনায় শিল্প প্রবৃদ্ধি হয়েছে যথাক্রমে ১২.৬৮ শতাংশ থেকে ৬.৪৮শতাংশ হারে। আরেকটি সম্ভাবনার চিত্র আমরা দেখি জিডিপিতে বেসরকারী বিনিয়োগের হিসাবে – ২০২০ অর্থ বছরের ২৩.৫৪ শতাংশ থেকে বেড়ে হয়েছে ২৩.৬৪ শতাংশ। সরকারী অর্থনৈতিক উন্নয়ন বজায় রাখার প্রচেষ্ঠায় বেসরকারী বিনিয়োগও উচ্চ পর্যায় বজায় রাখা সম্ভব হয়েছে।

#### বাংলাদেশের বীমা শিল্প

আমাদের প্রত্যাশা বর্তমান রাজনৈতিক পরিবেশ এবং সরকারের সাম্প্রতিক উন্নয়ন কার্যক্রম আগামীতে দেশের অর্থনৈতিক প্রবৃদ্ধি আরও বৃদ্ধি পাবে। দেশের অর্থনৈতিক প্রবৃদ্ধিতে জীবন বীমা শিল্প একটি অবিচ্ছেদ্য অংশ, যা প্রবৃদ্ধি উন্নয়নে গুরুত্বপূর্ণ ভূমিকা পালন করে। জীবনের ঝুকি বহন ছাড়াও জীবন বীমা সঞ্চয় সৃষ্টি করে, সঞ্চয় সৃষ্টি করে বিনিয়োগ, বিনিয়োগ সৃষ্টি করে মূলধন আর মূলধন বাড়িয়ে তুলে অর্থনৈতিক প্রবৃদ্ধিকে। দেশে ৩২টি লাইফ ইন্স্যুরেন্স কোম্পানী বিদ্যমান থাকা সত্ত্বেও জীবন বীমা পেনিট্রেশনের হার ১.০০ শতাংশ এর কম, যাহা জীবন বীমা শিল্পের অনুন্নত অবস্থা প্রকাশ করে। এই খাতের ভবিষ্যৎ উন্নয়ন সরকারের সার্বিক সহযোগীতার উপর নির্ভরশীল।

#### কোম্পানীর ব্যবসার অগ্রগতি

সম্মানিত শেয়ারহোল্ডারগণের দৃষ্টি আকর্ষন করে আনন্দের সাথে জানাতে চাই, মহামারী কোভিড-১৯ এবং বীমা প্রতিষ্ঠান সমূহের মাঝে প্রবল প্রতিযোগিতার মধ্যেও ২০২০ সনটি হচ্ছে কোম্পানীর অন্যতম সাফল্যের বছর। এটা সম্ভব হয়েছে আমাদের শক্তিশালী মাঠকর্মী, সুসংহত সাংগঠনিক কাঠামো, ব্যবসার গুনগতমান এবং উন্নত গ্রাহকসেবা প্রদানের দিকে লক্ষ্য রেখে ব্যবসায়িক কৌশল নির্ধারণ ও বাস্তবায়নে সার্বক্ষনিক প্রচেষ্ঠা এবং জীবন বীমা ব্যবস্থাপনা খাতে অনুমোদিত সীমার চেয়ে কম ব্যয় করা।

মোট প্রিমিয়ামঃ কোম্পানী ২০১৯ সনে ২,৯২৩.৭৭ মিলিয়ন টাকার বিপরীতে ২০২০ সনে ৩,১৯২.১৭ মিলিয়ন টাকা মোট প্রিমিয়াম আয় করেছে, যেখানে প্রবৃদ্ধির হার ৯.১৮%।

**লাইফ ফান্ডঃ** ২০১৯ সনে ৫,৬৮৩.৪৭ মিলিয়ন টাকার বিপরীতে কোম্পানীর লাইফ ফান্ড বৃদ্ধি পেয়ে ২০২০ সালে দাড়িয়েছে ৫,৯৪৪.৮০ মিলিয়ন টাকা যেখানে প্রবৃদ্ধির হার ৪.৬০%।

বিনিয়োগের উপর অর্জিত আয়ঃ কোম্পানী ২০১৯ সনে ৪৬৬.১০ মিলিয়ন টাকার বিপরীতে ২০২০ সনে ৪৩৪.৯৪ মিলিয়ন টাকা বিনিয়োগের উপর আয় করেছে।

মোট সম্পদঃ কোম্পানীর ২০১৯ সনে ৫,৮৮৩.০৯ মিলিয়ন টাকা থেকে বৃদ্ধি পেয়ে ২০২০ সনে মোট সম্পদের পরিমাণ ৬,৫৯৬.১০ মিলিয়ন টাকা যেখানে প্রবৃদ্ধির হার ১২%।



# **Business Review**

			Taka in millior
Products/Projects	2020	2019	Growth %
First Year Premium			
Individual Product Line (IPL)	733.61	589.71	24.40
Pragati Bima Division	101.57	101.48	(0.09)
Islami Jiban Bima (Takaful)	140.02	119.60	17.07
Islami Deposit Pension Scheme	14.63	19.23	(23.92)
Sub Total	989.83	830.02	19.25
Renewal Premium			
Individual Product Line (IPL)	861.23	784.99	9.71
Pragati Bima Division	136.69	164.09	(16.70)
Islami Jiban Bima (Takaful)	188.50	177.34	6.30
Islami Deposit Pension Scheme	34.72	39.15	(11.32)
Sub Total	1,221.14	1,165.57	4.77
Group Insurance Premium	981.20	928.18	5.71
Gross Premium	3,192.17	2,923.77	9.18
Reinsurance Premium	27.80	20.08	38.45
Net Premium	3,164.37	2,903.69	8.98
Investment and other income	463.76	471.74	(1.70)
Total income	3,628.13	3,375.43	7.49
Life Fund	5,944.81	5,683.47	4.59

# Analysis of Utilization of Total Income in 2020

# **Utilization of Total Income**

- Claim by Death 1%
- Survival Group Claims 25 %
- Maturity & Survival 35%
- Other Claims 1%
- Commission & Allowance 19%
- Administration & Other Expenses 15%
- Excess of Income over outgo added to Life Fund 4%

Taka in million

#### Year-wise Number of New Business/Lives Covered

Year wise break-up of new business / lives covered for last five years is tabulated below:

	No. of New Business & Liv							
Year	IPL	Islami Jibon Bima (Takaful)	Pragati Bima (PB)	IDPS	Group Life & Health (No. of Lives)	Total		
2016	27,471	7,376	16,492	1,443	2,089,505	2,142,287		
2017	29,608	6,475	13,513	1,683	956,528	1,007,807		
2018	27,203	5,388	13,503	2,674	478,600	527,368		
2019	31,530	7,563	14,236	3,019	468,354	524,702		
2020	39,752	9,073	12,253	0	487,209	508,535		

#### **Gross Premium**

Pragati Life Insurance Limited earned Gross Premium of Tk. 3,192.17 million as of December 31, 2020 against Tk. 2,923.77 million as of December 31, 2019 registering an increase of 9.18 %.

The statement of Gross Premium for last five years is tabulated below :

		Taka in million
Year	Gross Premium	Growth
2016	2,205	11%
2017	2,319	5%
2018	2,560	10%
2019	2,924	14.21%
2020	3,192	9.18%

#### **Premium Income by Product Line/Project**

In the year 2020, the proportionate income of all product lines/projects is shown below:

Product (s)	Gross Premium	Proportionate Income (%)
Individual Product Line (IPL)	1,594.84	49.96
Micro (PBD & IDPS)	287.61	9.01
Group Life & Health Insurance (GL&H)	981.20	30.74
Islami Jibon Bima (Takaful)	328.52	10.29
Total	3,192.17	1,00.00

#### মোট প্রিমিয়াম

প্রগতি লাইফ ইন্স্যুরেঙ্গ লিমিটেড ২০১৯ সনে ২,৯২৩.৭৭ মিলিয়ন টাকার বিপরীতে ২০২০ সনে ৩,১৯২.১৭ মিলিয়ন টাকা মোট প্রিমিয়াম অর্জন করেছে, বৃদ্ধির হার ৯.১৮%।

বিগত পাঁচ বছরের মোট প্রিমিয়ামের আয়ের অবস্থান নিম্নে প্রকাশ করা হলোঃ



#### পরিকল্প সমূহ/প্রকল্প অনুসারে প্রিমিয়াম আয়

২০২০ সাল অনুযায়ী, সকল পরিকল্প সমূহ/প্রকল্প অনুসারে আনুপাতিক প্রিমিয়াম আয়ের বিবরণী চিত্রের মাধ্যমে নিম্নে প্রকাশ করা হলোঃ

#### Project wise Proportionate Income





#### **Investment Income**

The total investment income achieved by the Company rose to Tk. 434.95 million in 2020 from Tk. 466.11 million in 2019 registering a decrease of 6.69 %

A comparative statement of Investment Income for last five years is given below:

		Taka in million
Year	Investment Income	Growth
2016	370.79	8%
2017	383.18	3.34%
2018	398.02	3.87%
2019	466.11	17.11%
2020	434.95	(6.69)%

\* Low interest rate on FDR is the cause of decrease in investment income growth

#### **Total Income**

Pragati Life Insurance Limited earned Tk. 3,628.13 million as at December 31, 2020 against Tk. 3,375.43 million as at December 31, 2019 registering an increase of 7.49%.

The year-wise statement of total income for last five years is tabulated below:

		Taka in million
Year	Total Income	Growth
2016	2,553.31	10%
2017	2,683.18	5%
2018	2,964.85	10.50%
2019	3,375.43	13.85%
2020	3,628.13	7.49%

#### Claims

Payment to policy holder in the form of Maturity, Survival Benefit, Death and Health Claims in the year 2020 was Tk. 2,079.58 million against Tk. 2,085.20 million in 2019 being a decrease of 0.27%. Since the inception of the Company, the issued life insurance policies have been increasing day by day. At the same time, Payment to Policyholder at Maturity, Survival Benefit, Death and Health Claims is being met together with. Pragati Life Insurance Ltd. is always committed to settle the claims promptly and accurately.

A statistics for last five years' claim settlement is presented below:

#### বিনিয়োগ আয় nnany কোম্পানী ২০২

কোম্পানী ২০২০ সালে ৪৬৬.১১ মিলিয়ন টাকা বিনিয়োগ আয় অর্জন করেছে, যাহা ২০১৯ সালে ছিল ৪৩৪.৯৫ মিলিয়ন টাকা, যেখানে আয়ের পরিমান কমেছে ৬.৬৯%।

বিগত পাঁচ বছরের বিনিয়োগের উপর অর্জিত আয়ের অবস্থান নিম্নে প্রকাশ করা হলোঃ



\* এফ.ডি.আর এর সুদের হার ্রাস পাওয়ায় বিনিয়োগ আায়ের বৃদ্ধির হার কমেছে।

#### মোট আয়

প্রগতি লাইফ ইন্স্যুরেন্স লিমিটেড ২০২০ সনে মোট আয় করেছে ৩,৬২৮.১৩ মিলিয়ন টাকা যা ২০১৯ সনে ছিল ৩,৩৭৫.৪৩ মিলিয়ন টাকা, প্রবৃদ্ধির হার ৭.৪৯%।

বিগত পাঁচ বছরের মোট আয়ের অবস্থান নিম্নে প্রকাশ করা হলোঃ



#### দাবী পরিশোধ

Taka in million

২০২০ সালে পলিসি গ্রাহকদেরকে মেয়াদ উন্তীর্নজনিত দাবী, সার্ভাইভাল সুবিধাজনিত দাবী, মৃত্যুজনিত দাবী এবং স্বাস্থ্য বীমা দাবী সংক্রান্ত পরিশোধিত অর্থের পরিমাণ ছিল ২,০৭৯.৫৮ মিলিয়ন টাকা যা ২০১৯ সালের ২,০৮৫.২০ মিলিয়ন টাকার তুলনায় ০.২৭% কম। এই খাতে পরিশোধিত অর্থের পরিমাণ বৃদ্ধি পাবার কারণ হচ্ছে মৃত্যুজনিত দাবীর পরিমান বৃদ্ধি পাওয়া সহ মেয়াদপূর্তি এবং সার্জাইভাল সুবিধাজনিত অর্থ প্রদান। কোম্পানীর প্রতিষ্ঠালগ্ন থেকে, ইস্যুক্ত লাইফ ইন্সুরেঙ্গ পলিসিসমূহ দিনের পর দিন বৃদ্ধি পেয়ে চলেছে। একই সময় মেয়াদ উন্তীর্নজনিত দাবী, সার্জাইভাল সুবিধাজনিত দাবী, মৃত্যুজনিত দাবী এবং স্বাস্থ্য বীমা দাবী যথাক্রমে বীমা গ্রহীতাকে পরিশোধ করা হচ্ছে। প্রগতি লাইফ ইন্স্যুরেঙ্গ লিমিটেড সববময় দাবী সঠিকভাবে সম্পন্ন করেছে।

বছর ভিত্তিক বিগত পাঁচ বছরের বীমা দাবী পরিশোধের পরিমান নিম্নে প্রকাশ করা হলোঃ



Year Claim Growth 2016 1.228.31 5% 2017 1,321.73 8% 2018 1,663.31 25.84% 2019 2,085.20 25.36% 2020 2,079.58 (0.27)%



#### Life Fund

Company's excess of income over outgo added to the Life Fund during the year 2020 is Tk. 261.34 million. Consequently, total Life Fund stood at Tk. 5,944.81 million which is 4.59 % more than 2019.

The amount of Life Fund for last five years is appended below :

	laka in million	
Year	Life Fund	
2016	4,761	
2017	5,216	
2018	5,549	
2019	5,683	
2020	5,945	

#### **Total Asset**

The Company has sound asset management policy which assures safeguarding of assets against unauthorized use or disposition. The Company also follows proper records and policy regarding capital expenditures. Out of total asset, the Company has Vehicles which incur depreciation each year. The Book Value of those Fixed Assets is declined.

The chronological statement of Assets for the last five years is tabulated below : Taka in million

Year	Total Assets	Growth
2016	4,738.38	15%
2017	5,416.93	14%
2018	5,762.48	6.38%
2019	5,883.10	2.09%
2020	6,596.10	12%

#### **Management Expenses**

The Management expenses as a percentage to total premium income has reduced. In the year 2020 the management expenses of the Company was lower by Tk. 3.15 crore than the allowable limit prescribed by Law. Management expenses were within the allowable limit for consecutive five years.

#### **Risk Management**

Risk is the element of uncertainty or possibility of loss. Risk is a core part of Insurance Business. Sound risk management practices are the fundamental to long term success of Insurance Industry. By strengthening risk management capabilities and executing optimal risk controls, Pragati Life Insurance Limited aims to ensure the soundness and appropriateness of its operations and to protect the interests of stakeholders. In this way, we shall improve our reputation as a trustworthy and credible life insurance company which will fulfill our responsibility to society.

#### লাইফ ফান্ড

কোম্পানীর আয়-ব্যয় শেষে আলোচ্য বছর ২০২০ এ লাইফ ফান্ডে আরো ২৬১.৩৪ মিলিয়ন টাকা যোগ হয়েছে। বছর শেষে সর্বমোট লাইফ ফান্ডের পরিমাণ হচ্ছে ৫,৯৪৪.৮১ মিলিয়ন টাকা যা ২০১৯ সালের তুলনায় ৪.৫৯% বেশি।

বিগত পাঁচ বছরের লাইফ ফান্ডের অবস্থান চিত্রের মাধ্যমে নিম্নে প্রকাশ করা হলোঃ



#### মোট সম্পদ

পরিমার্জিত সম্পদ ব্যবস্থাপনার অধিকারী হওয়ায় কোম্পানী অননুমোদিত ব্যবহার অথবা অপসারণ থেকে মুক্ত। ফলে কোম্পানী সম্পদ সুরক্ষায় যুক্তিযুক্ত নিশ্চয়তা বিধানে সক্ষম হয়েছে। কোম্পানী মূলধনী ব্যয়ের যথাযথ নীতিমালা পালন সহ রেকর্ডপত্র সংরক্ষণ করে থাকে। কোম্পানীর মোট সম্পত্তির মধ্যে মটরযান স্থায়ী সম্পত্তি হিসেবে রয়েছে যা প্রতি বছর অবচয় সৃষ্টি করছে। ফলে, কোম্পানীর স্থায়ী সম্পত্তির বুক ভ্যালু প্রতি বছর যথাক্রমে হ্রাস পাচ্ছে।

বিগত পাঁচ বছরে অর্জিত সম্পদের অবস্থান চিত্রের মাধ্যমে নিম্নে প্রকাশ করা হলোঃ



#### ব্যবস্থাপনা ব্যয়

মোট প্রিমিয়াম আয়ের উপর কোম্পানীর ব্যবস্থাপনা ব্যয় এর শতকরা হার হ্রাস পেয়েছে। ২০২০ সালের ব্যবস্থাপনা ব্যয় খাতে অনুমোদিত সীমার চেয়ে কোম্পানী ৩.১৫ কোটি টাকা ব্যয় কম করেছে। পর পর পাঁচ বছর ব্যবস্থাপনা ব্যয় অনুমোদিত সীমার মধ্যে ছিল।

#### ঝুঁকি ব্যবস্থাপনা

রুঁকি একটি অনিশ্চয়তা বা ক্ষতির সম্ভাবনা। বীমা ব্যবসায় ঝুঁকি একটি গুরুত্বপূর্ণ অংশ। যৌজিক ঝুঁকি ব্যবস্থাপনার অনুশীলন বীমা শিল্পের দীর্ঘমোদী সফলতার মৌল ভিত্তি। ঝুঁকি ব্যবস্থাপনার ক্ষমতা শক্তিশালী ও সর্বন্তম নিয়ন্ত্রণ বাস্তবায়ণে, ব্যবসা পরিচালনায় যৌজিক ও যথার্থতা নিশ্চিত করা এবং প্রতিষ্ঠানের সম্পৃক্ত সকলের স্বার্থ সংরক্ষণ করাই প্রগতি লাইফ ইন্স্যুরেঙ্গ লিমিটেড এর মূল লক্ষ্য। এরই ধারাবহিকতায়, বিশ্বাস ও আস্থার মাধ্যমে জীবন বীমা প্রতিষ্ঠান হিসেবে আমরা সুনাম বৃদ্ধি করব যাহা সমাজের প্রতি দ্বায়িতু পালনে পূর্ণতা লাভ করবে।



#### **Dividend to Shareholders and Bonus to Policyholders**

As per recommendation of the Actuary, the Board of Directors has recommended a cash dividend at the rate of 12 (Twelve) percent for each share of Tk. 10.00 each to the Shareholders of the Company for the year 2020. In order to recommend the Dividend, the Board of Directors has taken into consideration of the results of the Actuarial Valuation of the company's liabilities under policies issued till 31 December, 2020. While recommending total dividend at the rate of 12 (Twelve) percent the Board has also approved the Policy Bonus as recommended by the Actuary for valued policyholders on the basis of Actuarial Valuation Report.

#### **Staff Welfare**

Staff welfare has always been uppermost in the Company. The facilities been introduced are Contributory Provident Fund, Gratuity Scheme, Group Insurance and Incentive Bonus for the employees.

#### **Corporate Social Responsibility**

The Company always acknowledges its responsibilities for the well being of the society and takes part in such activities whenever it becomes necessary. We pursue a strong policy in respect of Corporate Social Responsibility. We get our business sustenance from the society in which we live and operate. In reciprocation, we want to do something back to the society. Our corporate social responsibility includes our customer, employees, shareholders, business associates and a society as a whole.

#### Out Look for 2021

To overcome the growing competition in the market, the management will initiate the following measures to achieve the target for the year 2021:

- 1. Expansion of existing Distribution Network throughout the Country;
- Commercialization of successfully piloted alternative distribution channel;
- 3. Emphasis on Customer Services;
- 4. Take appropriate initiatives to maintain management expenses within the allowable limit;
- 5. Enhance the yield on our investment;
- 6. Manage our business prudently;
- 7. Growth & Profitability of core business.

#### **Board of Directors' and Committee Meetings**

During the year, the Board of Directors met 8 (Eight) times, the Audit Committee met 4 (four) times and the Nomination & Remuneration Committee met 1 (one) time. The attendance record of the Directors is shown in this report. The Directors who could not attend the meetings were granted leave of absence. As per Insurance regulations, the Company only pay meeting fee to its Directors for attending the meeting. (Page No: 44, 59 & 63)

#### শেয়ারহোল্ডারগণের লভ্যাংশ এবং পলিসি হোল্ডারদের বোনাস

এ্যাকচুয়ারীর সুপারিশ অনুযায়ী কোম্পানীর পরিচালনা পরিষদ ২০২০ সালের জন্য প্রতিটি ১০ টাকা মূল্যর শেয়ারের বিপরীতে ১২ (বার) শতাংশ হারে নগদ লভ্যাংশ সুপারিশ করেছে। ২০২০ সালের ৩১ ডিসেম্বর পর্যন্ত ইস্যুকৃত পলিসির দায়ের উপর কোম্পানীর সম্পদের এ্যাকচুয়ারীয়াল ভ্যালূয়েশনের ফলাফল এবং কোম্পানীর ভবিষ্যৎ সম্পদ বিনিয়োগ ও সম্প্রসারণের বিষয় বিবেচনায় রেখে পরিচালনা পর্ষদ মোট ১২ শতাংশ লভ্যাংশ প্রদানের সুপারিশ করেছে। পরিচালনা পর্ষদ এ্যাকচুয়ারীয়াল ভ্যালুয়েশন ফলাফলের ভিত্তিতে কোম্পানীর সম্মানিত বীমা গ্রাহকদের জন্য পলিসি বোনাস ঘোষণা করেছে।

#### কর্মচারীদের সুবিধা

কর্মচারীদের কল্যান সাধনে কোম্পানী সব সময় অগ্রাধিকার দিয়ে থাকে। কোম্পানীর কর্মকর্তা ও কর্মচারীদের কল্যানার্থে কোম্পানীর পরিচালনা পর্ষদ ভবিষ্যৎ তহবিল, গ্র্যাচুয়িটি, গোষ্ঠী বীমা এবং ইনসেনটিভ বোনাস প্রদান করে থাকে।

#### সামাজিক দায়বদ্ধতা

সমাজের প্রতি দায়বদ্ধতা কোম্পানী স্বীকার করে। কোম্পানী সবসময় সামাজিক দায়িত্বের প্রতি খেয়াল রাখে এবং প্রয়োজনমত তা পালন করে। সামাজিক দায়বদ্ধতা পরিপালনে আমাদের নীতি অত্যন্ত সুদৃঢ়। আমরা সামাজিক পরিবেশে ব্যবসা পরিচালনা করি এবং এখান থেকেই ব্যবসায়ের সকল উপকরণ পেয়ে থাকি। বিনিময়ে আমরাও সমাজের জন্য কিছু করতে চাই। গ্রাহক, কর্মকর্তা, কর্মচারী, শেয়ারহোল্ডার, ব্যবসায়িক সহযোগী এবং সর্বোপরি সমাজ আমাদের কোম্পানীর সামাজিক দায়বদ্ধতার আওতাভুক্ত।

#### ২০২১ সালের পূর্বাভাস

২০২১ সালে প্রতিযোগিতার বাজারে অবতীর্ণ হতে কোম্পানীর ব্যবস্থাপনা কর্তৃপক্ষ নিম্নলিখিত ব্যবস্থাদি গ্রহণ করেছে ঃ

- সারা দেশব্যাপী বিক্রয় ব্যবস্থা সম্প্রসারণ ;
- ২. ইতোমধ্যে সফলভাবে পাইলটকৃত বিকল্প বিতরণ ব্যবস্থার বাণিজ্যকরন;
- ৩. গ্রাহক সেবার উপর গুরুত্ব প্রদান ;
- ৪. ব্যবস্থাপনা ব্যয় আইনগত সীমার মধ্যে রাখার জন্য যথাযথ পদক্ষেপ গ্রহন;
- ৫. বিনিয়োগ আয় বৃদ্ধি;
- ৬. বিচক্ষণতার সহিত ব্যবসা পরিচালনা;
- ৭. মূল ব্যবসায়ের প্রবৃদ্ধি ও লাভজনক করন।

#### পরিচালনা পর্ষদ এবং কমিটি সভার উপস্থিতি

২০২০ সালের মধ্যে পরিচালনা পর্ষদ ৮ (আট) বার, নিরীক্ষা কমিটি ৪ (চার) বার এবং নমিনেশন অ্যান্ড রেমুনারেশন কমিটির ১ (এক) বার সভা অনুষ্ঠিত হয়েছে। এই প্রতিবেদনে পরিচালকগণের উপস্থিতি রেকর্ড দেখানো হয়েছে। সভায় অনুপস্থিত ছিলেন এমন পরিচালকগণের অনুপস্থিতি অনুমোদন করা হয়েছে। বীমা আইন অনুসারে কোম্পানীটি সভায় উপস্থিত হওয়ার জন্য গুধুমাত্র পরিচালকদের সভা ফি প্রদান করে। (পৃষ্ঠা নং: ৪৪, ৫৯ এবং ৬৩)



#### **Election of Sponsor Directors**

In accordance with the Company's Articles of Association, the under noted Sponsor Directors shall retire from the office by rotation. Being eligible, they offered themselves for re-election and the Board recommended their re-election.

- 1. Mr. Md. Shafiur Rahman
- 2. Mr. Tafsir M. Awal
- 3. Mr. Mohammed Abdul Hamid

#### **Election of Public Shareholders Directors**

In accordance with the Company's Articles of Association Mr. Mohammed Abdul Awwal from Public Subscribers shall retire in the 21st Annual General Meeting. Being eligible, offered himself for re-election and the Board recommended.

#### **Appointment of Independent Directors'**

In accordance with the Bangladesh Securities & Exchange Commission notification following 2 (two) Directors from Independent Directors shall retire in the 21st Annual General Meeting.

- 1. Mr. Muhammad Jamaluddin
- 2. Dr. Rashed Al Mahmud Titumir

The Board will Nominate 2 (two) Independent Directors next.

#### **Appointment of Auditors**

The Existing Auditors "A Wahab & Co. Chartered Accountants" are going to retire at the 21st Annual General Meeting. The Board of Directors' has recommended "A Wahab & Co. Chartered Accountants" firm for re-appointment as auditors for the year ending 31st December, 2021 which will be placed in the 21st Annual General Meeting for approval of the Shareholders.

#### **Appointment of Corporate Governance Auditors**

As per requirement of law, the current CG Auditors of the Company "Mabs & J Partners" Chartered Accountants Firm will retire in 21st Annual General Meeting. They have expressed their willingness to be re-appointed for the year 2021.

The Board of Directors has recommended "Mabs & J Partners" Chartered Accountants firm for appointment as auditors for the year 2021 which will be placed in the 21st Annual General Meeting for approval of the Shareholders.

#### **Corporate Governance**

Six separate Sub-Committees for Audit, Nomination & Remuneration, Claim, Administrative, Finance and Health Insurance have been formed. The Committees look into the Compliance of various procedures and regulations related to Corporate Governance and review various guidelines, procedures and safeguards to minimize the incidents of various risks faced by the Company in the business environment. A separate report on Corporate Governance is provided as part of the Annual Report.

#### উদ্যোক্তা পরিচালক নির্বাচন

কোম্পানীর সংঘবিধিমালার বিধান অনুযায়ী নিম্নলিখিত উদ্যোক্তা পরিচালকগণ অবসর গ্রহন করবেন। প্রত্যেকেই পুনঃনির্বাচনের ইচ্ছা প্রকাশ করেছেন এবং পর্যদ নিয়োগ প্রদানের জন্য সুপারিশ করেছে।

- জনাব মোঃ শফিউর রহমান
- ২. জনাব তাফসির এম. আউয়াল
- ৩. জনাব মোহাম্মদ আব্দুল হামিদ

#### পাবলিক শেয়ারহোল্ডার পরিচালক নির্বাচন

কোম্পানীর সংঘবিধিমালার বিধান অনুযায়ী জনাব মোহাম্মদ আব্দুল আউয়াল পাবলিক শেয়ারহোল্ডার পরিচালক ২১তম বার্ষিক সাধারণ সভায় অবসর গ্রহন করবেন। যোগ্যবিধায় তিনি পুনঃনির্বাচনের ইচ্ছা প্রকাশ করেছেন এবং পর্ষদ নিয়োগ প্রদানের জন্য সুপারিশ করেছে।

#### নিরপেক্ষ পরিচালক নিয়োগ

বাংলাদেশ সিকিউরিটিজ অ্যান্ড এক্সচেঞ্জ কমিশন এর প্রজ্ঞাপন অনুযায়ী নিম্নোক্ত নিরপেক্ষ পরিচালকগণ ২১তম বার্ষিক সাধারণ সভায় অবসর গ্রহন করবেন।

- জনাব মুহাম্মদ জামালুদ্দীন
- ২. ড. রাশেদ আল মাহমুদ তিতুমীর

পরিচালনা পর্ষদ ২ (দুই) জন নিরপেক্ষ পরিচালক পরবর্তীতে নিয়োগ করবেন।

#### নিরীক্ষক নিয়োগ

কোম্পানীর বর্তমান নিরীক্ষক "এ ওয়াহাব এন্ড কোং, চাটার্ড একাউন্টন্টেস" কোম্পানীর ২১তম বার্ষিক সাধারণ সভায় অবসর গ্রহন করবেন। পরিচালনা পর্ষদ "এ ওয়াহাব এন্ড কোং, চাটার্ড একাউন্টন্টেস" ফার্মকে ২০২১ সালের জন্য পুনরায় নিরীক্ষক হিসাবে নিয়োগ সুপারিশ করে যা কোম্পানীর ২১ তম বার্ষিক সাধারণ সভায় শেয়ারহোন্ডারগনের অনুমোদনের জন্য উপস্থাপন করা হলো।

#### কর্পোরেট গভর্নেন্সু নিরীক্ষক নিয়োগ

আইনের প্রয়োজনীয়তা অনুসারে, কোম্পানীর বর্তমান কর্পোরেট গভর্নেস্ নিরীক্ষক "ম্যাবস এন্ড জে পার্টনার্স" চাটার্ড একাউন্টেন্টস, কোম্পানীর ২১তম বার্ষিক সাধারণ সভায় অবসর গ্রহণ করবেন। তারা ২০২১ সালের জন্য কোম্পানীতে নিরীক্ষক হিসাবে পুনঃনিয়োগদানের জন্য ইচ্ছা প্রকাশ করেছেন।

পরিচালনা পর্ষদ "ম্যাবস এন্ড জে পার্টনার্স" চাটার্ড এ্যাকাউন্টন্টেস ফার্মকে ২০২১ সালের জন্য নিরীক্ষক হিসাবে নিয়োগ সুপারিশ করে যা কোম্পানীর ২১ তম বার্ষিক সাধারণ সভায় শেয়ারহোল্ডারগনের অনুমোদনের জন্য উপস্থাপন করা হবে।

#### প্রাতিষ্ঠানিক সুশাসন

নিরীক্ষা, নমিনেশন অ্যান্ড রেমুনারেশন, দাবী, প্রশাসন, অর্থ এবং হেলথ্ ইস্থ্যরেস বিষয়ক ছয়টি উপ-কমিটি গঠন করা হয়েছে। কোম্পানীর প্রাতিষ্ঠানিক কার্যক্রমের পর্যালোচনা, দিক নির্দেশনা এবং ব্যবসায়ের বিভিন্ন ঝুঁকি ও অব্যবস্থা হতে সুরক্ষার জন্য এ কমিটিগুলো কাজ করে। প্রাতিষ্ঠানিক সুশাসন বিষয়ে বার্ষিক প্রতিবেদনে একটি পৃথক বিবরণী দেয়া হলো।



#### No. of Board Meeting and Attendance

The number of Board meetings and the ২০২০ সালে পরিচালনা পর্ষদের পরিচালকমন্ডলী নিমুবর্ণিত সংখ্যক attendance of the Directors during the year 2020 সভায় অংশগ্রহণ করেছেনঃ were as follows:

				_	5.00
পরিচালনা	প্রম	সভার	সংখ্যা	9	<u> ডপাস্তাত</u>
		1 - 1 - 1		_	

Name	Designation	No. of Meeting held	Attendance	নাম	পদমর্যাদা	সভার সংখ্যা	উপস্থিতি
Mr. Khalilur Rahman	Chairman	08	08	জনাব খলিলুর রহমান	চেয়ারম্যান	ор	ob
Syed M. Altaf Hussain	Director	08	08	সৈয়দ এম. আলতাফ হোসাইন	পরিচালক	оъ	оъ
Mr. Abdul Awal Mintoo	Director	08	08	জনাব আবদুল আউয়াল মিন্টু	পরিচালক	ob	оъ
Mr. Mohammed Abdul Awwal	Director	08	07	জনাব মোহাম্মদ আবদুল আউয়াল	পরিচালক	ob	०१
Mrs. Nelofer Kamal	Director	08	04	মিসেস নিলুফার কামাল	পরিচালক	ob	08
Mr. A.S.M. Mohiuddin Monem	Director	08	04	জনাব এ.এস.এম. মহিউদ্দিন মোনেম	পরিচালক	ob	08
Mr. Tabith M. Awal	Director	08	06	জনাব তাবিথ এম. আউয়াল	পরিচালক	ob	০৬
Mr. Md. Shafiur Rahman	Director	08	08	জনাব মোহাম্মদ শফিউর রহমান	পরিচালক	оъ	оъ
Mr. Tafsir M. Awal	Director	08	08	জনাব তাফসির এম. আউয়াল	পরিচালক	ob	оъ
Mr. Mohammed Abdul Hamid	Director	08	08	জনাব মো: আব্দুল হামিদ	পরিচালক	ob	оъ
Mrs. Nigar Jahan Chowdhury	Director	08	08	মিসেস নিগার জাহান চৌধুরী	পরিচালক স্বতন্ত্র	оъ	ob
Mr. Muhammad Jamaluddin	Independent Director	08	08	জনাব মুহাম্মদ জামালুদ্দিন	পরিচালক স্বতন্ত্র	ob	оъ
Dr. Rashed Al Mahmud Titumir	Independent Director	08	08	ড. রাশেদ আল মাহমুদ তিতুমির	পরিচালক স্বতন্ত্র	ob	ob
Mrs. Ferdousi Reza	Independent Director	08	08	মিসেস ফেরদৌসী রেজা	পরিচালক	ор	оъ

Leave of absent were granted for the absent Directors'.

অনুপস্থিত পরিচালক মহোদয়গণের ছুটি মঞ্জুর করা হয়েছে।



#### **Corporate and Financial Reporting Framework**

In accordance with the Bangladesh Securities and Exchange Commission Code of Corporate Governance, BSEC/ CMRRCD/2006-158/207/Admin/ 80 dated 3 June 2018; the Directors are pleased to confirm the following:

#### **Related Party Transaction**

Disclosure of all related party transactions, including basis for such transaction, has been provided. (Page No. 121)

#### Variance within the Financial Year

There was no event of significant variance between quarterly financial performances during the year under review.

#### **Post Balance Sheet Events**

There are no material events which have occurred after the balance sheet/reporting date, non disclosure of which could affect the ability of the users of these financial statements to make an appropriate evaluation.

#### **Fairness of Financial Statements**

The financial statements together with the notes thereon have been drawn up in conformity with the Companies Act 1994 and Securities and Exchange Rules 1987. These statements fairly present the company's state of affairs, the results of its operations, cash flow and changes in equity.

In compliance with the requirement of the Bangladesh Securities and Exchange Commission (BSEC) Corporate Governance Code dated 3 June 2018, Chief Executive Officer and Chief Financial Officer have given the declaration about the fairness of the financial statements which is shown on page 76 of the report.

#### **Preparation of Financial Statements**

The financial statements prepared by the management present fairly its state of affairs, the result of its operations, cash flows and changes in equity. These statements have been prepared in accordance with the International Financial Reporting Standards (IFRS) as adopted by the ICAB in the name of Bangladesh Financial Reporting Standards (BFRS), the Securities and Exchange Rules 1987, Dhaka and Chittagong Stock Exchange's listing regulations -2015, Insurance Act 2010 and relevant rules & regulations applicable in Bangladesh.

The financial statements of 2020 have been reviewed by the Audit Committee of the Board of Directors of the Company and then referred to the Board of Directors for its consideration. The external auditors, A Wahab & Co., Chartered Accountants appointed by the shareholders, have certified the fairness of the financial statements for the year ended 31 December 2020. বাংলাদেশ সিকিউরিটিস এ্যান্ড এক্সচেঞ্চ কমিশন এর কর্পোরেট গভর্নেঙ্গ BSEC/ CMRRCD/2006-158/207/Admin/80 তারিখ জুন ০৩, ২০১৮ অনুযায়ী পরিচালকগণ নিম্নলিখিত বিষয়গুলো নিশ্চিত করেন

#### সংশ্লিষ্ট পার্টি লেনদেন

সংশ্লিষ্ট পার্টি লেনদেনের বিস্তারিত তথ্য প্রকাশ করা হয়েছে। (পৃষ্ঠা নং ১২১)

#### আর্থিক বৎসরে হিসাবের উল্লেখযোগ্য পার্থক্য

ত্রৈমাসিক আর্থিক প্রতিবেদনের কোন প্রকার উল্লেখযোগ্য পার্থক্য আর্থিক বর্ষে ছিল না।

#### উদ্বন্ত পত্র পরবর্তী ঘটনা

রিপোর্টিং পরবর্তীতে উদ্বৃত্ত পত্রে কোন প্রকার তথ্য সন্নিবেশিত করা হয়নি যার ফলে এই তথ্যের ব্যবহারকারী কোন প্রকার আর্থিক ক্ষতিগ্রস্থ হয় নাই এবং যথাযথ মূল্যায়ন করতে পেরেছে।

#### আর্থিক বিবরণীর স্বচ্ছতা

কোম্পানী আইন ১৯৯৪ এবং সিকিউরিরিজ অ্যান্ড এক্সচেঞ্জ রুল ১৯৮৭ এর সাথে সঙ্গতিপূর্ণ রেখে আর্থিক প্রতিবেদনের নোটগুলি তৈরী করা হয়েছে। এই প্রতিবেদনগুলি কোম্পানীর কার্যাবলীর ফলাফল, নগদ প্রবাহ এবং ইক্যুইটিতে পরিবর্তনগুলি মোটামুটিভাবে উপস্থাপন করা হয়েছে।

বাংলাদেশ সিকিউরিটিজ অ্যান্ড এক্সচেঞ্জ কমিশন (বিএসইসি) এর ৩ জুন, ২০১৮ তারিখের কর্পোরেট গভর্নেঙ্গ কোডের প্রয়োজনীয়তা অনুসারে মুখ্য নির্বাহী কর্মকর্তা এবং প্রধান অর্থ কর্মকর্তা আর্থিক বিবরণীর স্বচ্ছতা সম্পর্কে ঘোষনা দিয়েছেন যা রিপোর্টের পৃষ্ঠা ৭৬ দেখানো হয়েছে।

#### আর্থিক বিবরণী প্রস্তুতিকরণ

ব্যবস্থাপনা কর্তৃপক্ষ স্বচ্ছতার সহিত আর্থিক বিবরণী তৈরী করেছে যার ফলাফলে পরিচালনা, নগদ প্রবাহ এবং ইক্যুইটি পরিবর্তনের তথ্য রয়েছে। এই প্রতিবেদন আন্তর্জাতিক আর্থিক প্রতিবেদন মান (IFRS), বাংলাদেশ আর্থিক প্রতিবেদন মান (BFRS), বাংলাদেশ সিকিউরিটিজ এক্সচেঞ্জ রুলস ১৯৮৭, ঢাকা ও চট্রগ্রাম স্টক এক্সচেঞ্জ এর লিষ্টিং রেগুলেশন-২০১৫ এবং বীমা আইন ২০১০ অনুযায়ী তৈরী করা হয়েছে।

২০২০ সালের আর্থিক প্রতিবেদন কোম্পানির পরিচালনা পর্ষদের নিরীক্ষা কমিটি দ্বারা পর্যালোচনা করে পরিচালনা পর্ষদে প্রেরণ করা হয়েছে। শেয়ারহোন্ডারদের দ্বারা নিযুক্ত চার্টার্ড অ্যাকাউন্টেন্টস, বহিঃ নিরীক্ষক এ ওয়াহাব অ্যান্ড কোং ৩১ ডিসেম্বর ২০২০ এর সমাপ্ত বছরের জন্য আর্থিক প্রতিবেদনগুলির স্বচ্ছতার সনদ প্রদান করেছেন।



# Follow up of IAS & IFRS in preparation of financial statements

International Accounting Standards (IAS) and International Financial Reporting Standards (IFRS) as applicable in Bangladesh have been followed in preparation of financial statements.

#### **Internal control & compliance**

The Audit Committee, an assistive committee of the Board reviews the effectiveness of the system of internal controls and management, establish effective audit process and manage various risks. The internal audit function reporting to the Audit Committee operates independently of other aspects of the company's management structure. It continuously reviews the company's system of internal controls. These controls include financial controls that assist the Board in meeting its responsibilities for the integrity and accuracy of the company's accounting records. The Company's financial statements, prepared from those records, comply with the required laws and standards. The system of internal control is sound in design and has been effectively implemented and monitored.

**Compliance of the conditions of BSEC's notification & IDRA** 

In exercise of the power conferred by section 2CC of the Securities and Exchange Ordinance, 1969 (XVII of 1969), Bangladesh Securities and Exchange Commission (BSEC) issued notification no. SEC/CMRRCD/2006-158/207/ Admin/80 dated June 03, 2018 to comply with certain conditions for corporate governance. The notification was issued for establishing a framework for ensuring good governance practices in the listed companies for the interest of the investors and the capital market. A statement on the compliance with the SEC's conditions has been attached with the Annual Report with compliance certificate. Moreover, as per requirement of Bangladesh Securities & Exchange Commission, a certificate from professional Chartered Accountants has been obtained and attached with the annual report.

#### **Corporate Governance Compliance Report**

Pragati Life Insurance Limited adheres to appropriate good Corporate Governance principles, as described on pages 65 to 71.

The Company also complied with all the requirements of Corporate Governance as required by the Bangladesh Securities and Exchange Commission. Accordingly, Corporate Governance Compliance checklist is shown in of this report.

Further in compliance with the requirement of the Bangladesh Securities and Exchange Commission (BSEC), Corporate Governance Code dated 3 June 2018, Mabs & J Partners, Chartered Accountants in practice issued the Corporate Governance Compliance Certificate which is shown in this report. (Page 64)

#### আন্তর্জাতিক হিসাব মান

আন্তর্জাতিক হিসাব মান (IAS) এবং আন্তর্জাতিক আর্থিক প্রতিবেদন স্ট্যান্ডার্ড (IFRS) বাংলাদেশে প্রযোজ্য হিসাবে আর্থিক বিবরণীর প্রস্তুতি অনুসরণ করা হয়েছে।

#### অভ্যন্তরীণ নিয়ন্ত্রণ এবং পরিপালন

নিরীক্ষা কমিটি পরিচালনা পর্ষদের একটি সহায়ক কমিটি। এই কমিটি অভ্যন্তরীণ নিয়ন্ত্রণ ও ব্যবস্থাপনা পদ্ধতির কার্যকারিতা পর্যালোচনা করে, কার্যকর নিরীক্ষা প্রক্রিয়া এবং বিভিন্ন ঝুঁকি পরিচালনা করে। নিরীক্ষা কমিটির প্রতিবেদনের অভ্যন্তরীণ নিরীক্ষাকার্য কোম্পানির ব্যবস্থাপনা কাঠামোর অন্যান্য দিকণ্ডলির স্বাধীনভাবে পরিচালনা করে। এটি ক্রমাগতভাবে কোম্পানীর অভ্যন্তরীণ নিয়ন্ত্রণ ও পদ্ধতি পর্যালোচনা করে থাকে। আর্থিক নিয়ন্ত্রণগুলি এতে অন্তর্ভুক্ত করা আছে যা পর্যদের হিসাব সংরক্ষণের সততা এবং নির্ভুলতার জন্য পরিচালনা পর্যদকে সহায়তা করে। সেই হিসাব সংরক্ষণ থেকে প্রস্তুত কোম্পানি প্রয়োজনীয় আইন এবং মান বজায় রেখে আর্থিক বিবরণী প্রস্তুত করা হয়েছে। অভ্যন্তরীণ নিয়ন্ত্রণ পদ্ধতি ও কার্যকরতাবে নিয়ন্ত্রণ করা হয়।

#### বাংলাদেশ সিকিউরিটিজ অ্যান্ড এক্সচেঞ্চ কমিশনএবং আইডিআরএ এর অধ্যাদেশ

বাংলাদেশ সিকিউরিটিজ অ্যান্ড এক্সচেঞ্জ অধ্যাদেশ, ১৯৬৯ (XVII of 1969) এর সেকশন 2CC দ্বারা প্রদন্ত ক্ষমতা প্রয়োগে বাংলাদেশ সিকিউরিটিজ অ্যান্ড এক্সচেঞ্জ কমিশন (বিএসইসি) নোটিশ জারি করে। কর্পোরেট গভর্নেসের শর্তাদি মেনে চলার জন্য SEC/CMRRCD/2006-158/207/Admin/80 তারিখ জুন ০৩, ২০১৮। বিনিয়োগকারীদের এবং পুঁজিবাজারের স্বার্থে তালিকাভুক্ত কোম্পানিতে সুশাসন নিশ্চিত করার জন্য একটি কাঠামো প্রতিষ্ঠার জন্য বিজ্ঞপ্তিটি জারি করা হয়েছিল। SEC's এর শর্তাবলী মেনে চলার একটি বিবরণ সম্মতি বার্ষিক প্রতিবেদনের সাথে সংযুক্ত করা হয়েছে। তাছাড়া, বাংলাদেশ সিকিউরিটিজ অ্যান্ড এক্সচেঞ্জ কমিশনের প্রয়োজনীয়তা অনুযায়ী, পেশাদার চার্টার্ড অ্যান্ডউন্টেন্টস থেকে একটি সনদপত্র বার্ষিক প্রতিবেদনের সাথে সংযুক্ত করা হয়েছে।

#### কর্পোরেট গভর্নেন্স পরিপালন প্রতিবেদন

প্রগতি লাইফ ইন্স্যুরেঙ্গ লিমিটেড ৬৫ থেকে ৭১ পৃষ্ঠায় বর্ণিত কর্পোরেট গভর্নেঙ্গ নীতির যথাযথভাবে অনুসরণ করে।

বাংলাদেশ সিকিউরিটিজ অ্যান্ড এক্সচেঞ্চ কমিশন দ্বারা প্রয়োজনীয় কর্পোরেট গভর্নেঙ্গ এর সকল শর্ত পালন করে। তদুপরি, কর্পোরেট গভর্নেঙ্গ এর চেকলিস্ট এই প্রতিবেদনের সাথে সংযুক্ত করে দেখানো হয়েছে।

বাংলাদেশ সিকিউরিটিজ অ্যান্ড এক্সচেঞ্চ কমিশন (বিএসইসি) কর্তৃক প্রদন্ত ৩ জুন ২০১৮ তারিখের কর্পোরেট গভর্নেস্ কোড এর নির্দেশনা অনুসারে, ম্যাবস এ্যান্ড জে পার্টনার্স, চার্টার্ড অ্যাকাউন্টেন্টস কর্পোরেট গভর্নেস্ কমপ্লায়েস সার্টিফিকেট এই প্রতিবেদনের সাথে সংযুক্ত করা হয়েছে। (পৃষ্ঠা নং ৬৪)



#### **Pattern of Shareholding**

The pattern of shareholding is provided in page no 49.

#### **Contribution to the National Exchequer**

Pragati Life Insurance Limited regularly pays it's direct and indirect tax obligations in time. Being one of the largest life insurers in the country, during the year under review, the Company paid Tk. 13.62 crore to the National Exchequer in the form of corporate Income tax, withholding tax, VAT from suppliers and service providers, supplementary and other duties/taxes.

#### **Auditors' Report**

The Board of Directors reviewed the Auditors' Report issued by the Company's auditors A.Wahab & Co., Chartered Accountants based on the audited financial statements of the Company for the year ended on 31 December 2020. The auditors didn't raise any material misstatement or significant disagreement during review of the Company's financial statements.

#### **Remuneration to Directors**

This information is incorporated in the Notes to the financial statements with reference to the Directors fees and remuneration in page no 120 figures concerning the Board of Directors including Independent Directors.

#### **Statement of Directors' Responsibility**

With regard to responsibilities for preparation and presentation of the Financial Statements, the Directors confirm that:

1. The financial statements together with the notes thereon have been drawn up in conformity with the companies Act 1994, Insurance Act 2010, Insurance Rules 1958 and Securities and Exchange Rules 1987. These statements present fairly the Company's state of affairs, the result of its operation and cash flow;

2. In the preparation of the annual accounts, the applicable accounting standards have been followed along with proper explanation relating to material departure, if any;

3. The Directors had selected each accounting policy and applied them consistently and made judgments and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the Company at the end of financial year and of the results of the Company for that period;

4. The Directors had taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of the Company's Act 1994, Insurance Act 2010, Insurance Rules 1958 and Securities and Exchange Rules 1987 for safeguarding the assets of the Company and for preventing and detecting fraud and other irregularities;

#### শেয়ারহোল্ডিং প্যাটার্ন

শেয়ারহোল্ডিংয়ে প্যাটার্ন পৃষ্ঠা নং-৪৯ -এ সরবরাহ করা হয়েছে।

#### জাতীয় এক্সচেকার এর প্রতিবেদন

প্রগতি লাইফ ইন্স্যারেঙ্গ লিমিটেড নিয়মিত ভাবে প্রত্যক্ষ ও পরোক্ষ কর সময়মত পরিশোধ করে। দেশের বৃহৎ জীবন বীমাকারীদের একটি প্রগতি লাইফ আর্থিক বৎসরে সকল প্রকার ট্যাক্স, ভ্যাট, ডিউটিজ ভোক্তাদের নিকট থেকে আদায় করে মোট ১৩.৬২ কোটি টাকা রাজস্ব খাতে জমা করেছে।

#### বহিঃ নিরীক্ষক এর প্রতিবেদন

কোম্পানীর বহিঃ নিরীক্ষক এ ওয়াহাব এ্যান্ড কোং চাটার্ড এ্যাকাউনট্যান্টস ২০২০ সালের ৩১ শে ডিসেম্বর তারিখের আর্থিক হিসাবের ভিত্তিতে যে প্রতিবেদন প্রদান করেছে তা পর্যালোচনা করেছে। নিরীক্ষায় উক্ত প্রতিবেদনে কোন উল্লেখযোগ্য পার্থক্য পাওয়া যায় নাই।

#### পরিচালকের রেমুনারেশন

পরিচালকদের প্রদানকৃত ফি এর উপর এই রিপোর্টের নোট নম্বর ৪০.০১ এ উল্লেখ করা হয়েছে। (পৃষ্ঠা নং-১২০)

#### পরিচালকমন্ডলীর দায়িত্বাবলীর বিবৃতি

কোম্পানীর আর্থিক বিবরণী প্রস্তুত এবং উপস্থাপনায় পরিচালকমন্ডলী তাদের দায়িতের বিষয়ে নিশ্চিত করেন যে ঃ

 কোম্পানী আইন ১৯৯৪, বীমা আইন ২০১০, বীমা বিধি ১৯৫৮ এবং সিকিউরিটিজ অ্যান্ড এক্সচেঞ্জ বিধি ১৯৮৭ এর বিধানবলীর সাথে কোম্পানী কর্তৃক প্রস্তুতকৃত আর্থিক বিবরণী এবং এতদ্বসঙ্গীয় নোটসমূহ সঙ্গতিপূর্ন;

২. কোম্পানীর বার্ষিক হিসাব প্রস্তুতকালে হিসাব বিজ্ঞানের মান অনুযায়ী সম্পন্ন করা হয়েছে এবং এতদসম্পর্কিত ব্যাখ্যা বিবৃতি করা হয়েছে;

৩. পরিচালকমন্ডলীর হিসাব বিজ্ঞানের নীতিমালা নির্দিষ্ট করে সামঞ্জস্যরূপে প্রয়োগ, বিচার বিশ্লেষণ দ্বারা নিশ্চিত হয়েছেন যে, আলোচ্য হিসাবাদিতে কোম্পানীর স্বচ্ছ চিত্র প্রতিফলিত হয়েছে;

8. কোম্পানী আইন ১৯৯৪, বীমা আইন ২০১০, বীমা বিধি ১৯৫৮ এবং সিকিউরিটিজ অ্যান্ড এক্সচেঞ্জ বিধি ১৯৮৭ এর বিধানবলীতে বর্ণিত আইন ও বিধিবিধান মেনে কোম্পানীর হিসাবে প্রতারণা ও অনিয়মের বিষয়ে নিরাপত্তা বিধান ও অনুসন্ধান দ্বারা কোম্পানীর সম্পদ রক্ষণাবেক্ষণে পরিচালকমন্ডলী যথোপযুক্ত ও যথেষ্ট যত্নশীল ছিলেন;



5. The Directors had prepared the annual accounts on "Going Concern" basis;

6. The Internal Control system is sound in design and effectively implemented and monitored;

7. The key operational and financial data of the last five years is annexed as "Financial Highlights".

#### Acknowledgement

On behalf of the Board of Directors, I wish to extend thanks to our valued Shareholders, Policyholders, Insurance Development and Regulatory authority (IDRA), Bankers, Bangaldesh Securities and Exchange Commission (BSEC), Dhaka Stock Exchange Limited (DSE), Chittagong Stock Exchange Limited (CSE) and Central Depository of Bangladesh Limited (CDBL) for their continuous support and co-operation. The Board of Directors also expresses deep appreciation to the Sponsors, Patrons, Management, staff and well wishers, whose continued support and patronage have made the results possible. ৫. পরিচালকমন্ডলী 'চলমান প্রক্রিয়া-য়' বার্ষিক হিসাব প্রস্তুত করেছেন;

৬. অভ্যন্তরীণ নিয়ন্ত্রণ ব্যবস্থা সুপরিকল্পিত এবং কার্যকরভাবে প্রয়োগকৃত এবং নিয়মিতভাবে পর্যবেক্ষণকৃত;

৭. গত পাঁচ বছরের হিসাবের উপাত্ত 'আর্থিক আলোকপাত' আকারে সংযোজিত হলো।

#### কৃতজ্ঞতা

পরিচালনা পর্ষদের পক্ষ হতে অব্যাহত সাহায্য সহযোগিতার জন্য সম্মানিত শেয়ারহোল্ডার, পলিসিহোল্ডার, বীমা উন্নয়ন ও নিয়ন্ত্রণ কর্তৃপক্ষ, ব্যাংকসমূহ, বাংলাদেশ সিকিউরিটিজ অ্যান্ড এক্সচেঞ্জ কমিশন, ঢাকা স্টক এক্সচেঞ্জ লিমিটেড, চষ্টগ্রাম স্টক এক্সচেঞ্জ লিমিটেড এবং সেন্ট্রাল ডিপোজিটরী বাংলাদেশ লিমিটেড সমূহের প্রতি আমি ধন্যবাদ ও কৃতজ্ঞতা জ্ঞাপন করছি। কোম্পানীর সাফল্য অর্জনের পিছনে উদ্যোজা, পৃষ্টপোষক, ব্যবস্থাপনায় নিযুক্ত সদস্য এবং শুভানুধ্যায়ীদের প্রতি তাদের সক্রিয় সাহায্য ও সহযোগিতার জন্য পরিচালনা পর্ষদ কৃতজ্ঞতা জ্ঞাপন করেছেন।

On behalf of the Board

**Khalilur Rahman** Chairman Board of Directors'

Dated : Dhaka, 28 June , 2021

পরিচালনা পর্ষদের পক্ষে

**খলিলুর রহমান** চেয়ারম্যান পরিচালনা পর্ষদ

তারিখ ঃ ঢাকা, ২৮ জুন, ২০২১।



# THE PATTERN OF SHAREHOLDING

(a) Parent/Subsidiary/Associated companies and other related parties (name wise details): N/A(b) Directors, Chief Executive Officer, Company Secretary, Chief Financial Officer, Head of Internal Audit and their spouses and minor children (name wise details):

SI. No.	Name of Director, CEO, Company Secretary & CFO	No. of Shareholding	Name of Spouse	Shares held by the spouse/Children
1.	Mr. Khalilur Rahman	614,058		
2.	Syed M. Altaf Hussain	980,444	Mrs. Shireen Akhtar Hussain	3,650
3.	Mr. Abdul Awal Mintoo (Nominated by Pragati Insurance Ltd)	621,000	Mrs. Nasrin Fatema Awal	4,084
4.	Mr. Mohammed Abdul Awwal	624,682	Mrs. Khaleda Adib Awwal	208,774
5.	Mrs. Nelofer Kamal	718,736	Mr. Sarwar Kamal	4,084
6.	Mr. A.S.M. Mohiuddin Monem	1,666,038	Mrs. Asma Monem	18,272
7.	Mr. Tabith M. Awal	698,266	Mrs. Sawsan Eskander	
8.	Mr. Md. Shafiur Rahman	735,956	Mrs. Rita Lohani	
9.	Mr. Tafsir M. Awal	698,266	Mrs. Maya Margherita Pieramna Barolo Rizvi	
10.	Mr. Mohammed Abdul Hamid	859,972	Mrs. Farina Jesmin	
11.	Mrs. Nigar Jahan Chowdhury	859,968	Mr. Younus Chowdhury	
12.	Mr. Muhammad Jamaluddin Independent Director		Mrs. Badrunnesa Feroza	
13.	Dr. Rashed Al Mahmud Titumir Independent Director		Mrs. Munira Nasreen Khan	
14.	Mrs. Ferdousi Reza Independent Director		Mr. Md. Rezaul Karim	
15.	Chief Executive Officer Md. Jalalul Azim		Mrs. Hasinatun Nahar	
16.	Company Secretary Jagadish Kumar Bhanja, FCS		Mrs. Nanda Bhanja	
17.	Chief Financial Officer Chandra Shekhar Das, FCA		Mrs. Kabita Rani Rokhit	
18.	Head of Internal Audit Md. Saifur Rahman Munir		Mrs. Hashina Akhter	

(c) Executives (Top five salaried employees of the company, other than the Directors, Chief Executive officer, Company Secretary, Chief Financial Officer and Head of Internal Audit) :

Sl. No.	Name	Name Designation	
1.	Mr. Jahangir Hossain	Deputy Managing Director	
2.	Mr. Faruque Mahmud	Deputy Managing Director	
3.	Mr. Md. Rafiqul Alam Bhuiyan	Deputy Managing Director	
4.	Mr. Muhammad Abdullah Saadi	Senior General Manager	
5.	Mr. Ershad Ali Hero	General Manager	



# CODE OF CONDUCT

#### **Applicability:**

#### This code applies to:

- I. Directors of Pragati Life Insurance Limited. (the company)
- II. Members of Senior Management of we company

This code is in addition to the Rules & Regulations of service and conduct applicable to the Managerial Staff of the Company

#### **National Interest**

Pragati Life Insurance Limited (PLIL) shall be communed in all its actions to benefit the economic development of the countries in which they operate. It shall not engage in any activity that adversely affects such an objective. It shall not undertake any project or activity to the detriment of the nation's interests, or those that at will have any adverse impact on the social and cultural life patterns of its citizens. PLIL shall conduct its business affairs in accordance with economic, development and foreign policies, objectives and priorities of the nation's government and shall strive to make a positive contribution to the achievement of such goals at the international, national and regional level.

#### Scope

The Board of Directors (the Board) and the senior Management of the Company agree to abide by the following Code of conduct:

- 1. Attend Board/Shareholders/Committee/Senior Management meetings and seek prior leave for absence from such meetings. Directors will annually disclose about weir Directorships with other companies as required under the Companies Act 1994 and 2020. When the Board is to decide on an issue in which a Director has an interest, the said Director shall I abstain from voting and deliberation.
- 2. Exercise authority and power with due care and diligence whilst discharging the fiduciary responsibility of office in the best interest of the Company.
- 3. Not allow personal interest to conflict with the interest of we company or to come in the way of discharge of duties of office. They should not engage in a business, relationship or activity with anyone who is a party to transactions) with the Company. Similarly they should not derive a personal benefit or a benefit to any of his or her relatives by making or influencing decisions relating 10 any transaction(s). Should ensure that an independent judgment in we best interest of the Company is exercised.
- 4. Abide by policies and business principles of the code of PLIL.
- 5. Comply with all applicable laws, rules and regulations.
- 6. Preserve friendly environment.
- 7. Observe strict confidentiality of the information acquired in the course of discharge of duties of office and not use the same for any personal purpose or advantage.
- 8. Use Company property only for official purpose and for no personal gain. The assets of the company shall not be misused but should be employed for the purpose of conducting the business for which they are duly authorized.
- 9. Not accept any personal gratification from suppliers! Service provider/ business partners, etc (Note: personal gratification will not include normal entertainment and gifts of no Significant value) acceptance of gifts. Donations, hospitality and! of entertainment beyond the customary level from existing or potential suppliers, Customers or other third parties which have business



dealings with the company. Notwithstanding that such or other instances of conflict of interest exist, adequate and full disclosure by the interested employees should be made to the Chairman of the PLIL. .They will ensure that a full disclosure of any interest, which the employee or the employee's immediate family, which would include parents, spouse and children. May have in a company or firm. Which is a supplier, customer, distribution of is made to the Chairman of the PLIL

- 10. Deal fairly with customers, supplier's employees and business partners.
- 11. Respect safety and health of all employees and provide working conditions, which are safe and healthy.
- 12. Encourage employees to acquire skills, knowledge and training to expand! enhance their professional and specialized knowledge.
- 13. Provide equal opportunities to all employees and aspirants for employment in the Company irrespective of gender, caste, religion, race or clement being the sole differentiating factor.
- 14. Conduct business operations in compliance with competition laws and principles of fair market competition.
- 15. Maintain high ethical and professional standards in all dealings.
- 16. Not to conduct own selves in a manner as may bring dispute to office or tarnish the reputation and image of the company.
- 17. Not take up activities competing with the business of the company.
- 18. Make proper record of all financial transactions and not create undisclosed or unrecorded account/fund or asset.
- 19. Make all efforts to establish good relationships with all stakeholders of the company with whom they interface while carrying out their duties for the company and must try to make positive contributions to the communications in which they perform such duties.
- 20. Whole time Directors and Senior Management shall not without the prior approval of the Chairman accept employment or a position of responsibility (such as a consultant or a director) with any other company nor provide 'freelance' service to anyone.
- 21. Insider trading is prohibited by Law as well as by the company policy:-Directors and Senior Management and his or her immediate family shall not derive any benefit or assist others to derive any benefit from the access to and possession of information about the Company, which is not in the public domain and thus constitute insider information, Insider Trading invokes severe penalties under the Regulations issued in Bangladesh under the Securities and Exchange Commission Act 1993 "Price Sensitive information' means any such information which, if published, may influence market price of we concerned security and includes the following information, namely-
  - Report in respect of the financial condition of the company or any basic information in respect thereof;
  - Information relating to dividend;
  - Decision for giving right share to security-holders, issuing bonus or giving similar other privilege;
  - Decision of the company for purchasing or selling any immovable property;
  - Information relating to BMRE or establishment of new unit of the company;
  - basic change in the field of the company's activities (e.g. produced goods, preparation and implementation of plan or policy decision in respect thereof; etc);
  - Any other information determined by the Commission by notification in the official Gazette.
  - 22. Report any violation of this Code of Conduct to the Chairman of the PLIL.



# **DIVIDEND POLICY**

#### Dividend

Dividend refers to a reward, cash or otherwise, that a company gives to its shareholders. Dividends can be issued in various forms, such as cash payment, stocks or any other form. Pragati Life dividend is decided by its Board of Directors and it requires the shareholders' approval from the Annual General Meeting. However, it is not obligatory for a company to pay dividend. Dividend is usually a part of the profit that the company shares with its shareholders.

#### Dividend, Bonus, Profit Distribution as per Insurance Act-2010 :

#### Restriction on payment of dividends and bonuses.

- (1) No insurer shall pay any dividend on its shares until expenses on account of management expenses, share selling commission, all expenses related to brokerage, amounts of losses incurred, and any other item of expenditure, which cannot be met by adequate assets of the insurer, have been completely written off.
- (2) No insurer carrying on the life insurance business shall, for the purpose of declaring or paying any dividend to share-holders, any bonus to its policyholders, paying in relation to any kind of debentures, loans or advances, utilize directly or indirectly any portion of the insurance fund or the funds of any other class of insurance business, expect a surplus shown in the valuation balance sheet submitted to the Authority as part of the abstract referred to in this Act as a result of an actuarial valuation of the assets and liabilities of the insurer; and such surplus shall not be increased by transfer of contribution by any other means, except when the reserve fund is made up of surpluses disclosed to the Authority by submission of returns unless such contributions have been brought in as revenue through the revenue account applicable to life business on or before the date of the valuation aforesaid:

Provided that payments made out of any such surplus in service of any debentures shall not exceed 50(fifty) percent of such surplus including any payment by way of interest on the debentures, and interest paid on the debentures shall not exceed 10(ten) percent of any such surplus except when the interest paid on the debentures is offset against and credited to the fund or funds concerned in deciding the interest basis adopted in the valuation disclosing the aforesaid surplus:

Provided further that the share of any such surplus allocated to or reserved for the shareholders, including any amount for the payment of dividends guaranteed to them, whether by way of first charge or otherwise, shall not exceed such sums as may be prescribed by regulations and which shall in no case exceed :

- (a) 10(ten) percent such surplus in case of participating policies; and
- (b) in other cases, such percentage of the whole surpluses as may be prescribed by regulations.

#### **Distribution of Interim Bonuses :**

Notwithstanding anything contained in this Act an insurer carrying on the business of life insurance shall be at liberty to declare an interim bonus or bonuses to policy-holders whose polices mature for payment by reason of death or otherwise during the inter valuation period, on the basis of the recommendation made by the investigating actuary at the last preceding valuation.



#### **Dividend Payment System :**

- (1) Pragati Life dividend distribution policy disclosed annual report and official website;
- (2) The Board of Directors of the Company considering/adopting annual audited financial statements and Actuarial valuation in the same Board of Directors meeting to fix the date of relevant annual general meeting and take specific decisions with regard to (a) recommending or not recommending dividend for the shareholders on the basis of said financial statements; and (b) the shareholders who will be entitled to such dividend, if recommended :

The decision about recommending or not recommending dividend and entitlement for such dividend, if recommended, cannot be changed prior to holding of the annual general meeting:

That no dividend will be paid other than out of profits of the year or any other undistributed profits.

(3) Pay off the annual or final dividend to the entitled shareholder, within 30 (thirty) days of approval :

Provided that interim dividend shall be paid off to the entitled shareholder, 30 (thirty) days of record date.

- (4) Cash divided shall be distributed in the following manner and procedures, namely:-
  - Within 10 (ten) days of declaration of cash dividend by the Board of Directors of the Company an amount equivalent to the declared cash dividend payable for the concerned year shall be kept in a separate bank account of the dedicated for this purpose;
  - (ii) The Company shall pay off cash dividend directly to the bank account of the entitled shareholder or unit holder as available in the BO account maintained with the depository participant (DP), or the bank account as provided by the shareholder or unit holder in paper form, through Bangladesh Electronic Funds Transfer Network (BEFTN): provided that the Company pay off such cash dividend through bank transfer or any electronic payment system as recognized by the Bangladesh Bank, if not possible to pay off through BEFTN;
  - (iii) Upon receiving the claim on dividend from a stock broker a merchant banker or a portfolio manager for the margin client or customer who has debit balance or margin loan, or as per intention of the client of stock broker or merchant banker or portfolio manager, shall pay off such cash dividend to the Consolidated Customers' Bank Account (CCBA) of the stock broker or to the separate bank account of the merchant banker or portfolio manager through BEFTN: provided that upon receiving the cash dividend, the cash dividend, the stock broker or merchant banker or portfolio manager shall immediately account for such dividend in the individual client's portfolio account: provided further that the stock broker or merchant banker or portfolio manager shall provide detailed information (e. g, BO account number, code number, bank account number, intention, etc. of the client or customer including CCBA of stock broker or separate bank account of merchant banker or portfolio manager ) to the Company for such claim.
  - (iv) In case of non-availability of bank account information or not possible to distribute cash dividend through BEFTN or any electronic payment system, shall issue cash dividend warrant and shall it by post to the shareholder or unit holder;



- (v) Pay off cash dividend to non-resident sponsor, director, shareholder, unit holder or foreign portfolio investor (FPI) through the security custodian in compliance with the rules or regulations in this regard;
- (vi) Pragati Life immediately after disbursement of cash dividend and issuance a certificate of tax deducted at source, if applicable, shall intimate to the shareholder or unit holder through a short message service (SMS) to the mobile number or email address as provided in the BO account or as provided by the shareholder or unit holder;
- (vii) Pragati Life maintain detailed information of unpaid or unclaimed dividend and rationale thereof, as per BO account number- wise or name- wise or folio number-wise of the shareholder or unit holder; and also disclose the summary of aforesaid information in the annual report and also report in the statements of financial position (Quarterly/annually) as a separate line item 'Unclaimed Dividend Account': publish the year – wise summary of its unpaid or unclaimed dividend in the website: provided further that any unpaid or unclaimed cash dividend including accrued interest (after adjustment of bank charge, if any) thereon, if remains, shall be transferred to a separate bank account for this purpose, within 1 (one) year from the date of declaration or approval or record date, as the case may be.
- (5) The Company credit stock dividend directly to the BO account or issue the bonus share certificate of the entitled shareholder, as applicable, within 30 (thirty) days of declaration or approval or record date, as the case may be, subject to clearance of the exchange (s) and the Central Depository Bangladesh Limited (CDBL);
- (6) Pragati Life, the CDBL and the exchange (s) follow the provisions of প্ৰবিধান 46 of the ডিপজিটরি (ব্যবহারিক) প্রবিধানমালা,2003 for issuance of bonus shares: provided that the Company will maintain a Suspense BO Account for undistributed or unclaimed stock dividend or bonus shares and also follow the under mentioned procedures for ensuring the rightful ownership:
  - a) 3 (three) reminders to the entitled shareholder;
  - b) The Suspense BO Account shall be held under Block Module and such undistributed or unclaimed stock dividend or bonus shares shall not be transferred in any manner except. For the purpose of allotting the bonus shares as and when the allottee approaches to the Company; provided that any corporate benefit in terms of shares accrued on such undistributed or unclaimed stock dividend or bonus shares shall be credited to the Suspense BO Account.
  - c) Upon receiving application from the allottee and after proper verification of identity and his entitlement, credit the bonus shares lying with the allottee, as applicable, within 15 (fifteen) days of receiving application with an intimation to the Commission and the exchange (s);
  - d) Any voting rights on such undistributed or unclaimed stock dividend or bonus shares shall remain suspended till the rightful ownership claim of the shareholder is established.
- Pragati Life submit a compliance report to the Commission and the exchange(s) in a specified format at Annexure-A in respect of the provisions of clause (2),(3),(4), and (5) above, within 7 (seven) working days of completion of dividend distribution: provided that the Company will publish the compliance report in its website.
- (8) The Company not forfeits any unclaimed cash dividend or stock dividend till the claim becomes barred by the law of land in force.



- (9) If any cash dividend remains unpaid or unclaimed or including accrued interest (after adjustment of bank charge, if any) thereon for a period of 3 (three) years from the date of declaration or approval or record date, as the case may be ,transferred by the Company to the Fund as directed or prescribed by the Commission: provide detailed information to the manager of the Fund during transfer of cash dividend as directed or prescribed by the Commission: provide further that if any shareholder or unit holder claims his cash dividend after transfer of such dividend to the Fund, within 15 (fifteen) days of receiving such claim, the Company will after proper verification of the claim, recommend to the manager of the Fund to pay off such dividend from the Fund and the manager of the Fund shall pay off such cash dividend to the claimant in accordance with the provisions and procedures as directed or prescribed by the Commission.
- (10) If any stock dividend or bonus shares remains unclaimed or unsettled including corporate benefit in terms of bonus shares thereon for a period of 3 (three) years from the date of declaration or approval or record date, as the case may be, shall be transferred in dematerialized form to the BO Account of the Fund as mentioned at clause (8): provide detailed information to the manager of the Fund during transfer of stock dividend or bonus shares as directed or prescribed by the Commission: provided further that if any shareholder claims his stock dividend or bonus shares after transfer of such dividend or bonus shares to the BO Account of the Fund, within 15 (fifteen) days of receiving such claim, after proper verification of the claim, recommend to the manager of the Fund and the manager of the Fund shall pay off or transfer such stock dividend or bonus shares from the BO Account of the Fund and the manager of the Fund shall pay off or transfer such stock dividend or bonus shares as directed or prescribed stock dividend or bonus shares to the claimant's BO Account in accordance with the provisions and procedures as directed or prescribed by, the Commission.
- (11) Pragati Life or by appointing an agent, shall maintain detailed information of BO account, bank account, mobile phone number, email and address of the shareholder or unit holder for the purpose of proper distribution of cash dividend or stock dividend: provided that the Company or its agent or the CDBL or its DP shall keep confidentiality of information.
- (12) Pragati Life collect the CDBL or its DP update the information of BO account, bank account, mobile number, email address and contact address of shareholder or unit holder at least once in a year, and the CDBL shall provide such information to the Company for the purpose of proper distribution cash dividend or stock dividend and other compliances: provided that in case of holding of paper share or unit of mutual fund, the issuer shall update the information as above.



### **REPORT ON CORPORATE GOVERNANCE**

Corporate Governance clearly defines the rights and responsibilities of the Board of Directors, Management, Shareholders and other Stakeholders. The Board supports Management, Internal and External Auditors and other related parties including the Shareholders. A good corporate reputation is the most valuable and competitive asset of a company. Pragati Life Insurance Limited believes in the continued improvement of corporate governance. The Board of Directors and the Management Team of Pragati Life Insurance Limited is committed to maintaining effective Corporate Governance through a culture of accountability and transparency.

#### **Board of Directors**

The Board of Directors comprises of 14 (Fourteen) members including three Independent Directors. All Directors have sound knowledge in the area of Pragati Life, managerial expertise and sound academic and professional knowledge. They are well conversant with corporate governance.

#### **Appointment of Board Members**

The Directors of the Board are appointed by the Shareholders in the Annual General Meeting who are accountable to the Shareholders.

#### **Appointment of Independent Directors**

The Board of Directors appointed one Independent Director. Shareholders approved appointment of Independent Directors in its 20th Annual General Meeting held on September 27, 2020. In selecting Independent Directors, the Company always looks for individuals who possess experience; strong inter personal skill and independence. Independent Directors are considered by the Board to be independent of the Company and free of any business or other relationship that could interfere with the exercise of their independent judgment. The Board believes that their experience and knowledge assist in providing both effective and constructive contribution to the Board.

#### The Role of the Chairman and Managing Director

Position of the Chairman and Managing Director (CEO) are clearly identified. The Chairman is responsible for leading the Board and its effectiveness. The Managing Director serves as the Chief Executive of the Company.

#### Audit Committee

The Audit Committee was established as a sub-committee of the Board and has jurisdiction over Pragati Life Insurance Limited. The audit committee is comprised of 7 (Seven) members of the Board including Independent Director. Independent Director is acting as the Chairperson of the Audit Committee. The Audit Committee assists the Board.

#### Nomination and Remuneration Committee (NRC)

The Nomination and Remuneration Committee (NRC) was also established on 13th December, 2018 at the 124th Board of Directors meeting as a sub-committee of the Board and has control over Pragati Life Insurance Limited. The NRC is comprised of 5 (Five) member of the Board including 2 (Two) Independent Directors. Independent Director is acting as the Chairperson of the Nomination and Remuneration Committee. The NRC assists the Board.

#### **Company Secretary**

Jagadish Kumar Bhanja, FCS has been appointed as the Company Secretary of the Company. He provides legal matters to the Board. Among other functions, the Company Secretary:

- Bridges between the Board of Directors and Shareholders on strategic and statutory decision.
- Acts as a quality assurance agent in all information towards the Shareholders and Board
- Is responsible for ensuring that the appropriate Board procedures are followed.
- Acts as the "Disclosure Officer" of the Company and monitors the compliance of the Acts, rules, regulations, notifications, guidelines, orders/directives etc. issued by the Bangladesh Securities and Exchange Commission, Stock Exchange (s) applicable to the conduct of the business activities of the Company.



• The Company Secretary keeps the records of the Company's compliance / noncompliance status of the conditions imposed by BSEC which has been shown in the compliance report on BSEC Notification.

#### **Chief Financial Officer**

Chandra Shekhar Das, FCA has been appointed as the Chief Financial Officer of the Company. He looks after the overall financial affairs of the Company. Among other functions, the Chief Financial Officer:

- Prepares Quarterly, Half yearly and Yearly financial statements.
- Financial reporting procedures in line with the requirement of Bangladesh Accounting Standards.
- Reports financial position of the Company in its Board meeting.

#### Head of Internal Auditor & Compliance

Saifur Rahman Munir has been appointed as the Head of Internal Auditor & Compliance of the Company. He looks after the overall internal audit & Compliance of the Company. Among other functions, the Internal Audit & Compliance:

- To prepare annual audit plan for adequacy of scope and comprehensive coverage of these activities of the Company.
- To prepare audit programs, resources requirements for the year and assessed the performance of the internal audit functions
- The internal audit reports, audit recommendations and management responses.
- He looks day to day every compliance according to the Directors.

#### **Financial Reporting and Transparency**

Financial Statements have been prepared in line with the International Accounting Standards, Bangladesh Accounting Standards and other legislations as applicable in Bangladesh. Timely publication of quarterly, half yearly and annual financial statements with comprehensive details beyond the statutory requirement.

#### **Compliance with Applicable Rules and Regulations**

The Company's business activities are guided and supervised by local laws and regulations:

- The Companies Act 1994.
- Insurance Act-2010.
- The Bangladesh Securities and Exchange Commission
- Listing rules of Dhaka and Chittagong Stock Exchange Limited.
- Bangladesh Accounting Standards.

#### Purchase Committee

A purchase committee is functioning with a group of executives, headed by a senior most executive to examine the purchase proposal of goods. Among others, the followings are the main responsibilities of the Committee:

- To evaluate the received proposal and find out the effectiveness of each proposal.
- To prepare a report on the basis of evaluation of the purchase proposal with recommendation and sent to concerned departments for obtaining approval from the competent authority.
  - To supervise the entire activities against procurement

#### **Statutory Audit**

Statutory Audit of the Company is governed by the Companies Act 1994. The Company Act provides guidelines for the appointment, scope of work and retirement of auditors. Shareholders appoint auditors and fix their remuneration in the Annual General Meeting.

#### **Internal Audit**

Internal Audit support the Company to achieve its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of its risk management and control. Internal Audit activity is governed by the Internal Team, which is approved by the Board.



#### **Internal Control**

The Company has an Internal Audit department consisting of five members and headed by the Head of Internal Audit. The Internal control system is maintained and reviewed by an internal audit function that reports to Management and the Audit Committee.

Internal Control mechanism is built by the Company's systems and procedures to reduce the risk of error and fraud. It may be able to reduce the risk that financial statements contains. The Board of Directors ensures sound internal control to provide reasonable assurance regarding the achievement of the Company objectives in the areas of:

- Effectiveness and efficiency of operations.
- Reliability of financial reporting.
- Compliance with laws and regulations.

#### **Code of Conduct**

Pragati Life Insurance Limited has adopted Codes of Conduct for securing good business ethics and conduct in all aspects of the Company's activities. The Code of Conduct is properly communicated to and with all employees and other activities, and is strictly required to abide by it.

#### **Management Committee**

The day-to-day Management of the Company is entrusted with the Managing Director and the Management Committee. The Management Committee serves the interest of the Company and achieves sustainable growth. The members of the Management Committee are jointly accountable for the entire management of the Company and decide on the basic issues of business policy and corporate strategies.

#### Restrictions on dealing in the Company's share by insiders

The Company has established policy relating to trading shares by Directors, Employees and other insiders. The securities laws also impose restrictions on similar sort of transaction.

#### **Group Term Life Insurance Policy**

The Board of Directors has approved for Group Term Life Insurance Policy for employees of Pragati Life Insurance Limited.

#### **Going Concern**

The Company has adequate resources to continue operational existence for the future. For this reason, the Company continues to adopt the going concern basis in preparing the financial statements.

#### **Communication with Shareholders:**



The Company encourages communication with shareholders throughout the vear and welcomes their participation at shareholders meeting. The Company is transparent with the stakeholders, including the owners of the Company. Four times each year, Pragati Life Insurance Limited reports to its shareholders regarding its business, financial position and earnings. These include:

- Quarterly and Annual financial statements
- Annual General Meeting
- Price-Sensitive Disclosure and other disclosure to the BSEC and Stock Exchanges

In additional information, the Company is under a legal and regulatory requirement to publish via the newspaper. Pragati Life Insurance Limited believes in transparency and accountability to the society as a whole through establishment of an efficient and effective Corporate Governance procedure.



# AUDIT COMMITTEE REPORT

#### Background

In accordance to the best practices of Corporate Governance, the Board of Directors of Pragati Life Insurance Limited established an Audit Committee on November 09, 2006 in its 35th Board Meeting as per Circulation of BSEC Vide order no SEC/CMRRCD/2006-158/ Admin/02-06 dated 9 January, 2006 and Status of compliance with the conditions imposed by the Commissions Notification No. SEC/CMRRCD/2006-158/207/Admin/80 dated 03 June, 2018 issued under section 2CC of the Securities and Exchange Ordinance, 1969:

The Audit Committee supports the Board in fulfilling its responsibilities more efficiently.

#### **Composition of the Audit Committee**

The Audit Committee is now composed of the following members:

Muhammad Jamaluddin	Independent Director	Chairperson of Audit Committee
Khalilur Rahman	Director	Member
Syed M. Altaf Hussain	Director	Member
Mohammed Abdul Awwal	Director	Member
A.S.M. Mohiuddin Monem	Director	Member
Tabith M. Awal	Director	Member
Mrs. Ferdousi Reza	Independent Director	Member
Jagadish Kumar Bhanja, FCS	Company Secretary	Secretary

The Chief Financial Officer and Head of Internal Audit & Compliance attends the meeting by invitation only as and when necessary. The Company Secretary functions as the Secretary of the Audit Committee.

#### Meeting

During the year ended 31 December, 2020, the Audit Committee held 4 (Four) meetings. Proceedings of the Audit Committee Meetings were reported regularly to the Board of Directors. The details of attendance of the Audit Committee Members have been shown below:

Audit committee meeting and attendance during the year ended 31 December, 2020.

Name of Members	No. of Meeting Held	No. of Meeting attended
Muhammad Jamaluddi	n 4	4
Khalilur Rahman	4	4
Syed M. Altaf Hussain	4	4
Mohammed Abdul Awy	val 4	3
A.S.M. Mohiuddin Mon	em 4	3
Tabith M. Awal	4	3
Mrs. Ferdousi Reza	4	4

The Members who could not attend the meetings were granted leave of absence.

#### **Role of the Audit Committee**

The Audit Committee assisted the Board of Directors in fulfilling its responsibilities regarding the Company's accounting and financial reporting process by monitoring the following:

- The integrity of the Company's financial statements
- The independence, qualifications and performance quality of its external auditors
- The Company's system of internal controls
- The performance of the Company's internal audit process
- The Company's compliance with laws, regulations and codes of conduct with a view to safeguard the interest of all stakeholders of the Company



#### Summary of Activities

The Audit Committee carried out the following activities during the financial year ended December 31, 2020

#### **Regulatory Compliance**

The Committee examined whether the Company's procedures are in place to ensure compliance with

- The laws and regulations framed by the regulatory Authorities (IDRA, BSEC, DSE, CSE and RJSC) Internal regulations approved by the Board of Directors.
- The Company is duly following the rules and regulation of the Regulatory bodies and also strictly follows areas with conflict of interest. The Committee was satisfied that the Company substantially complied with these regulatory requirements

#### **Financial Reporting**

The Committee assisted the Board of Directors and the management to carry out their responsibilities of preparing true and fair financial statements in accordance with the books of accounts and Bangladesh Accounting Standards by:

- Reviewing the adequacy and effectiveness of the internal control system and procedures in order to provide reasonable assurance that all transactions are accurately and completely recorded in the books of account.
- Reviewing the integrity of the process by which financial statements are prepared from the books of account.
- Reviewing the process by which compliance of provision of Bangladesh Accounting Standards.

#### The Committee also reviewed

The quarterly and annual financial statements of the Company prior to recommending them for the approval by the Board.

The annual audited financial statements of the company with external auditors prior to submission to the Board for approval. The review focused particularly on changes of accounting policy and compliance with applicable accounting standards as adopted in Bangladesh and other legal & regulatory requirements.

#### **Internal Control**

The Committee examined whether the management has set up the appropriate compliance culture across the Company in order to ensure that all employees have a clear understanding of their roles and responsibilities. The Committee reviewed the arrangements made by the management for building up a suitable Management Information System (MIS) including computerized systems and its applications thereof.

#### **Internal Audit**

The Committee reviewed and discussed the relevant reports of special investigations which were submitted by the Audit Team. They are as follows:

- The annual audit plan for adequacy of scope and comprehensive coverage of these activities of the Company.
- The audit programs, resources requirements for the year and assessed the performance of the internal audit functions
- The internal audit reports, audit recommendations and management responses to these recommendations and actions taken to improve the system of internal control and procedures.
- Exercise Internal Audit of Pragati Life Insurance Limited. Review the effectiveness of Internal Audit functions including performance and compliance with professional standards. Examine audit findings and material weakness and monitor implementation of audit action plans.
- The Committee advised the management to take effective steps for rectification of all the lapses and weaknesses identified by internal audit and to take utmost care, so that such weaknesses and lapses shall not be repeated in future. Department heads attended the meetings when their reports were discussed.



#### **External Audit**

The Committee met with the external auditors at the conclusion of the annual audit and exchanged views on their Audit Report. The Committee reviewed the findings and recommendations made by the external auditors in order to remove the weaknesses as detected in the external auditing process.

The Committee reviewed the performance of the External Auditors and recommended to the Board on their appointment and fees.

#### **Approval of Financial Statements**

The Audit Committee reviewed and examined the Annual Financial Statements for the year ended 31 December, 2020 prepared by the Management and audited by the External Auditors A. Wahab & Co. Chartered Accountants and recommended to place the same before the Board for consideration.

The Board approved the same at its 145th meeting held on 28 June, 2021.

#### Acknowledgement

The Audit Committee expressed sincere thanks to the Chairman and members of the Board, management and the Auditors for their support in carrying out its duties and responsibilities effectively.

On behalf of the Audit Committee,

Muhammad Jamaluddin Chairperson of Audit Committee



### NOMINATION AND REMUNERATION COMMITTEE (NRC)

In compliance with the Corporate Governance Code 2018, the Board of Directors of Pragati Life Insurance Limited established a Nomination and Remuneration Committee on December 13, 2018 in its 123rd Board Meeting as per Circulation and Status of compliance with the conditions imposed by the Commissions Notification No. SEC/CMRRCD/2006-158/207/Admin/80 dated 03 June, 2018 issued under section 2CC of the Securities and Exchange Ordinance, 1969. The Nomination and Remuneration Committee ("NRC") to assist the Board broadly in formulation of policy with regard to determining qualifications, positive attributes, experiences, remuneration mainly for directors and top level executives. A brief of the NRC and its roles, responsibilities and functions are appended below:

#### **Composition and Meetings**

The NRC of Pragati Life comprises of five (5) members who will exclusively be Non-Executive Directors, including two (2) Independent Director.

The Committee includes:

- 1. Mr. Muhammad Jamaluddin, Independent Director Chairperson of the NRC
- 2. Syed M. Altaf Hussain, Member
- 3. Mr. Abdul Awal Mintoo, Member
- 4. Mr. Mohammed Abdul Awwal, Member
- 5. Mrs. Ferdousi Reza, Member
- 6. Mr. Jagadish Kumar Bhanja, FCS, Secretary

The Independent Director, Mr. Muhammad Jamaluddin acts as Chairperson of the Committee. As per regulatory guidelines, the Company Secretary, Mr. Jagadish Kumar Bhanja, FCS acts as Secretary to the Committee.

The NRC, accordingly, performs in coherence and ensures compliance with the Corporate Governance Code promulgated by the Bangladesh Securities and Exchange Commission (BSEC).Permanent invitees to the meetings are the Chief Executive Officer (CEO), the Head of Human Resources, the Company Secretary. Relevant heads of divisions and other members of the Management team will also attend the meetings at occasions, as required.

#### **Major Responsibilities of NRC**

The purpose, authority, composition, duties and responsibilities of the Nomination and Remuneration Committee are delineated in its Charter. Some of the major responsibilities of the NRC are as follows:

- Recommend a policy on Board's diversity taking into consideration age, gender, experience, education and nationality;
- Formulate the criteria for determining qualification and independence of Directors;
- Identify persons who are qualified to become Directors and in top level executives and recommend their appointment and removal;
- Formulate the criteria for evaluation of performance of Independent Directors and the Board;
- Recommend a policy to the Board relating to the remuneration of the Directors, and top level executives;
- Assess that the level and composition of remuneration is reasonable and sufficient to attract, retain and motivate suitable Directors to run the company successfully;
- Evaluate that remuneration to Directors and top level executives involves a balance between fixed and incentive pay reflecting short and long-term performance objectives appropriate to the working of the company and its goals;
- Identify the company's needs for employees at different levels and determine their selection, transfer or replacement and promotion criteria;



- Recommend and review annually the Company's human resources and training policies;
- Recommend the remuneration policy of the Company, particularly in relation to the yearly increment principle; and
- Recommend the Code of Conduct for the Chair of the Board, other Board Members and Chief Executive Officer of the Company.

#### Nomination, Election and Selection of Directors

The NRC is responsible to ensure that the procedures for appointing new Directors are transparent and rigorous. The Board places great emphasis on ensuring its membership reflecting diversity in broader sense. A combination of age, gender, experience, Governance Nomination and Remuneration Committee Report

Ethnicity, educational background, nationality and other relevant personal attributes in the Board is important in providing a range of perspectives, insights and challenges needed to support right decision making. Recruitment and selection processes for Board members identify candidates with the most suitable skills, knowledge, experiences and personal values. Qualifications stated explicitly in Pragati Life's corporate governance promote the equitable and unbiased selection.

#### **Evaluation of the Board**

The NRC is responsible for ensuring the effectiveness of the Board. The Board shall carry out an evaluation once a year of its work, functions, performance as well as monitoring of internal control over financial reporting for the preparation of external financial statements and the safeguarding of assets. The evaluation process is led by the Chair of the Board and assisted by the Company Secretary. Each Director is required to complete a confidential pre-set questionnaire. The evaluation includes a review of the administration of the Board and its committees covering their operations, agenda, reports, and information produced for consideration, and relationship with Management.

#### **Top Level Executive Selection and Remuneration Policy**

The performance of the Company depends upon the quality of its Directors and Top Level Executives. To prosper, the Company must attract, motivate and retain highly skilled Directors and Executives. The recruitment process for Top Level Executives shall be transparent, non-discriminatory, diversified and in alignment with the Codes of Conduct. Recruitment standards shall support Pragati Life's reputation as an attractive employer. The objective of Pragati Life's remuneration policy is to secure that reward for Top Level Executives shall contribute to attracting, engaging and retaining the right employees to deliver sustainable value for shareholders in accordance with the Pragati Life behavior.

#### **Remuneration for Board of Directors**

Each Director shall receive reasonable remuneration from the Company for every meeting attended, plus travelling expenses from and to usual place of residence and an allowance per day for the number of days spent attending, travelling to and returning from Board meetings. The amounts will be determined by the Shareholders at the General Meeting.

#### Activities of the NRC during the reporting period

During the year ended 31 December, 2020, the Nomination and Remuneration Committee held 1 (One) meeting. Proceedings of the Nomination and Remuneration Committee Meeting were reported regularly to the Board of Directors. For and on behalf of the Nomination and Remuneration Committee of Pragati Life Insurance Limited and all five Members were present of the Metting.

Muhammad Jamaluddin Chairperson of the NRC



### CERTIFICATE OF COMPLIANCE TO THE SHAREHOLDERS OF Pragati Life Insurance Limited (As required under the BSEC Guidelines)



#### Report to the Shareholders of Pragati Life Insurance Limited on compliance on the Corporate Governance Code

#### [Certificate as per condition No. 1(5)(xxvii)]

We have examined the compliance status to the Corporate Governance code by Pragati Life Insurance Limited for the year ended on 31 December 2020. This Code relates to the Notification No. BSEC/CMRRCD/ 2006-158/207/ Admin/80 dated 3 June 2018 of the Bangladesh Securities and Exchange Commission.

Such compliance with the Corporate Governance Code is the responsibility of the Company. Our examination was limited to the procedures and implementation thereof as adopted by the Management in ensuring compliance to the conditions of the Corporate Governance Code.

This is a scrutiny and verification and an independent audit on compliance of the conditions of the Corporate Governance Code as well as the provisions of relevant Bangladesh Secretarial Standards (BSS) as adopted by Institute of Chartered Secretaries of Bangladesh (ICSB) in so far as those standards are not inconsistent with any condition of this corporate Governance Code.

We state that we have obtained all the information and explanations, which we have required, and after due scrutiny and verification thereof, we report that, in our opinion:

- (a) The Company have complied with the conditions of the Corporate Governance Code as stipulated in the above mentioned Corporate Governance Code issued by the Commission;
- (b) The Company have complied with the provisions of the relevant Bangladesh Secretarial Standards (BSS) as adopted by the Institute of Chartered Secretaries of Bangladesh (ICSB) as required by this code;
- (c) Proper books and records have been kept by the company as required under the Companies Act, 1994, the securities laws and other relevant laws; and
- (d) The Governance of the company is satisfactory.

Place: Dhaka Dated: 26 July, 2021

Nasir U Ahmed, FCA, FCS, CGMA, ACMA (UK) Senior Partner MABS & J Partners Chartered Accountants





#### CORPORATE GOVERNANCE COMPLIANCE STATUS

#### [AS PER CONDITION NO. 1(5)(XXVII)]

Status of compliance with the conditions imposed by the Commission's Notification No. SEC/CMRRCD /2006-158/207/Admin/80 dated 3 June 2018 issued under section 2CC of the Securities and Exchange Ordinance, 1969: (Report under Condition No. 9)

Condition No.	Title	Complian Put √ in the) colu	appropriate	Remarks
		Complied	Not Complied	(if any)
1.0	Board of Directors			
1(1)	Size of the Board of Directors: The total number of members of a company's Board of Directors (hereinafter referred to as "Board") shall not be less than 5 (five) and more than 20 (twenty).	V		
1.2	Independent Directors:	V		
1(2)(a)	At least one-fifth (1/5) of the total number of directors in the company's Board shall be independent directors; any fraction shall be considered to the next integer or whole number for calculating number of independent director(s);	V		
1(2)(b)(i)	"Independent Director" means a director- who either does not hold any share in the company or holds less than one percent (1%) shares of the total paid-up shares of the company;	V		
1(2)(b)(ii)	who is not a sponsor of the company or is not connected with the company's any sponsor or director or nominated director or shareholder of the company or any of its associates, sister concerns, subsidiaries and parents or holding entities who holds one percent (1%) or more shares of the total paid-up shares of the company on the basis of family relationship and his or her family members also shall not hold above mentioned shares in the company: Provided that spouse, son, daughter, father, mother, brother, sister, son-in-law and daughter-in-law shall be considered as family members;	V		
1(2)(b)(iii)	who has not been an executive of the company in immediately preceding 2 (two) financial years;	V		
1(2)(b)(iv)	who does not have any other relationship, whether pecuniary or otherwise, with the company or its subsidiary or associated companies;	$\checkmark$		
1(2)(b)(v)	who is not a member or TREC (Trading Right Entitlement Certificate) holder, director or officer of any stock exchange;	V		
1(2)(b)(vi)	who is not a shareholder, director excepting independent director or officer of any member or TREC holder of stock exchange or an intermediary of the capital market;	V		
1(2)(b)(vii)	who is not a partner or an executive or was not a partner or an executive during the preceding 3 (three) years of the concerned company's statutory audit firm or audit firm engaged in internal audit services or audit firm conducting special audit or professional certifying compliance of this Code;	V		
1(2)(b)(viii)	who is not independent director in more than 5 (five) listed companies;	V		
1(2)(b)(ix)	who has not been convicted by a court of competent jurisdiction as a defaulter in payment of any loan or any advance to a bank or a Non-Bank Financial Institution (NBFI); and	V		
1(2)(b)(x)	who has not been convicted for a criminal offence involving moral turpitude;	V		
1(2)(c)	The independent director(s) shall be appointed by the Board and approved by the shareholders in the Annual General Meeting (AGM);	$\checkmark$		
1(2)(d)	The post of independent director(s) cannot remain vacant for more than 90 (ninety) days; and	V		
1(2)(e)	The tenure of office of an independent director shall be for a period of 3 (three) years, which may be extended for 1 (one) tenure only: Provided that a former independent director may be considered for reappointment for another tenure after a time gap of one tenure, i.e., three years from his or her completion of consecutive two tenures [i.e. six years]: Provided further that the independent director shall not be subject to retirement by rotation as per Companies Act, 1994.	V		
1.3	Qualification of Independent Director.			
1(3)(a)	Independent director shall be a knowledgeable individual with integrity who is able to ensure compliance with financial laws, regulatory requirements and corporate laws and can make meaningful contribution to the business;	V		



Condition No.	Title	Compliance Status (Put √ in the appropriate column)		Remarks
condition no.		Complied	Not Complied	– (if any)
1(3)(b)(i)	Independent director shall have following qualifications: Business Leader who is or was a promoter or director of an unlisted company having minimum paid-up capital of Tk. 100.00 million or any listed company or a member of any national or international chamber of commerce or business association; or	V		
1(3)(b)(ii)	Corporate Leader who is or was a top level executive not lower than Chief Executive Officer or Managing Director or Deputy Managing Director or Chief Financial Officer or Head of Finance or Accounts or Company Secretary or Head of Internal Audit and Compliance or Head of Legal Service or a candidate with equivalent position of an unlisted company having minimum paid-up capital of Tk. 100.00 million or of a listed company; or	V		
1(3)(b)(iii)	Former official of government or statutory or autonomous or regulatory body in the position not below 5th Grade of the national pay scale, who has at least educational background of bachelor degree in economics or commerce or business or Law; or	V		
1(3)(b)(iv)	University Teacher who has educational background in Economics or Commerce or Business Studies or Law; or	V		
1(3)(b)(v)	Professional who is or was an advocate practicing at least in the High Court Division of Bangladesh Supreme Court or a Chartered Accountant or Cost and Management Accountant or Chartered Financial Analyst or Chartered Certified Accountant or Certified Public Accountant or Chartered Management Accountant or Chartered Secretary or equivalent qualification;			Not Applicable
1(3)(c)	The independent director shall have at least 10 (ten) years of experiences in any field mentioned in clause (b);	V		
1(3)(d)	In special cases, the above qualifications or experiences may be relaxed subject to prior approval of the Commission.			No such approval required
1.4	Duality of Chairperson of the Board of Directors and Managing Director or Chief Executive Officer.			
1(4)(a)	The positions of the Chairperson of the Board and the Managing Director (MD) and/or Chief Executive Officer (CEO) of the company shall be filled by different individuals;	V		
1(4)(b)	The Managing Director (MD) and/or Chief Executive Officer (CEO) of a listed company shall not hold the same position in another listed company;	V		
1(4)(c)	The Chairperson of the Board shall be elected from among the non-executive directors of the company;	V		
1(4)(d)	The Board shall clearly define respective roles and responsibilities of the Chairperson and the Managing Director and/or Chief Executive Officer;	V		
1(4)(e)	In the absence of the Chairperson of the Board, the remaining members may elect one of themselves from nonexecutive directors as Chairperson for that particular Board's meeting; the reason of absence of the regular Chairperson shall be duly recorded in the minutes.			No such incidence arose
1.5	The Directors' Report to Shareholders			
1(5)(i)	The Board of the company shall include the following additional statements or disclosures in the Directors' Report prepared under section 184 of the Companies Act, 1994 (Act No. XVIII of 1994): An industry outlook and possible future developments in the industry;	V		
1(5)(ii)	The segment-wise or product-wise performance;	V		
1(5)(iii)	Risks and concerns including internal and external risk factors, threat to sustainability and negative impact on environment, if any;	V		
1(5)(iv)	A discussion on Cost of Goods sold, Gross Profit Margin and Net Profit Margin, where applicable;			Not Applicable
1(5)(v)	A discussion on continuity of any extraordinary activities and their implications (gain or loss);	V		
1(5)(vi)	A detailed discussion on related party transactions along with a statement showing amount, nature of related party, nature of transactions and basis of transactions of all related party transactions;	V		
1(5)(vii)	A statement of utilization of proceeds raised through public issues, rights issues and/or any other instruments;	V		Right Share approved by the Commission on August 13, 2020
1(5)(viii)	An explanation if the financial results deteriorate after the company goes for Initial Public Offering (IPO), Repeat Public Offering (RPO), Rights Share Offer, Direct Listing, etc.;	V		Right Share approved by the Commission on August 13, 2020
1(5)(ix)	An explanation on any significant variance that occurs between Quarterly Financial performances and Annual Financial Statements;	V		
1(5)(x)	A statement of remuneration paid to the directors including independent directors;	V		1
1(5)(×i)	A statement that the financial statements prepared by the management of the issuer company present fairly its state of affairs, the result of its operations, cash flows and changes in equity;	V		
1(5)(xii)	A statement that proper books of account of the issuer company have been maintained;	V		
1(5)(×iii)	A statement that appropriate accounting policies have been consistently applied in preparation of the financial statements and that the accounting estimates are based on reasonable and prudent judgment;	V		
1(5)(xiv)	A statement that International Accounting Standards (IAS) or International Financial	V		



Condition No.	Title		Compliance Status           (Put V in the appropriate           Title         column)		Remarks (if any)
		Complied	Not Complied		
	Reporting Standards (IFRS), as applicable in Bangladesh, have been followed in preparation of the financial statements and any departure there from has been adequately disclosed;		complied		
1(5)(xv)	A statement that the system of internal control is sound in design and has been effectively implemented and monitored;	V			
1(5)(xvi)	A statement that minority shareholders have been protected from abusive actions by, or in the interest of, controlling shareholders acting either directly or indirectly and have effective means of redress;			Not Applicable	
1(5)(xvii)	A statement that there is no significant doubt upon the issuer company's ability to continue as a going concern, if the issuer company is not considered to be a going concern, the fact along with reasons there of shall be disclosed;	$\checkmark$			
1(5)(xviii)	An explanation that significant deviations from the last year's operating results of the issuer company shall be highlighted and the reasons thereof shall be explained;	V			
1(5)(xix)	A statement where key operating and financial data of at least preceding 5 (five) years shall be summarized;	V			
1(5)(xx)	An explanation on the reasons if the issuer company has not declared dividend (cash or stock) for the year;	V		The company has declare 12% Cash dividend for the year 2020	
1(5)(xxi)	Board's statement to the effect that no bonus share or stock dividend has been or shall be declared as interim dividend;	V			
1(5)(xxii)	The total number of Board meetings held during the year and attendance by each director;	V		8 (eight) meetings conducted during the year 2020	
1.5(xxiii)(a)	A report on the pattern of shareholding disclosing the aggregate number of shares (along with name-wise details where stated below) held by: Parent or Subsidiary or Associated Companies and other related parties (name-wise details);	V			
1.5(xxiii)(b)	Directors, Chief Executive Officer, Company Secretary, Chief Financial Officer, Head of Internal Audit and Compliance and their spouses and minor children (name-wise details);	V			
1.5(xxiii)(c)	Executives; and	V			
1(5)(xxiii)(d)	Shareholders holding ten percent (10%) or more voting interest in the company (name-wise details);			No shareholder holds 10% or more share	
1(5)(xxiv)(a)	In case of the appointment or reappointment of a director, a disclosure on the following information to the shareholders: A brief resume of the director;	V			
1(5)(xxiv)(b)	Nature of his or her expertise in specific functional areas; and	V			
1(5)(xxiv)(c)	Names of companies in which the person also holds the directorship and the membership of committees of the Board;	V			
1(5)(xxv)(a)	A Management's Discussion and Analysis signed by CEO or MD presenting detailed analysis of the company's position and operations along with a brief discussion of changes in the financial statements, among others, focusing on: Accounting policies and estimation for preparation of financial statements;				
1(5)(xxv)(b)	Changes in accounting policies and estimation, if any, clearly describing the effect on financial performance or results and financial position as well as cash flows in absolute figure for such changes:	V			
1(5)(xxv)(c)	Comparative analysis (including effects of inflation) of financial performance or results and financial position as well as cash flows for current financial year with immediate preceding five years explaining reasons thereof;	V			
1(5)(xxv)(d)	Compare such financial performance or results and financial position as well as cash flows with the peer industry scenario;	V			
1(5)(xxv)(e)	Briefly explain the financial and economic scenario of the country and the globe;	V			
1(5)(xxv)(f)	Risks and concerns issues related to the financial statements, explaining such risk and concerns mitigation plan of the company; and	V			
1(5)(xxv)(g)	Future plan or projection or forecast for company's operation, performance and financial position, with justification thereof, i.e., actual position shall be explained to the shareholders in the next AGM;	V			
1(5)(xxvi)	Declaration or certification by the CEO and the CFO to the Board as required under condition No. 3(3) shall be disclosed as per Annexure-A; and	V			
1(5)(xxvii)	The report as well as certificate regarding compliance of conditions of this Code as required under condition No. 9	V			
1(6)	Meetings of the Board of Directors: The company shall conduct its Board meetings and record the minutes of the meetings as well as keep required books and records in line with the provisions of the relevant Bangladesh Secretarial Standards (BSS) as adopted by the Institute of Chartered Secretaries of Bangladesh (ICSB) in so far as those standards are not inconsistent with any condition of this Code.	V			
1.7	Code of Conduct for the Chairperson, other Board members and Chief Executive Officer				
1(7)(a)	The Board shall lay down a code of conduct, based on the recommendation of the	V			



Condition No.	Title	Compliance Status (Put √ in the appropriate column)		Remarks
		Complied	Not Complied	(if any)
	Nomination and Remuneration Committee (NRC) at condition No. 6, for the Chairperson of the Board, other board members and Chief Executive Officer of the company;		complica	
1(7)(b)	The code of conduct as determined by the NRC shall be posted on the website of the company including, among others, prudent conduct and behavior; confidentiality; conflict of interest; compliance with laws, rules and regulations; prohibition of insider trading; relationship with environment, employees, customers and suppliers; and independency.	V		
2.0	Governance of Board of Directors of Subsidiary Company	V		
2(a)	Provisions relating to the composition of the Board of the holding company shall be made applicable to the composition of the Board of the subsidiary company;			Not Applicable
2(b)	At least 1 (one) independent director on the Board of the holding company shall be a			Not Applicable
2(c)	director on the Board of the subsidiary company; The minutes of the Board meeting of the subsidiary company shall be placed for			Not Applicable
2(d)	review at the following Board meeting of the holding company; The minutes of the respective Board meeting of the holding company shall state that			Not Applicable
2(e)	they have reviewed the affairs of the subsidiary company also; The Audit Committee of the holding company shall also review the financial statements, in particular the investments made by the subsidiary company.			Not Applicable
3.0	Managing Director (MD) or Chief Executive Officer (CEO), Chief Financial Officer (CFO), Head of Internal Audit and Compliance (HIAC) and Company Secretary (CS).			
3(1)(a)	Appointment: The Board shall appoint a Managing Director (MD) or Chief Executive Officer (CEO), a Company Secretary (CS), a Chief Financial Officer (CFO) and a Head of Internal Audit and Compliance (HIAC);	V		
3(1)(b)	The positions of the Managing Director (MD) or Chief Executive Officer (CEO), Company Secretary (CS), Chief Financial Officer (CFO) and Head of Internal Audit and Compliance (HIAC) shall be filled by different individuals;	v		
3(1)(c)	The MD or CEO, CS, CFO and HIAC of a listed company shall not hold any executive position in any other company at the same time;	V		
3(1)(d)	The Board shall clearly define respective roles, responsibilities and duties of the CFO, the HIAC and the CS;	V		
3(1)(e)	The MD or CEO, CS, CFO and HIAC shall not be removed from their position without approval of the Board as well as immediate dissemination to the Commission and stock exchange(s).			No such incidence arose
3(2)	Requirement to attend Board of Directors' Meetings: The MD or CEO, CS, CFO and HIAC of the company shall attend the meetings of the Board: Provided that the CS, CFO and/or the HIAC shall not attend such part of a meeting of the Board which involves consideration of an agenda item relating to their personal matters.	V		
3.3	Duties of Managing Director (MD) or Chief Executive Officer (CEO) and Chief Financial Officer (CFO)	V		
3(3)(a)(i)	The MD or CEO and CFO shall certify to the Board that they have reviewed financial statements for the year and that to the best of their knowledge and belief: These statements do not contain any materially untrue statement or omit any material fact or contain statements that might be misleading; and	V		
3(3)(a)(ii)	These statements together present a true and fair view of the company's affairs and are in compliance with existing accounting standards and applicable laws;	V		
3(3)(b)	The MD or CEO and CFO shall also certify that there are, to the best of knowledge and belief, no transactions entered into by the company during the year which are fraudulent, illegal or in violation of the code of conduct for the company's Board or its members;	V		
3(3)(c)	The certification of the MD or CEO and CFO shall be disclosed in the Annual Report.	V		
4.0	Board of Directors' Committee. For ensuring good governance in the company, the Board shall have at least following			
4(i)	For ensuring good governance in the company, the board shall have at least following sub-committees: Audit Committee; and	V		
4(ii) 5.0	Nomination and Remuneration Committee. Audit Committee	V		
5.0 5(1)(a)	Responsibility to the Board of Directors: The company shall have an Audit Committee as a sub-committee of the Board;	V		
5(1)(b)	The Audit Committee shall assist the Board in ensuring that the financial statements reflect true and fair view of the state of affairs of the company and in ensuring a good monitoring system within the business;	٧		



Condition No.	Title	Compliance Status (Put √ in the appropriate column)		Remarks
		Complied	Not Complied	(if any)
5(1)(c)	The Audit Committee shall be responsible to the Board; the duties of the Audit Committee shall be clearly set forth in writing.	V	Compilea	
5(2)(a)	Constitution of the Audit Committee: The Audit Committee shall be composed of at least 3 (three) members;	V		
5(2)(b)	The Board shall appoint members of the Audit Committee who shall be non-executive directors of the company excepting Chairperson of the Board and shall include at least 1 (one) independent director;	V		
5(2)(c)	All members of the audit committee should be "financially literate" and at least 1 (one) member shall have accounting or related financial management background and 10 (ten) years of such experience;	V		
5(2)(d)	When the term of service of any Committee member expires or there is any circumstance causing any Committee member to be unable to hold office before expiration of the term of service, thus making the number of the Committee members to be lower than the prescribed number of 3 (three) persons, the Board shall appoint the new Committee member to fill up the vacancy immediately or not later than 1 (one) month from the date of vacancy in the Committee to ensure continuity of the performance of work of the Audit Committee;			No such vacancy arose
5(2)(e)	The company secretary shall act as the secretary of the Committee;	V		
5(2)(f)	The quorum of the Audit Committee meeting shall not constitute without at least 1 (one) independent director.	V		
5(3)(a)	Chairperson of the Audit Committee: The Board shall select 1 (one) member of the Audit Committee to be Chairperson of the Audit Committee, who shall be an independent director;	V		
5(3)(b)	In the absence of the Chairperson of the Audit Committee, the remaining members may elect one of themselves as Chairperson for that particular meeting, in that case there shall be no problem of constituting a quorum as required under condition No. 5(4)(b) and the reason of absence of the regular Chairperson shall be duly recorded in the minutes.			No such incidence arose
5(3)(c)	Chairperson of the Audit Committee shall remain present in the Annual General Meeting (AGM): Provided that in absence of Chairperson of the Audit Committee, any other member from the Audit Committee shall be selected to be present in the annual general meeting (AGM) and reason for absence of the Chairperson of the Audit Committee shall be recorded in the minutes of the AGM.	V		The Chairperson of the Audit Committee was presented in last AGM.
5(4)(a)	Meeting of the Audit Committee: The Audit Committee shall conduct at least its four meetings in a financial year: Provided that any emergency meeting in addition to regular meeting may be convened at the request of any one of the members of the Committee;	V		4 (four) Meetings conducted during the year 2020
5(4)(b)	The quorum of the meeting of the Audit Committee shall be constituted in presence of either two members or two-third of the members of the Audit Committee, whichever is higher, where presence of an independent director is a must.	V		
5(5)(a)	Role of Audit Committee The Audit Committee shall: Oversee the financial reporting process;	V		
5(5)(b)	Monitor choice of accounting policies and principles;	V		
5(5)(c)	Monitor Internal Audit and Compliance process to ensure that it is adequately resourced, including approval of the Internal Audit and Compliance Plan and review of the Internal Audit and Compliance Report;	V		
5(5)(d)	Oversee hiring and performance of external auditors;	V		
5(5)(e)	Hold meeting with the external or statutory auditors for review of the annual financial statements before submission to the Board for approval or adoption;	V		
5(5)(f)	Review along with the management, the annual financial statements before submission to the Board for approval;	V		
5(5)(g)	review along with the management, the quarterly and half yearly financial statements before submission to the Board for approval;	V		
5(5)(h)	Review the adequacy of internal audit function;	V		
5(5)(i)	Review the Management's Discussion and Analysis before disclosing in the Annual Report;	V		
5(5)(j)	Review statement of all related party transactions submitted by the management;	V		
5(5)(k)	Review Management Letters or Letter of Internal Control weakness issued by statutory auditors;	V		
5(5)(l)	Oversee the determination of audit fees based on scope and magnitude, level of expertise deployed and time required for effective audit and evaluate the performance of external auditors; and	V		
5(5)(m)	Oversee whether the proceeds raised through Initial Public Offering (IPO) or Repeat Public Offering (RPO) or Rights Share Offer have been utilized as per the purposes stated in relevant offer document or prospectus approved by the Commission: Provided that the management shall disclose to the Audit Committee about the uses or applications of the proceeds by major category (capital expenditure, sales and	V		Right share approved by the Commission on 13 August 2020



Condition No.	Title	Compliance Status (Put √ in the appropriate column)		Remarks
		Complied	Not Complied	(if any)
	marketing expenses, working capital, etc.), on a quarterly basis, as a part of their quarterly declaration of financial results: Provided further that on an annual basis, the company shall prepare a statement of the proceeds utilized for the purposes other than those stated in the offer document or prospectus for publication in the Annual Report along with the comments of the Audit Committee.		complied	
5.6	Reporting of the Audit Committee			
5(6)(a)(i)	Reporting to the Board of Directors: The Audit Committee shall report on its activities to the Board;	V		
5(6)(a)(ii)(a)	The Audit Committee shall import on its activities to the board, The Audit Committee shall immediately report to the Board on the following findings, if any: Report on conflicts of interests;			No such incidence arose
5(6)(a)(ii)(b)	Suspected or presumed fraud or irregularity or material defect identified in the internal audit and compliance process or in the financial statements;			No such incidence arose
5(6)(a)(ii)(c)	Suspected infringement of laws, regulatory compliances including securities related laws, rules and regulations; and			No such incidence arose
5(6)(a)(ii)(d)	Any other matter which the Audit Committee deems necessary shall be disclosed to the Board immediately;			No such incidence arose
5(6)(b)	Reporting to the Authorities: If the Audit Committee has reported to the Board about anything which has material impact on the financial condition and results of operation and has discussed with the Board and the management that any rectification is necessary and if the Audit Committee finds that such rectification has been unreasonably ignored, the Audit Committee shall report such finding to the Commission, upon reporting of such matters to the Board for three times or completion of a period of 6 (six) months from the date of first reporting to the Board, whichever is earlier.			No such incidence arose
5(7)	Reporting to the Shareholders and General Investors: Report on activities carried out by the Audit Committee, including any report made to the Board under condition No. 5(6)(a)(ii) above during the year, shall be signed by the Chairperson of the Audit Committee and disclosed in the annual report of the issuer company.	v		
6(1)(a)	Nomination and Remuneration Committee (NRC). Responsibility to the Board of Directors: The company shall have a Nomination and Remuneration Committee (NRC) as a sub- committee of the Board;	V		
6(1)(b)	The NRC shall assist the Board in formulation of the nomination criteria or policy for determining qualifications, positive attributes, experiences and independence of directors and top level executive as well as a policy for formal process of considering remuneration of directors, top level executive;	V		
6(1)(c)	The Terms of Reference (ToR) of the NRC shall be clearly set forth in writing covering the areas stated at the condition No. 6(5) (b).	V		
6(2)(a)	Constitution of the NRC: The Committee shall comprise of at least three members including an independent director;	$\checkmark$		
6(2)(b)	All members of the Committee shall be non-executive directors;	V		
6(2)(c)	Members of the Committee shall be nominated and appointed by the Board;	V		
6(2)(d)	The Board shall have authority to remove and appoint any member of the Committee;	$\checkmark$		
6(2)(e)	In case of death, resignation, disqualification, or removal of any member of the Committee or in any other cases of vacancies, the board shall fill the vacancy within 180 (one hundred eighty) days of occurring such vacancy in the Committee;			No such vacancy arose
6(2)(f)	The Chairperson of the Committee may appoint or co-opt any external expert and/or member(s) of staff to the Committee as advisor who shall be non-voting member, if the Chairperson feels that advice or suggestion from such external expert and/or member(s) of staff shall be required or valuable for the Committee;			No such appointment/ co opt required
6(2)(g)	The company secretary shall act as the secretary of the Committee;	V		
6(2)(h)	The quorum of the NRC meeting shall not constitute without attendance of at least an independent director;	V		
5(2)(i)	No member of the NRC shall receive, either directly or indirectly, any remuneration for any advisory or consultancy role or otherwise, other than Director's fees or honorarium from the company.	V		
6(3)(a)	Chairperson of the NRC: The Board shall select 1 (one) member of the NRC to be Chairperson of the Committee, who shall be an independent director;	V		
6(3)(b)	In the absence of the Chairperson of the NRC, the remaining members may elect one of themselves as Chairperson for that particular meeting, the reason of absence of the regular Chairperson shall be duly recorded in the minutes;			No such incidence arose
6(3)(c)	The Chairperson of the NRC shall attend the annual general meeting (AGM) to answer the queries of the shareholders: Provided that in absence of Chairperson of the NRC, any other member from the NRC shall be selected to be present in the annual general meeting (AGM) for answering the shareholder's queries and reason for absence of the Chairperson of the NRC shall be recorded in the minutes of the AGM.	٧		The Chairperson of the NRC was presented in last AGM.



Condition No.	Title	Compliance Status (Put √ in the appropriate column)		Remarks
		Complied	Not Complied	(if any)
6(4)(a)	Meeting of the NRC: The NRC shall conduct at least one meeting in a financial year;	V	complica	1 (one) meeting conducted during the year 2020
6(4)(b)	The Chairperson of the NRC may convene any emergency meeting upon request by any member of the NRC;			No such incidence arose
6(4)(c)	The quorum of the meeting of the NRC shall be constituted in presence of either two members or two third of the members of the Committee, whichever is higher, where presence of an independent director is must as required under condition No. 6(2)(h);	V		
6(4)(d)	The proceedings of each meeting of the NRC shall duly be recorded in the minutes and such minutes shall be confirmed in the next meeting of the NRC.	V		
6(5)(a)	Role of the NRC: NRC shall be independent and responsible or accountable to the Board and to the Shareholders	V		
6(5)(b)(i)(a)	Formulating the criteria for determining qualifications, positive attributes and independence of a director and recommend a policy to the Board, relating to the remuneration of the directors, top level executive, considering the following: The level and composition of remuneration is reasonable and sufficient to attract, retain and motivate suitable directors to run the company successfully;	v		
6(5)(b)(i)(b)	The relationship of remuneration to performance is clear and meets appropriate performance benchmarks; and	V		
6(5)(b)(i)(c)	Remuneration to directors, top level executive involves a balance between fixed and incentive pay reflecting short and long-term performance objectives appropriate to the working of the company and its goals;	V		
6(5)(b)(ii)	Devising a policy on Board's diversity taking into consideration age, gender, experience, ethnicity, educational background and nationality;	V		
6(5)(b)(iii)	Identifying persons who are qualified to become directors and who may be appointed in top level executive position in accordance with the criteria laid down, and recommend their appointment and removal to the Board;	V		
6(5)(b)(iv)	Formulating the criteria for evaluation of performance of independent directors and the Board;	v		
6(5)(b)(v)	Identifying the company's needs for employees at different levels and determine their selection, transfer or replacement and promotion criteria; and	V		
6(5)(b)(vi)	Developing, recommending and reviewing annually the company's human resources and training policies;	V		
6(5)(c)	The company shall disclose the nomination and remuneration policy and the evaluation criteria and activities of NRC during the year at a glance in its annual report.	v		
7.0	External or Statutory Auditors	V		
7(1)(i)	The issuer company shall not engage its external or statutory auditors to perform the following services of the company, namely:- Appraisal or valuation services or fairness opinions;	V		
7(1)(ii)	Financial information systems design and implementation;	V		
7(1)(iii)	Book-keeping or other services related to the accounting records or financial statements;	v		
7(1)(iv)	Broker-dealer services;	V		
7(1)(v)	Actuarial services;	V		
7(1)(vi)	Internal audit services or special audit services;	V		-
7(1)(vii) 7(1)(viii)	Any service that the Audit Committee determines; Audit or certification services on compliance of corporate governance; and	√ √	ł	
7(1)(ix)	Any other service that creates conflict of interest.	v		
7(2)	No partner or employees of the external audit firms shall possess any share of the company they audit at least during the tenure of their audit assignment of that company; his or her family members also shall not hold any shares in the said company: Provided that spouse, son, daughter, father, mother, brother, sister, son-in-law and daughter-in-law shall be considered as family members.	V		
7(3)	Representative of external or statutory auditors shall remain present in the Shareholders' Meeting (Annual General Meeting or Extraordinary General Meeting) to answer the queries of the shareholders.	v		The representative of external auditors was presented in last AGM
8.0	Maintaining a website by the Company.	٧		
3(1)	The company shall have an official website linked with the website of the stock exchange.	V		
3(2)	The company shall keep the website functional from the date of listing.	V		
3(3)	The company shall make available the detailed disclosures on its website as required under the listing regulations of the concerned stock exchange(s).	V		
9.0 9(1)	Reporting and Compliance of Corporate Governance. The company shall obtain a certificate from a practicing Professional Accountant or Secretary (Chartered Accountant or Cost and Management Accountant or Chartered Secretary) other than its statutory auditors or audit firm on yearly basis regarding	V		
	compliance of conditions of Corporate Governance Code of the Commission and shall such certificate shall be disclosed in the Annual Report.			1
9(2)	The professional who will provide the certificate on compliance of this Corporate Governance Code shall be appointed by the shareholders in the annual general meeting.	v		To be appointed in next AGM
9(3)	The directors of the company shall state, in accordance with the Annexure-C- attached, in the directors' report whether the company has complied with these conditions or not.	V		


# Pragati Life Insurance Limited Key Financial Indicator

Amount in million BDT unless otherwise stated

SI.	Particulars	Year				
No		2016	2017	2018	2019	2020
1	First Year Premium Income	579.37	649.90	676.18	830.02	989.83
2	Renewal Premium Income	799.63	823.90	1,024.93	1,165.57	1,221.14
3	Group & Health Insurance Premium	825.97	845.76	858.79	928.18	981.20
4	Gross Premium	2,204.98	2,319.56	2,559.90	2,923.77	3,192.17
5	Reinsurance Premium	27.27	28.58	.63	20.08	27.80
6	Net Premium (4-5)	2,177.70	2,290.98	2,559.27	2,903.69	3,164.37
7	Retention Ratio (6/4) %	98.76%	98.77%	99.98%	99.31%	99.13%
8	First Year Premium Income growth (%)	38.30%	12.17%	4.04%	22.75%	19.25%
9	Renewal Premium Income growth (%)	3.75%	3.03%	24.40%	13.72%	4.77%
10	Gross Premium Income growth (%)	10.81%	5.20%	10.36%	14.21%	9.18%
11	First Year Commissions paid for acquisition of life insurance business	155.85	168.87	189.98	231.86	266.58
12	Second Year Commissions paid for acquisition of life insurance business	19.39	27.90	23.28	30.32	31.26
13	Third and Later Year Commissions paid for acquisition of life insurance business	32.55	25.38	35.99	40.73	44.94
14	Total Commissions paid for acquisition of life insurance business (11+12+13)	207.79	222.15	249.26	302.91	342.78
15	First Year Commissions/First Year Premium (%)	26.90%	25.98%	28.10%	27.93%	26.93%
16	Second Year Commissions/Second Year Renewal Premium (%)	9.22%	9.89%	9.26%	9.92%	9.96%
17	Third Year and later Commissions/Third Year and later year Premium (%)	5.52%	4.68%	4.65%	4.74%	4.95%
18	Management Expenses	799.02	861.70	918.25	1087.11	1226.69
19	Allowable Management Expenses	800.81	867.33	921.22	1093.09	1261.03
20	Excess Management Expenses(18-19)	-1.79	-5.64	-2.97	-5.98	-34.34
21	Excess Management Expenses Ratio (%)	-0.22%	-0.65%	-0.32%	-0.55%	-2.72%
22	Overall Management Expenses Ratio (%)	36.24%	37.15%	35.87%	37.18%	38.43%
23	Renewal Expenses Ratio (%)	14.78%	14.94%	14.71%	14.49%	14.32%
24	Claims paid	1202.76	1275.05	1663.31	2085.20	2079.58
25	Claims / Gross Premium (%)	54.55%	54.97%	64.98%	71.32%	65.15%
26	Total Commission Expenses/ Gross Premium (%)	9.42%	9.58%	9.74%	10.36%	10.74%
27	Investment Income	370.79	383.19	396.33	461.61	409.61
28	Investment Income/Gross Premium (%)	16.82%	16.52%	15.48%	15.79%	12.83%



Amount in million BDT unless otherwise stated

SI.	Darticulare			Year		
No	Particulars	2016	2017	2018	2019	2020
29	Yield on Life Fund	8.57%	7.99%	7.64%	8.57%	7.30%
30	Conservation Ratio (%)	67.22%	59.75%	69.54%	68.52%	61.19%
31	Second Policy Year Lapse Ratio (%) by number of policies	66.14%	69.83%	67.01%	53.72%	59.93%
32	Third Policy Year Lapse Ratio (%) by number of policies	65.60%	62.92%	76.16%	72.30%	74.18%
33	Fourth Policy Year Lapse Ratio (%) by number of policies	73.31%	66.26%	76.15%	78.16%	80.23%
34	Fifth Policy Year Lapse Ratio (%) by number of policies	84.69%	63.67%	82.37%	80.95%	83.83%
35	Sixth Policy Year Lapse Ratio (%) by number of policies	84.76%	74.39%	85.10%	81.97%	87.04%
36	Second Policy Year Lapse Ratio (%) by Premium Amount	49.62%	72.09%	46.39%	56.58%	55.61%
37	Third Policy Year Lapse Ratio (%) by Premium Amount	60.79%	23.13%	56.76%	66.70%	65.73%
38	Fourth Policy Year Lapse Ratio (%) by Premium Amount	54.53%	49.11%	55.07%	75.96%	74.28%
39	Fifth Policy Year Lapse Ratio (%) by Premium Amount	84.53%	52.81%	70.25%	76.70%	78.74%
40	Sixth Policy Year Lapse Ratio (%) by Premium Amount	80.77%	80.72%	76.52%	75.13%	85.99%
41	Market Price Per Share (in BDT) at year end	101.20	113.60	114.70	126.30	88.30
42	Dividend yield (%)	2.47%**	2.20%	2.62%	2.38%	3.40%
43	Outstanding Premium as at 31st December	78.04	85.36	183.88	209.72	153.40
44	Total Investment as on 31st December	4,102.77	4,579.37	4,838.03	4,980.74	4,538.17
45	Life Fund as at 31st December	4,761.13	5,216.45	5,549.41	5,683.47	5,944.81
46	Total Assets as at 31st December	4,738.38	5,416.94	5,762.48	5,883.10	6,596.11
47	Paid up capital as at 31st December	103.72	121.36	133.49	153.52	307.03
48	Paid up Capital / Total asset (%)	2.19%	2.24%	2.32%	2.61%	4.65%
49	Net Cash flow from operating activities	126.53	32.58	-16.09	-268.53	-133.64
50	Net Cash flow from investing activities	203.21	323.79	425.65	469.61	-722.42
51	Net Cash flow from financing activities	36	-8.15	-17.71	-20.02	199.12
52	Net change in cash and cash equivalent	329.38	348.22	391.84	181.05	-656.94



#### 53. First Year and Renewal Premium Income

Year	2016	2017	2018	2019	2020	Description
rear	577.13	643.35	668.43	821.99	957.54	*First Year Premium Income
2015	N.A	109.91	143.31	138.75	149.44	Renewal Premium out of the policies in 2016
2016	N.A	N.A	139.44	214.22	180.81	Renewal Premium out of the policies in 2017
2017	N.A	N.A	N.A	290.22	240.87	Renewal Premium out of the policies in 2018
2018	N.A	N.A	N.A	N.A	312.07	Renewal Premium out of the policies in 2019

N.A = Not Applicable

\*Single premium not included

#### 54. Number of First Year and Renewal Policies (At Actual)

Year	2016	2017	2018	2019	2020	Description
Tear	50,328	48,958	45,644	53,923	58,456	Number of new policies issued
2015	N.A	15,939	41,317	11,537	9,910	Number of policy renewed out of the policies issued in 2016
2016	N.A	N.A	27,517	14,465	11,553	Number of policy renewed out of the policies issued in 2017
2017	N.A	N.A	N.A	20,952	15,088	Number of policy renewed out of the policies issued in 2018
2018	N.A	N.A	N.A	N.A	23,426	Number of policy renewed out of the policies issued in 2019

N.A = Not Applicable

\*\*Dividend decleared in 2016 from actuarial surplus in 2015 & 2016.



#### **Actual Vs Allowable Management Expenses**

• Some important aspects of financial affairs of the Company are portrayed in the Directors Report.



### **Abstract of Actuarial Valuation for 2020**

The report of the Company's Actuary Dr. Mohammad Sohrab Uddin on the valuation of policy liabilities as at 31st December 2020 is appended to this note. The report discloses surplus available to shareholders account and policyholders account. Summary of the report along with comparison with previous year are stated below:

#### A. For Shareholders:

Particulars	2020	2019	
Opening Balances of surplus	5,925,360	13,757,333	
Share of Current year surplus	38,619,706	22,871,129	Note: Dividend for the year 2020=
Available Surplus	44,545,066	36,628,462	Amount recommendation by Board X 100 Paid-up Capital
Recommendation by Board	36,843,722	30,703,102	
Balance carry forward	7,701,344	5,925,360	
Dividend %	12%	20%	

#### **B. For Policyholders:**

Particulars	2020	2019
Opening Balances of surplus	154,463,195	297,206,190
Share of Current year surplus	347,577,359	205,840,165
Less: Terminal bonuses paid	(23,590,601)	(22,634,673)
Distributable Surplus	478,449,953	480,411,682
Recommendation by Actuary	342,580,048	325,948,487
Balance carry forward	135,869,905	154,463,195

#### C.EPS and P/E Ratio:

Particulars	2020	2019
EPS=Surplus available for shareholders/no.of shares	1.45	2.39
P/E Ratio=Market value per share/EPS	60.90	52.85
Market value per share at year end date	88.30	126.30

#### D. Bonuses (per thousand) recommendation for Policyholders as under:

Reversionary	Bonus		Termina	al Bonus	
Premium payment Term	2020	2019	Premium payment Term	2020	2019
Less than 10 years	Tk.52	Tk.52	8-14 years	Tk.45	Tk.45
10-14 years	Tk.57	Tk.57	15-19 years	Tk.55	Tk.55
15-19 years	Tk.62	Tk.62	20 years and above	Tk.65	Tk.65
20 years and above	Tk.67	Tk.67			



### Pragati Life Insurance Limited Declaration by CEO and CFO

Date: 28 June, 2021

#### The Board of Directors Pragati Life Insurance Limited

20-21, Kawran Bazar (2nd -6th & 8th Floors) Dhaka-1215, Bangladesh.

#### Subject: Declaration on Financial Statements for the ended on 31 December, 2020.

#### Dear Sirs,

Pursuant to the condition No. 1(5) (xxvi) imposed vide the Commission's Notification No. BSEC/CMRRCD/ 2006-158/207/Admin/80 Dated 03 June 2018 under section 2CC of the Securities and Exchange Ordinance, 1969, we do hereby declare that:

- (1) The Financial Statements of Pragati Life Insurance Limited for the period ended on 31 December, 2020 have been prepared in compliance with International Accounting Standards (IAS) or International Financial Reporting Standards (IFRS), as applicable in the Bangladesh and any departure there from has been adequately disclosed;
- (2) The estimates and judgments related to the financial statements were made on a prudent and reasonable basis, in order for the financial statements to reveal a true and fair view;
- (3) The form and substance of transactions and the Company's state of affairs have been reasonably and fairly presented in its financial statements;
- (4) To ensure above, the Company has taken proper and adequate care in installing a system of internal control and maintenance of accounting records;
- (5) Our internal auditors have conducted periodic audits to provide reasonable assurance that the established policies and procedures of the Company were consistently followed; and
- (6) The management's use of the going concern basis of accounting in preparing the financial statements is appropriate and there exists no material uncertainty related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern.

In this regard, we also certify that:-

- (i) We have reviewed the financial statements for the year ended on 31 December, 2020 and that to the best of our knowledge and belief:
- (a) These statements do not contain any materially untrue statement or omit any material fact or contain statements that might be misleading;
- (b) These statements collectively present true and fair view of the Company's affairs and are in compliance with existing accounting standards and applicable laws.
- (ii) There are, to the best of knowledge and belief, no transactions entered into by the Company during the year which are fraudulent, illegal or in violation of the code of conduct for the company's Board of Directors or its members.

Sincerely yours

Chief Executive Officer (CEO)



Chief Financial Officer (CFO)





## **Auditor's Report**

Annual Report 2020 • 77



#### Independent Auditor's Report To The Shareholders of Pragati life Insurance Limited

#### **Report on the Audit of the Financial Statements**

#### Opinion

We have audited the financial statements of Pragati Life Insurance Limited which comprise the Statement of Financial Position as at 31 December 2020, Revenue Account, Statement of Changes in Equity and Statement of Cash Flows for the year then ended, and a summary significant accounting policies and others explanatory information.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of Pragati Life Insurance Limited as at 31 December 2020, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs) and International Accounting Standards (IASs), the Companies Act, 1994; the Insurance Act, 2010; the Securities & Exchange Rules, 1987; and other applicable laws and regulations.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standard Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in Bangladesh, and we have fulfilled our ethical responsibilities in accordance with those requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Key Audit Matters**

Key audit matters are those matter that in our professional judgment, were of most significance in our audit of the financial statements of the current year. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Key Audit Matter	How our audit addressed the key matter
Premium Income	
Gross life insurance premium amount of Tk. 3,192,166,481 comprises the net premium amount of Tk. 3,164,366,481 which is received for the whole period of cover provided by contracts entered into during the accounting period.	<ul> <li>With respect to Premium income we carried out the following procedures:</li> <li>The design and operating effectiveness of key controls around premium income recognition process.</li> <li>Carried out analytical procedures and recalculated premium income for the</li> </ul>
Premium income is one of the key areas of audit. It is significant by nature. There are various risks involved in recognition of premium income as revenue.	<ul> <li>Carried out cut-off testing to ensure unearned premium income has not been included in the premium income.</li> </ul>



relevant accounting standards, Insurance Act, 2010; Insurance Rules,		Insurance Act, 2010; Insurance Rules, 1958; and other applicable rules and
---	--	--

#### See note no. 28.00 to the financial statements Valuation of Life Fund

Valuation of life fund involves complex and subjective judgments about future events, both internal and external to the business, for which small changes in assumptions can result in material impacts to the valuation of these liabilities.

At 31 December 2020, the company reported total balance under the head of Life Insurance Fund of BDT. 5,944,809,600 (2019: BDT 5,683,473,927).

The work to address the valuation of life insurance fund included the following procedures:

- We understood the governance process in place to determine the life insurance fund, including testing the associated financial reporting control framework.
- We tested the design and operating effectiveness of controls over the accuracy and completeness of data used.
- We tested the key judgments and controls over the liability, including the preparation of the manually calculated components. We focused on the consistency in treatment and methodology period-on-period and with reference to recognized actuarial practice.



generated from the investments (realized gain and divided received) is credited to the Revenue Account. Unrealized gain or loss, if any, is transferred to the Fair Value Change Account.the positi trusted so the followith Down Down Chis item has significant impact on the earnings operformance of the company and return to the company and return to the company and return to the company and return to the Chareholders and might be prone tothe positi trusted so the followith the followith the followith company and return to the company and return to the the followith	umptions, we focused particularly the Annuitant Mortality, Credit ault and Expense assumptions for life fund given their significance to Company's result and the level of gment involved. Based on the work formed and the evidence obtained, consider the assumptions used to appropriate.
nsurance company makes a number of nvestments in the listed capital market with equired regulatory permission. Income generated from the investments (realized gain and divided received) is credited to the Revenue Account. Unrealized gain or loss, if any, is transferred to the Fair Value Change Account. This item has significant impact on the earnings performance of the company and return to the company and return to the chareholders and might be prone to the set of the company and return to the company and	
nvestments in the listed capital market with required regulatory permission. Income generated from the investments (realized gain and divided received) is credited to the Revenue Account. Unrealized gain or loss, if any, is transferred to the Fair Value Change Account. This item has significant impact on the earnings performance of the company and return to the chareholders and might be prone to	
<ul> <li>value of any holding may wipe out the value of he portfolio and hamper the distribution capability of the company.</li> <li>At 31 December 2020, the company reported otal balance under the head of Fair Value Change Account of BDT (224,948,806), {(2019: 3DT (353,841,474)}.</li> <li>Change Account of BDT (224,948,806), {(2019: 3DT (353,841,474)}.</li> </ul>	ess of key controls around g, valuation and updating of prices of ions held by the company from purces. Additionally, we performed



#### See note no 12.00 to the financial statements

#### Income tax

Provision for income tax requires consideration of incomes from both "actuarial surplus" and 'gross external incomings' in accordance with the 4th Schedule of the Income Tax Ordinance, 1984. For this purpose after the year end, the appointed Actuary of the Company provides a summary and valuation of the policies as per 'Form H' as stated in the Insurance Act, 2010. Policy liability (as per actuarial valuation) amount in excess of the 'Life Fund as reported in the financial statements 'is referred to as 'actuarial surpluses'. Also the income from 'gross external incomings less management expense' is derived. As per the ITO 1984 tax has to be calculated on higher base comparing between the income from 'actuarial surpluses' and 'gross external income' at the rate applicable considering the allowable deductions as per the 4th Schedule of the said ordinance. During the year provision for income tax is Tk. 27,874,189.

We reviewed the tax calculation work flows and related details. To be specific, our substantive testing procedures included the following:

- □ We have checked whether that tax was calculated on the higher base comparing between income from actuarial surpluses and 'gross external income'.
- Actuarial surplus was derived properly taking into consideration the approved form H by the appointed Actuary.
- Income from 'gross external income' were derived properly.
- Whether deduction made as allowable by the 4th schedule of ITO 1984 were applied duly.

See note no 38.00 to the financial statements	
Valuation of outstanding claims	
Outstanding claims includes outstanding death	To test the valuation of the insurance contract
claim, outstanding maturity claim and	liabilities, we performed the following audit
outstanding survival benefit, which is due to or	procedures:
intimated during the period.	We evaluated and tested controls
As disclosed in note 3.09 claim cost consists of	around the claim handling and
the policy benefit amount and claim settlement	reserving.
cost, where applicable. Death claims are	To test the reasonableness of the
accounted for on receipt of intimation. Annuity	company's estimation process, or a
benefits and maturity benefits are accounted	sample of claims, we compared actual
for when due. Surrenders are accounted for on	claim payments in the year to the prior
the receipt of consent from the insured to the	year claims estimate provisions and no
quote prescribed in the policy deed provided by	material differences were noted.
the Company.	Verified the validity of claims
	outstanding by testing on sample basis
	of claims with the available supporting
	documents.



See note no 6.00 to the financial statements Going concern	
Financial Statements have been prepared on going concern basis. As per management's assessment there is no material uncertainty related to events or conditions which may cast significant doubt upon company's ability to continue as a going concern	We have reviewed carefully the company's such assumptions and disclosures and do not have any adverse comments to make. Our conclusions are based on the audit evidences obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as going concern.
See note no 2.07 to the financial statements	

#### **Other Matter**

The financial statements of the Company for the year ended 31 Dec, 2019 were audited by another auditor who expressed an unmodified opinion on those statements on July 20, 2020.

#### **Other Information**

Management as well as Director are responsible for the other information. The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information; we are required to report that fact. We have nothing to report in this regard.

# Responsibilities of Management and Those Charged with Government for the Financial Statement and Internal Controls

Management as well as Director are responsible for the preparation and fair presentation of the financial statements in accordance with IFRS, the Companies Act, 1994 the Insurance Act, 2010 the Insurance Rules, 1958 the Securities and Exchange Rules, 1987 and other applicable laws and regulations and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements , management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with government are responsible for overseeing the Company's financial reporting process.



#### Auditor's Responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit team accordance with ISAs, we exercise professional judgment maintain professional skepticism through the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and others matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matter communicate with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances,



we determine that a matter should not be communicated in our report because the adverse consequences of doing so we would reasonably be expected to outweigh the public interest benefits of such communication.

#### **Report on other legal and Regulatory Requirements**

In accordance with the Companies Act, 1994 the Insurance Act, 2010 the insurance Rules 1958 the Securities and Exchange Rules 1987 and relevant notifications issues by Bangladesh Securities and Exchange Commission, we also report that:

- a) We have obtained all information and expectations which to the best of our knowledge and belief were necessary for the purpose of our audit and made due verification thereof;
- In our opinion, proper books of accounts, records and other statuary books and required by law have been kept by Pragati Life Insurance Limited so far as it appeared form our examinations of those books;
- c) The Company management has followed relevant provisions of laws and rules in managing the affairs of the Company and proper books of accounts, records and other statutory books have been properly maintained and (where applicable) proper returns adequate for the purposes for our audit have been received from branches;
- d) As per section 62 (2) of the Insurance Act , 2010 in our opinion to the best of our knowledge and belief an according to the information and explanation given to us, all expenses of management wherever incurred and whether incurred directly or indirectly, in respect of insurance business of the company transacted in Bangladesh during the year under report have been duly debited to the related Revenue Accounts of the Company;
- e) We report that to the best of our information and as shown by its books, the company during the year under report has not paid any person any commission in any form, outside Bangladesh in respect of any its business re-insured aboard a part from commission an suing out of the re-insurance treaties;
- f) Balance sheet, Revenue Account, Statement of Changes in Equity and Statement of Cash flows the Pragati Life Insurance Limited together with the annexed notes dealt with by the report are in agreement with the books of account and returns;
- g) The expenditure was incurred for the purpose of the Company's business ; and
- h) The Company has complied with relevant laws and regulations pertaining to reserves.

FOR A. WAHAB & CO CHARTERED ACCOUNTANTS

Md. Showkat Hossain, FCA Partner Enrollment No.-196 DVC : 2106290196AS801716

Dated: Dhaka, 29 June, 2021



# **Financial Statements**



Annual Report 2020 • 85



	31-Dec-2020 31-Dec-2019 TAKA TAKA	80,695,962 53,346,867	1,87		3,123,318,402 2,554,925,061		11 0E2 27E 0 100 02E E1E	1,414,853,376 2,198,036,646 253,568,486 174,428,530 30,660,340 45,417,653				6,596,109,446 5,883,099,065	Khalllur Rahman Chairman	Subject to our separate report of even date.	(4. WAHAB & CO.) (4. WAHAB & CO.) CHARTERED ACCOUNTANTS Signed By: Md. Showkat Hossain, FCA Enrollment No196 DVC : 2106290196AS801716
	31-E NOTES	13.00	14.00 2.5	16.00 17.00 4	3,1	10.00 19.00 21.00		22.00 23.00 24.00	- o	0''	7	6,5	Tabith M. Awal Director	Subject t	S S S S S S S S S S S S S S S S S S S
PRAGATI LIFE INSURANCE LIMITED STATEMENT OF FINANCIAL POSITION (BALANCE SHEET) AS AT 31 DECEMBER 2020	PROPERTY AND ASSETS	LOANS On Insurers' Policies within their surrender value	INVESTMENT Statutory Deposit with Bangladesh Bank Bangladesh Govt. Treasury Bond VIPB Accelerated Income Unit Fund HFAML Unit Fund	UFS-Pragati Life Unit Fund Investment in Bond Investment in Shares	en inner Continue	Uncessanding the minum Interest, Pividends and Rents Accruing but not due Advances & Deposits Sundry Debtors	CASH AND BANK BALANCES	On Fixed Deposit with Banks & Financial Institutions On Short Term Deposit with Banks		OTHER ACCOUNTS	stamps, Frinding & Stationary in France Fixed Assets (At Cost Less Depreciation) Intangible Assets (At Cost Less Amortization) Freehold Land (At Cost)		MALMAR Management		
AGATI LIFE IN: ATEMENT OF FI (BALANC AS AT 31 DE	31-Dec-2019 ТАКА	1,000,000,000	153,515,510	I	5,683,473,927	11,993,255	2,473,118	346,488,708	3,607,880	35,388,141	(353,841,474)	5,883,099,065			
R ST/	31-Dec-2020 ТАКА	1,000,000,000	307,031,020	76,757,755	5,944,809,600	23,249,682	30,273,119	422,116,551	3,156,402	13,664,123	(224,948,806)	6,596,109,446	im tents.		
	NOTES		4.00	5.00	6.00	7.00	8.00	9.00	10.00	11.00	12.00		of these financial statements. Md. Jalalul Azim Chief Executive Offi	Ì	
	SHARE CAPITAL AND LIABILITIES	SHAREHOLDERS' CAPITAL AUTHORISED 100,000,000 Ordinary Shares of Tk.10 each	ISSUED, SUBSCRIBED AND PAID-UP 30,703,102 Ordinary Shares of Tk.10 each fully paid up in cash	Share Premium Account	BALANCE OF FUNDS AND ACCOUNTS Life Insurance Fund	LIABILITIES AND PROVISIONS Estimated liabilities in respect of outstanding claims, whether due on intimated Amount due to other promotor or bodice	currying on insurance business	Sundry Creditors	Unpaid Dividend	Premium Deposits	Fair Value Change Account		The annexed Notes 1 to 50 form an integral part of these financial statements. Jagadish Kumar Bhanja, FCS Md. Jalalul Azim Company Secretary		Dated: Dhaka, June 29, 2021
	SHAR	<b>SHAF</b> <b>AUTH</b> 100,00	30,70: fully p	Share	BALA Life In	LIABI Estima claims	carryii	Sundr	Unpai	Premi	Fair V		Jagac Comp		Dated

REVENUE ACCOUNT FOR THE YEAR ENDED 31 DECEMBER 2020	2020 INCOME NOTES TAKA	Balance of Life Fund at the beginning of the year 5,683,473,927 PREMIUM LESS RE-INSURANCE 28.00		00.00																	
REVENUE ACCOUNT EAR ENDED 31 DECE	2019 TAKA		28,962,380 839,979,276 324,949,953 44,384,038 3.841,434 843,081,934 843,081,934 2,085,199,015		302,905,468	327,308,484 <b>630,213,952</b>		192,625,261 13,064,102	4,277,610 13,183,255	2,875,600 668 788	2,304,549	2,786,189 661.250	8,479,880	7,077,388 5,813,597	62,714,271	6,834,893 20,832.495	17,675,523	1,440,600	1,309,498 72,521	6,722,376	6,158,481 5,899,945
R For the ye	2020 TAKA		34,069,994 767,849,770 349,556,166 53,099,711 1,957,975 873,041,868 873,041,868 2,079,575,484		342,784,811	405,575,213 <b>748,360,024</b>		225,714,313 13,610,759	4,663,030 8,221,245	3,187,200 563,500	2,310,531	2,896,921 661.250	11,709,713	6,073,403 6,248,052	69,421,200	8,565,029 26,145,160	14,987,955	1,533,800	1,332,544 75,944	6,643,042	6,290,875 2,656,159
	NOTES	31.00										32.00		33.00	34.00		35.00				
	EXPENDITURE	CLAIMS UNDER POLICIES (INCLUDING PROVISION FOR CLAIMS DUE OR INTIMATED), LESS RE-INSURANCE:	Death Maturity Survival Benefit Surrender Claim Group Claim Group Claim	LAPPINGS OF MAIAGEMENT	(a) Commissions to Insurance Agents (Less that on Re-insurance)	(b) Allowances and Commissions (other than commission including in sub-item (a) preceding)	Salaries etc.(Other than to Agents and those Contained	in the Allowances and Commissions) Festival Bonus	Companies Contribution to Employees P.F. Travelling and Convevance	Directors' Fees Auditors' Fees	Medical Fees	Legal and Professional Fees Acturial Fees	Insurance Policy Stamp	Advertisement and Publicity Printing and Stationery	Office Rent	Bank Charges Repairs and Maintenance	Car Fuel, Maintenance & Repairs	Group Insurance Premium	Hospitalization Insurance Premium Papers, Periodicals and Books	Telephone, Fax and Internet	Electricity & Utility Expenses Training and Recruitment Expenses

830,022,538 1,165,567,558 928,179,561 **2,923,769,657** 20,077,450 **2,903,692,207** 466,107,102 5,629,021

5,549,406,180

2019 TAKA

PRAGATI LIFE INSURANCE LIMITED REVENUE ACCOUNT

PRAGATI LIFE INSURANCE LIMITED



	2020 2019 ES TAKA TAKA	32,289,871 8,036,815 - - -	3,899,730 3,899,730 18,967,738 58,192,520 58,192,520 58,192,520 58,192,520 58,192,520 58,126,483,039 747,529,264		9,311,603,759 8,924,834,510	Khalllur Rahman Chalrman	Subject to our separate report of even date.
	NOTES					Tabith M. Awal Director	
PRAGATI LIFE INSURANCE LIMITED REVENUE ACCOUNT FOR THE YEAR ENDED 31 DECEMBER 2020	INCOME					MALING MM Muhammad Jamaluddin Director	
TI LIFE INSURANCE REVENUE ACCOUNT EAR ENDED 31 DECE	2019 TAKA	3,578,237 1,817,925 13,410,820 2,667,490 2,668,460 1,902,625 1,902,625 755,000 755,000	423,600 1,980,447 17,432,012 12,075 20,845,597 <b>456,897,330</b>	<b>1,087,111,282</b> 29,002,763	40,047,523 5,683,473,927 <b>8,924,834,510</b>	Muhamn	
PRAGATI RI FOR THE YE/	2020 TAKA	3,061,199 1,940,985 9,840,008 2,943,885 2,943,885 3,470,725 1,890,867 3,065,000 5,405,000	179,200 473,712 10,497,963 12,075 13,992,027 <b>480,281,360</b>	<b>1,228,641,384</b> 27,874,189	30,703,102 5,944,809,600 <b>9,311,603,759</b>		
_	NOTES	36.00	37.00	38.00		ut of these financial statements. Md. Jalalul Azim Chief Executive Officer	
	EXPENDITURE	Entertainment Postage and Courier Business Development Expenses Company Registration (Renewal) Fee Revenue Stamp & Non Judicial Stamp Fees & Subscriptions Donations Conference	AGM Expenses Meeting, Seminar & Symposium Gratuity General Insurance Premium Depreciation and Amortization	Other Expenses Income Tax Appropriations	Dividend Balance of the fund at the end of the year as shown in the Balance Sheet	The annexed Notes 1 to 50 form an integral part of these financial statements. Jagadish Kumar Bhanja, FCS Md. Jalalul Azim Company Secretary Officer	Dated: Dhaka, June 29, 2021



#### PRAGATI LIFE INSURANCE LIMITED FORM-"AA" **Classified Summary of the Assets in Bangladesh** As at 31 December 2020

CLASS OF ASSETS	Note	BOOK VALUE Taka	MARKET VALUE Taka	REMARKS
Loans On insurer's Policies within their surrender value	13.00	80,695,962	80,695,962	Realizable Value
Investment Statutory Deposit with Bangladesh Bank Bangladesh Govt. Treasury Bond Investment in Shares VIPB Accelerated Income Unit Fund UFS-Pragati Life Unit Fund HFAML Unit Fund Investment in Bond	14.00 15.00 17.00 16.00	19,000,000 2,551,700,000 664,239,986 9,973,550 10,000,000 9,999,765 83,353,905 <b>3,348,267,206</b>	19,000,000 2,551,700,000 441,103,887 9,180,800 11,610,000 8,979,810 83,353,905 <b>3,124,928,402</b>	At cost At cost Market Value Market Value At cost Market Value At cost
<b>Cash, Bank &amp; Other Balances:</b> On Fixed Deposit with Banks & Financial Institutes Cash in Hand, STD & Current Account with Banks Interest, Dividends & Rents accrued but not due	22.00 23,24,25 19.00	1,414,853,376 407,455,126 83,076,470 <b>1,905,384,972</b>	1,414,853,376 407,455,126 83,076,470 <b>1,905,384,972</b>	Realizable Value Realizable Value Realizable Value
Other Assets: Stamps, Printing & Stationery in Hand Outstanding Premium Advances & Deposits Sundry Debtors Fixed Assets (At cost less depreciation) Intangible Assets (At cost less amortization) Freehold Land (At Cost)	26.00 18.00 20.00 21.00 Sch-1 Sch-1	8,368,211 153,401,749 410,733,709 107,866,778 76,424,910 6,886,455 723,028,298 <b>1,486,710,111</b>	8,368,211 153,401,749 410,733,709 107,866,778 76,424,910 6,886,455 - - <b>763,681,813</b>	At Average Cost Realizable Value Realizable Value Realizable Value Depreciated Value Amortized Value At Cost
		6,821,058,251	5,874,691,149	

The annexed Notes 1 to 50 form an integral part of these financial statements.

λâλ

Jagadish Kumar Bhanja, FCS **Company Secretary** 



Muhammad Jamaluddin Director

Tabith M. Awal

Director

20 00 Khalilur Rahman Chairman

Subject to our separate report of even date.

(A. WAHAB & CO.) CHARTERED ACCOUNTANTS Signed By: Md. Showkat Hossain, FCA Enrollment No.-196 DVC : 2106290196AS801716



#### PRAGATI LIFE INSURANCE LIMITED **Statement of Life Insurance Fund** As at 31 December 2020

#### "Annexure-1"

		31-Dec-2020	31-Dec-2019
ASSETS:	Notes	TAKA	TAKA
Loans on Insurers' Policies within their Surrender Value	13.00	80,695,962	53,346,867
Statutory Deposit with Bangladesh Bank	14.00	19,000,000	19,000,000
Investment- Bangladesh Govt. Treasury Bond	15.00	2,551,700,000	1,875,600,000
Investment in Shares	17.00	441,103,887	444,758,853
UFS-Pragati Life Unit Fund		10,000,000	8,490,000
HFAML Unit Fund		8,979,810	8,243,760
VIPB Accelerated Income Unit Fund		9,180,800	8,433,350
Investment in Bonds	16.00	83,353,905	190,399,098
Outstanding Premium	18.00	153,401,749	209,721,520
Interest, Dividends & Rents accrued but not due	19.00	83,076,470	134,307,578
Advances & Deposits	20.00	410,733,709	281,921,606
Sundry Debtors	21.00	107,866,778	87,064,587
Cash & Bank Balances	22,23,24,25	1,822,308,502	2,479,246,235
Stamps, Printing and Stationery in Hand	26.00	8,368,211	7,968,388
Fixed Assets (at cost less depreciation)	Sch-1	76,424,910	66,306,948
Intangible Assets (At cost less amortization)	Sch-1	6,886,455	8,290,275
Freehold Land (At Cost)	27.00	723,028,298	-
		6,596,109,446	5,883,099,065
LESS: LIABILITIES			
Amount due to other persons or bodies carrying on insurance business	08.00	30,273,119	2,473,118
Estimated liabilities in respect of outstanding claims whether due or intimated	07.00	23,249,682	11,993,255
Sundry Creditors	09.00	422,116,551	346,488,708
Unpaid Dividend	10.00	3,156,402	3,607,880
Premium Deposits	11.00	13,664,123	35,388,141
		492,459,877	399,951,102
GROSS FUND (Asset - Liabilities)		6,103,649,569	5,483,147,963
Less: Shareholders' Capital (Paid-up Capital)	4.00 & 5.00	383,788,775	153,515,510
Add: Fair Value Change Account	12.00	224,948,806	353,841,474
Life Insurance Fund as on 31 December 2020	6.00	5,944,809,600	5,683,473,927

Note: Accretion to Life Insurance Fund during the year was Tk. 261,335,673

The annexed Notes 1 to 50 form an integral part of these financial statements.

λĉλ

Jagadish Kumar Bhanja, FCS **Company Secretary** 



ALAMA Muhammad Jamaluddin

Director

Tabith M. Awal Director

Khalilur Rahman Chairman

120

Subject to our separate report of even date.

(A. WAHAB & CO.)

CHARTERED ACCOUNTANTS Signed By: Md. Showkat Hossain, FCA Enrollment No.-196 DVC : 2106290196AS801716



#### PRAGATI LIFE INSURANCE LIMITED Statement of Cash Flows For the year ended 31 December 2020

			2020	2019
	PARTICULARS	NOTES	ΤΑΚΑ	ΤΑΚΑ
Α.	CASH FLOW FROM OPERATING ACTIVITIES:			
	Collection from Premium		3,248,486,252	2,897,925,962
	Other Income received		23,432,681	864,405
	Payment for Claims		(2,068,319,057)	(2,080,270,112)
	Payment for management expenses, commission, re-insurance and others		(1,274,908,103)	(1,059,539,438)
	Income Tax Paid		(62,331,575)	(27,515,606)
	Net Cash Flow from operating activities	39.00	(133,639,802)	(268,534,789)
В.	CASH FLOW FROM INVESTING ACTIVITIES:			
	Acquisition of Fixed Assets		(745,750,414)	(21,001,669)
	Disposal of Fixed Assets		4,005,558	882,238
	Loan against Policies paid (Net of Realization)		(27,349,095)	(18,902,809)
	Investments made		(439,500,673)	42,064,438
	Interest, Dividends and Rents Received		486,178,008	466,568,461
	Net Cash Flow from investing activities		(722,416,616)	469,610,659
C.	CASH FLOW FROM FINANCING ACTIVITIES:			
	Dividend Paid		(31,154,580)	(20,023,758)
	Share Capital		153,515,510	-
	Share Premium		76,757,755	-
	Net Cash Flow from financing activities		199,118,685	(20,023,758)
_			(050 007 700)	101.050.110
D.	Net increase/(decrease) in cash and cash Equivalents (A+B+C)		(656,937,733)	181,052,112
E.	Cash and Cash Equivalents at the beginning of the year		2,479,246,235	2,298,194,123
F.	Cash and Cash Equivalents at the end of the year (D+E)		1,822,308,502	2,479,246,235

The annexed Notes 1 to 50 form an integral part of these financial statements.

λâ

Jagadish Kumar Bhanja, FCS Company Secretary



Md. Jalalul Azim **Chlef Executive Officer** 

Muhammad Jamaluddin Director

Tabith M. Awal Director

10 00 Khalilur Rahman Chairman

Subject to our separate report of even date.

(A. WAHAB & CO.)

CHARTERED ACCOUNTANTS Signed By: Md. Showkat Hossain, FCA Enrollment No.-196 DVC : 2106290196AS801716



#### PRAGATI LIFE INSURANCE LIMITED Statement of Changes in Shareholders' Equity For the year ended 31 December 2020

Particulars	Share Capital	Share Premium	General Reserve	Retained Earnings	Other Reserve	Total
Balance as on 01 January 2020	153,515,510	-	-	-	-	153,515,510
Right Share Issue for the Year 2020	153,515,510	76,757,755	-	-	-	230,273,265
Balance as on 31 December 2020	307,031,020	76,757,755	-	-	-	383,788,775
Balance as on 01 January 2019	133,491,750	-	-	-	-	133,491,750
Bonus Share for the Year 2018	20,023,760	-	-	-	-	20,023,760
Balance as on 31 December 2019	153,515,510	-	-	-	-	153,515,510

The annexed Notes 1 to 50 form an integral part of these financial statements.

**Company Secretary** 

Md. Jalalul Azim Chlef Executive Officer

Muhammad Jamaluddin Director

Tabith M. Awal Director

Khalilur Rahman Chairman

Subject to our separate report of even date.

(A. WAHAB & CO.) CHARTERED ACCOUNTANTS Signed By: Md. Showkat Hossain, FCA Enrollment No.-196 DVC : 2106290196AS801716

Dated: Dhaka, June 29, 2021

Jagadish Kumar Bhanja, FCS



### PRAGATI LIFE INSURANCE LIMITED

NOTES TO THE FINANCIAL STATEMENTS

As at and for the year ended 31 December 2020

#### 1.00 LEGAL STATUS AND NATURE OF BUSINESS

#### 1.01 Legal Status

Pragati Life Insurance Limited is a third generation life insurance company established on 30th January 2000 as a public limited company under the Companies Act, 1994 with the Registrar of Joint Stock Companies and Firms Bangladesh vide registration no. C-39541 (1509)/2000, dated 30th January, 2000 and also registered under the Department of Insurance on 11th April 2000. The Company went for public issue in November 2005 and its shares are listed in both Dhaka Stock Exchange Ltd.

The registered office of the Company is situated at Pragati Insurance Bhaban, 20-21 Kawran Bazar (2nd, 3rd, 4th, 5th and 6th floor) Dhaka-1215.

#### **1.02** Nature of Business

The Company is engaged in the business of providing life insurance, pension and health insurance business since its incorporation. The Company offers a wide variety of insurance products which fulfill the requirements of our present and prospective policyholders. The product portfolio of the Company feeds the following insurance lines:

- a) Individual Life Insurance
- b) Group Insurance
- c) Urban Project
- d) Micro-Insurance (Rural Insurance)
- e) Islami Jibon Bima (Takaful)
- f) Islami Deposit Pension Scheme (IDPS)

#### 2.00 BASIS OF PREPARATION AND STATEMENT OF COMPLIANCE

#### 2.01 Statement of Compliance

These financial statements have been prepared in accordance with

- Insurance Act, 2010;
- Insurance Rule, 1958;
- The Companies Act, 1994;
- Bangladesh Securities and Exchange Rules, 1987;
- Listing Regulations of Dhaka and Chittagong Stock Exchanges;
- Income Tax Ordinance, 1984;
- Income Tax Rules, 1984;
- The Value Added Tax and Supplementary Duty Act, 2012;
- The Value Added Tax and Supplementary Duty Rules, 2016;
- International Financial Reporting Standards (IFRS) which comprise;
  - (i) International Financial Reporting Standards



(ii) International Accounting Standards(iii) Interpretations

- Any other laws, regulations, covenants, conventions and practices prevailing concerning the life insurance industry in Bangladesh.
- The titles and format of these financial statements have been prepared as prescribed in the Insurance Act, 2010 Insurance Rules, 1958 and Bangladesh Securities and Exchange Commission Rules, 1987.
- Where the requirement of the Companies Act, 1994 The Insurance Act, 2010 Bangladesh Securities and Exchange Commission Rules 1987 differ with the requirements of these standards, the requirements of the Companies Act, 1994 The Insurance Act, 2010 Bangladesh Securities and Exchange Commission Rules, 1987 shall take precedence.
- Information's of Actuarial Valuation a new regulation will be required to incorporate actuarial valuation information's in the Balance Sheet or Revenue Account. In present practice, there was no scope to do so. Absence of new regulation under the Insurance Act 2010, presently we have prepared Balance Sheet and Revenue Account as per Form set out in Part II of the First Schedule and in Part II of the Third Schedule of the Insurance Act 1938 respectively. But we have provided abstract of Actuarial Valuation in our Annual Report for better understanding of the Company's performance.
- BSEC notification no. BSEC/CMRRCD/2006-158/208/Admin/81 dated 08 August 2018:
  - Basic and Diluted Earnings Per Shares- Basic and diluted earnings per share may not be applicable in our case (Life Insurer) due to the fact that Life Revenue Account does not disclose a profit or loss; rather it is the actuarial valuation report which discloses surplus or deficit depending on the experience of the Company's operation over the years.
  - Net Asset Value (NAV) Assets of a life insurance company as shown in the financial statements consists both shareholder and policyholder which are shown in combination. There was no segregation between shareholders and policyholders. In present situation, it is difficult to find out the assets belong to shareholders. Lac of regulation to segregation of assets between shareholders and policyholders, we are unable to calculate NAV per share.
  - Net operating Cash Flows Per Share (NOCFPS) Cash Flow of a life insurance company as shown in the financial statements consist both shareholder and policyholder combindly. There was no segregation between shareholders and policyholders. In present situation, it is difficult to find out the amount belong to shareholders. Lac of regulation to segregation of amount between shareholders and policyholders, we are unable to calculate NOCFPS.
- Workers Profit Participation and Welfare Fund (WPPF):As per section26(2) and 26(4) of the Insurance Act 2010, where the insurer carries on life insurance business, all receipts due in respect of such business, shall be deposited to a separate fund to be called the life insurance fund. The life insurance fund shall be solely for the security of the life insurance policyholders and shall not be liable for any contracts other than life insurance.

As per section 27(3) of the said act, every insurer shall keep separate accounts relating to funds of shareholders and policyholders according to regulations.



In absence of any regulations in this regard, life insurance fund is showing jointly in the financial statements. There was no segregation between shareholders and policyholders fund.

Life Revenue Account does not disclose a profit or loss. The Life Fund is shown as an item of liability in the Balance Sheet. Life insurance fund does not mean any profit.

Section 2(65) of the Bangladesh Labour Law, "worker" means any person including an apprentice employed in any establishment or industry, either directly or through a contractor, by whatever name he is called] to do any skilled, unskilled, manual, technical, trade promotional or clerical work for hire or reward, whether the terms of employment are expressed or implied, but does not included a person employed mainly in a managerial, administrative or supervisory capacity.

All of the employees of the company were employed mainly in a managerial, administrative capacity. So, we think that as per definition of "worker", Workers Profit Participation fund is not applicable for us.

#### Application of International Financial Reporting Standards (IFRS)

The Accounting and Financial Reporting Standards that are applicable for the preparation of these financial statements for the year under review, include the following:

- IAS-1 Presentation of Financial Statements
- IAS-2 Inventories
- IAS-7 Statement of Cash Flows
- IAS-8 Accounting Policies, Changes in Accounting Estimates and Errors
- IAS-10 Event After the Reporting Period
- IAS-12 Income Taxes
- IAS-16 Property, Plant and Equipment
- IAS-19 Employee Benefits
- IAS-21 The Effect of Changes in Foreign Exchange Rates
- IAS-24 Related Party Disclosure
- IAS-32 Financial Instruments: Presentation
- IAS-34 Interim Financial Reporting
- IAS-37 Provisions, Contingent Liabilities and Contingent Assets
- IAS-38 Intangible Assets
- IAS-39 Financial Instruments: Recognition and Measurement
- IFRS-4 Insurance Contracts
- IFRS-7 Financial Instruments: Disclosures
- IFRS-9 Financial Instruments
- IFRS-13 Fair Value Measurement
- IFRS-15 Revenue from contracts with customers
- **IFRS-16** Leases

New Standards and amendments to Standards subsequent to 31 December 2020 that are applicable to the Company will be taken in to consideration in due course.

Material departures from the requirements of IFRS is as under:



#### Valuation of Equity Shares:

IFRS: As per requirements of IAS 39 investment in shares and securities generally falls either under "at fair value through profit and loss account" or under "available for sale" where any change in the fair value (fair value is the lowest of the quoted closing price at the balance sheet date) at the year end is taken to profit and loss account or revaluation reserve respectively.

As per IDRA circular no. 4/2012 dated 11 June 2012, unrealized gains/losses arising due to changes in the fair value of the listed equity shares should be taken under Fair Value Change Account.

#### 2.02 Basis of Presentation

Financial Statements have been prepared under the historical cost convention on accrual basis (except Statement of Cash Flows) and except as disclosed in the accounting policies mentioned below.

#### 2.03 The Functional and Presentation Currency

The financial statements are prepared in Bangladeshi Taka, which is the Company's functional currency. All amount presented in these financial statements have been rounded off to the nearest taka.

#### 2.04 Use of Critical Accounting Estimates and Judgments

The preparation of financial statements requires management to make judgments, estimates and assumptions that effect the application of accounting policies and the reported amount of assets, liabilities, income and expenses. The estimates and assumptions used in these financial statements are based upon management's evaluation of the relevant facts and circumstances on the date of the financial statements. Actual result may differ from the estimates. Any revision to the accounting estimate is recognized prospectively.

The estimates and underlying assumptions are reviewed on an ongoing Basis. Revisions to accounting estimates are recognized in the period in which the estimates are revised. The areas where required assumptions and estimates are significant to the Company's financial statements or where Judgment was exercised in application of accounting policies are as follows:

- a) Useful life of depreciable assets.
- b) Re-insurance recoveries against outstanding claims.
- c) Provision for income taxes.
- d) Estimated liabilities and provisions.
- e) On insurances' policies within their surrender value.
- f) Accrued income and accrued expenses.

However, assumptions and judgment made by management in the application of accounting policies that have significant effect on the financial statement are not expected to result in material adjustment to the carrying amount of assets and liabilities in the next year.

#### 2.05 Reporting Period

The financial period of the company cover one year from 01 January to 31 December every year and is followed consistently. These financial statements cover one year from 01 January to 31 December 2020.



#### 2.06 Components of the Financial Statements

The Financial Statements include the following components:

- a) Balance Sheet,
- b) Life Revenue Account,
- c) Statement of Cash Flows,
- d) Statement of Changes in Shareholders' Equity,
- e) Statement of Life Insurance Fund,
- f) Classified Summary of the Assets (Form AA),
- g) Accounting policies and Explanatory Information (including annexure and schedule),
- h) Director's Certificate.

#### 2.07 Going concern

The company has adequate resources to continue its operation for foreseeable future. As per management assessment there is no material uncertainty related to events or conditions which may cast significant doubt upon the Company's ability to continue as a going concern. For this reason the financial statements have been prepared on going concern basis.

#### 3.00 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The accounting policies adopted in preparation of these financial statements have been applied consistently over the years. Significant accounting policies adopted in preparation of these financial statements are set out below:

#### 3.01 Revenue Recognitions

The Company followed "IFRS 15: Revenue from Contracts with Customers" in revenue recognition and carefully maintained internal controls over the recording of the revenue in the books of account. Revenue is net of VAT and it represents all business arising in Bangladesh.

#### 3.01.01 Premium

An insurance premium is the amount of money that an individual or business must pay for an insurance policy. Premium is the principal source of revenue for insurance companies.

#### 3.01.02 Individual Life Policies

- i. Individual life first year, renewal and single premiums are recognized once related policies are issued/renewed against receipt and realization of premium.
- ii. Premium outstanding as at 31 December 2020, for which the grace periods has not been expired as on Balance Sheet date and collected subsequently by 31 January 2021 are also recognized as revenue.
- iii. Uncollected premium from lapsed policies are not recognized as income until such policies are revived.

#### 3.01.03 Group Insurance Policies

The premiums of Group policies are recorded after receipt of the premiums. However, provision for outstanding premium for the accounting year represents premium receivable as on 31 December 2020 for which grace periods did not expire as on Balance Sheet date. The entire amount of outstanding premium has been realized subsequently.



#### 3.02 Reserve for Unexpired Risk-Group Business

Gross premium proportionate to the unexpired duration of the period for which the respective premium have been billed and received are held as reserve for unexpired risk.

#### 3.03 Interest, Dividend and Rents

- i. Interest income is recognized on accrual basis (except project loan) for the number of days these are held taking into account effective yield on the instruments, unless otherwise stated.
- ii. Dividend income is recognized when the dividend is received.
- iii. Rental income is recognized on accrual basis, except the cases that are under litigation.
- iv. Accretion of discount and amortization of premium in respect of debt securities and other fixed income securities are amortized over the remaining period to maturity of such instruments on straight line basis.
- v. Profit/ (loss) arising on the sale of listed equity shares is recognized on the basis of the settlement date.
- vi. Policy loans against the security of life insurance policies are allowed to the policy holders to the extent of 90% of surrender value of the respective policy provided the policy has been in force for not less than two years.
- vii. Interest on policy loans are accounted on cash receipt basis.
- viii. Realized gains and losses in respect of financial instruments, such as, equity securities, units of mutual funds, and corporate bonds listed in the stock exchange are calculated as the difference between the net sales proceeds and their cost using the weighted average method, that is, profit or loss on sale of the listed financial instruments are recognized in the income statement on cost basis.
- ix. Income on debenture is recognized at prescribed rates except recovery is considered doubtful, in which case the income is recognized on a receipt basis.
- x. Interest incomes on bank deposits (FDR) are recognized on accrual basis.
- xi. Interest and dividend income are accounted at gross value (before deduction of income tax).

#### 3.04 Re-insurance premium

The Company, since its inception maintains re-insurance arrangement with Munich Reinsurance, a German Company. The net retention of the company for individual life is Tk. 2 lac per policy and for Group life Tk. 10 lac per person of risk. Re-insurance premium is recorded as an expense evenly over the period of the reinsurance contact and off-set against the premium income of respective year. Provision has been made on the basis of best available information.

Commission received on re-insurance ceded is recognized as income, and net off against commission paid, in the period in which insurance premium is ceded.

#### 3.05 Provisions

A provision is recognized at the balance sheet date if, as a result of past events, the Company has a present legal or contractual obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation.

Provisions have been made against the loans and advances with small prospect of recovery. Provisions have not been made against the loans and advances for which legal cases instituted but remained pending for decision at the balance sheet date.



#### **3.06** Contingencies and Commitments

#### 3.06.01 Contingencies

Contingencies arising from claim, litigation, tax assessment, fines, penalties, etc. are recognized when it is probable that the obligation has been incurred and the amount can be reasonably measured.

Contingent liabilities are current or possible obligations arising from past events and whose existence is due to the occurrence or non-occurrence of one or more uncertain future events which are not within the control of the Company. The company has pending tax assessments for the assessment years 2012-2013, 2013-2014, 2014-2015 and 2015-2016. The aggregate claim is Tk. 179,465,443. The Company is contesting the case in different stages of appeal in the tax office and confident that the verdict will be in their favor. The Company has paid advance tax (AIT) of Tk. 298,586,149 standing as on 31 December 2020 (refer note-20.01).

#### 3.06.02 Commitments

Bank guarantees amounting Tk. 46,85,878 has been issued in respect of Small & Medium Enterprise Foundation, icddrb, General Electric Manufacturing Co. Ltd, Grameen Phone Ltd, and National University. The bank guarantee will expire on 04/04/2021, 05/12/2021, 31/12/2022, 31/07/2022, 31/12/2022, 30/04/2021, 03/07/2021 respectively.

#### 3.07 Premium Deposit

Premium deposit represents premium received but risk has not yet been accepted because of the pending underwriting decision as at 31 December 2020.

#### 3.08 Re-insurance

- This represents the provisional amount payable to the re-insurer (Munich RE) for the 12 months ended on 31 December 2020. Provisions have been made on the basis of best available information.
- Re-insurance premium is recognized at the same time when the premium income is recognized. It is measured in line with the terms and conditions of the re-insurance treaties.
- Claim recoveries from re-insurer are recognized at the same time as the claims are intimated in line with the terms and conditions of the re-insurance arrangements.

#### 3.09 Claims Cost

- Claims cost consists of the policy benefit amount and claim settlement cost, where applicable.
- Death and rider claims are accounted for on receipt of intimation. Intimations up to the end of the period are considered for accounting of such claims.
- Annuity benefits and Maturity benefits are accounted when due.
- Surrenders are accounted for on the receipt of consent from the insured to the quote prescribed in the policy deed provided by the company.
- Maturity claims also include paid up value.



• Amount receivable from the re-insurers is accounted for in the same period as the related claim and is reduced from claims.

#### 3.10 Fixed Assets & Depreciation/ Amortization

• Land: The cost of land has been recognized as an asset, since (a) it is probable that future economic benefits associated with the land will flow to the Company; and (b) the cost of the land can be measured reliably.

Since the land qualifies for recognition as an asset hence it was measured at its cost. The element of costs comprises (a) its purchase price; (b) registration costs which include registration fees, stamp fees and taxes; and (c) professional fees in connection with acquisition of land.

• Other Fixed Assets:

Fixed assets are reported at cost less accumulated depreciation and impairment, if any. Cost includes the purchase price and any cost directly attributable to bring the asset to its working condition for its intended use. Fixed assets of small values and assets for which useful lives can't be reliably estimated are fully charged to Revenue in the year of their purchases. Subsequent expenditures incurred on existing fixed assets are expensed out except where such expenditure increases the future economic benefits from the existing assets. Any addition to the original fixed asset is depreciated over the useful life of the assets on Diminishing Balance Method.

- Capital Work In Progress (CWIP) is stated at cost less impairment, if any, and consists of expenditure and advances made in respect of fixed assets in the course of their acquisition, erection, construction and installation. The assets are transferred to relevant category of fixed assets when are available for use.
- Gain/ (losses) on disposal of fixed assets are taken to Revenue Account.

#### **Depreciation on Fixed Assets**

#### **Tangible Assets:**

Depreciation is calculated on Diminishing Balance Method to write off the assets over their expected useful lives. Depreciation on additions made during the year when the asset is available for use. Depreciation on disposal of assets is made up to the month prior to the month of disposal. Gains and losses on disposal of Fixed Assets are included in current year's income and expenses respectively. Major repairs and renewals are capitalized in the year in which these are incurred.

As a result of the uncertainties inherent in business activities, many items in financial statements cannot be measured with precision but can only be estimated. Estimation involves judgments based on the latest available, reliable information. For example, estimates were made on the useful lives of the future economic benefits embodied in, depreciable assets. During the year 2020, useful lives of Fixed Assets have been revised as under:



		Rate	Rate of Depreciation						
SL	Assets	Previous	New Rate	for					
		Rate		Changes					
1	Furniture & Fixture	10% and (20% on Signboard)	10% on all Furniture and Fixture including signboards.	To comply with					
2	Electrical & Office Equipment	15% and 20%	10% on all Electrical & Office Equipment	Income Tax Rule.					
3	Vehicles	20%	20%	No change.					
4	Computer	20%	30%						
5	Intangible Assets (Software)	5%	Bangladeshi made software -50% and Imported software - 10%	To comply with Income Tax Rule.					

The revision of an estimate does not relate to prior periods and is not the correction of an error. So, a change in an accounting estimate were recognized prospectively by including it in Life Revenue Account in the period of the change and future periods, because the change affects both.

#### Intangible Assets:

Expenditure incurred on major application software and their customization or future development is recognized as intangible asset. The same is capitalized under intangible assets if such expenditure results in a benefit of enduring nature. Other software expenses such as support and maintenance costs are expensed in the year in which they are incurred. Intangible assets are reported as acquisition value with deductions for impairment losses, if any. Intangible asset comprises system software which is stated at cost of acquisition, including any cost attributable for bringing the same to its working condition less accumulated amortization. Any expenses on software for support and maintenance payable annually are charged to Revenue Account.

#### **Impairment of Assets**

An impairment loss is the amount by which the carrying amount of an asset or a cash generating unit exceeds its recoverable amount.

The recoverable amount of an asset or a cash generating unit is the higher of its fair value less costs to sell and its value in use.

A cash generating unit is the smallest identifiable group of asset that generates cash inflows that are largely independent of the cash inflows from other assets or group of assets.

The carrying amounts of the Company's assets are reviewed at each balance sheet date to determine whether there is any indication of impairment. If such indication exists the asset recoverable amount is estimated.

An impairment loss is recognized wherever the carrying amount of the asset exceeds it recoverable amount.



#### Encumbrances

There were no encumbrances on assets of the Company at the balance sheet date (Previous year Tk. Nil).

#### 3.11 Investments

Investments are made in accordance with the provisions of the Insurance Act 2010 and Insurance Rules 1958 and the circulars/notifications issued by the Insurance Development & Regulatory Authority (IDRA) in this context from time to time.

#### **Classification of Investment:**

Investment with fixed or determinable payments and fixed maturity, where the company has positive intent and ability to maturity are classified as Held-to-Maturity. Investments which are intended to be held for an indefinite period but may be sold in response to the need for liquidity or change in mark-up/ interest rates are classified as Available for Sale.

#### Valuation of Investments:

i) Debt Securities

Debt Securities with fixed income (Bangladesh Govt. Treasury Bond), Private and Public Bonds and Debentures are categorized by class and are accounted for "held to maturity" and have been valued at cost. The discount in respect of the debt securities which is the difference between the purchase price and the redemption amount is amortized and recognized in the Revenue Account on straight line Basis over the remaining period to maturity of these securities. For fair presentation, premium, if any, premium on acquisition of those bonds and debenture are however charged to Revenue in the year of Acquisition.

#### ii) Investment in Shares

Listed equity shares and units of mutual fund are categorized as an asset class "available for sale" and the asset is valued at the lower of their acquisition cost and the year end (last) lowest quoted closing prices on the Stock Exchanges.

The valuation methods of investment in Share used is Available for Sale. Available for sale investment are those non-derivative financial assets that are designated as available for sale or are not classified as (a) loan and receivables (b) held-to-maturity or (c) financial assets at fair value through profit or loss.

Listed Shares are measured at fair value on the balance sheet date and the change in the carrying amount of shares is taken to Fair Value Change Account.

Unlisted equity securities and listed equity securities that are not regularly traded in active market are measured at historical cost.

iii) Loans in the Balance Sheet are shown in the aggregate at amounts not exceeding their realizable value.

iv) Investment in Unit Fund/ Mutual Fund is valued at the NAV of the fund or cost whichever is lower.



v) All other investments are recognized at cost including their acquisition charges, if any, less impairment, if any, interest income from reinstatement of policy is recognized on receipt Basis.

#### 3.12 Leases

The Company, on lease-by-lease basis, elected a single threshold less than BDT 1.53 million to consider low value asset on the basis of materiality (less than 1%) of Company's paid-up capital BDT 307.03 million. Hence, any single payment made by the Company under contract for use of any rental premises or assets for a period not exceeding twelve months, and or, falls as low value asset, are recognized as expenses instead of recognizing as Right-of-use Assets (ROU).

#### 3.13 Stamps, Printing and Stationary in Hand

Stamps, Printing & Stationery in hand to be consumed in the rendering of services. These items were kept for internal uses only not for sale. As per section (9) of IAS-2, inventories shall be measured at the lower of cost and net realizable value. Where, net realizable value is the estimated selling price in the ordinary course of business less the estimated cost of completion and the estimated cost necessary to make the sale.

Since our ordinary course of business is not to sale of inventory and net realizable value of such inventories is not available hence stamps, printing and stationery are valued at cost determined on average Basis.

#### 3.14 Taxation

#### 3.14.01 Current Tax

The Company is engaged in life insurance business and its taxation is based on taxable income determined under the Fourth Schedule of the income Tax ordinance, 1984. Provision of Income Tax is based on the best judgment of management.

#### 3.14.02 Deferred Tax

The company does not provide for deferred taxation as current tax has been calculated on the profits and gains based on the actuarial valuation which is computed in accordance with the provision in the Fourth Schedule of the income Tax Ordinance and not under different heads of income. There is no effect of tax base asset and liabilities, So the Management feels it is not necessary to make estimate of deferred tax assets/liabilities at this stage as per the provision of IAS-12.

#### 3.15 Risk Minimization Strategies

#### 3.15.01 Individual Life Business

Insurance underwriting risk is the risk that the company will suffer losses due to economic situation or the rate of occurrence of an incident contrary to the forecast made at the time of setting up the premium rate.

The underwriting risk arises from death and sometimes due to permanent disability and critical illness. The company may get exposed to poor risk due to unexpected experience



in terms of claim severity or frequency. This can be a result of anti-selection, fraudulent claims or poor persistency. The company may also face the risk of poor investment return, inflation of business expenses and liquidity issues on monies invested in the fund. The company faces the risk of underpricing particularly due to nature of long term contract. In addition to this, due to poor persistency, the company would be unable to recover expense of policy acquisition. The Company manages these risks through its underwriting, reinsurance, claims handling policy and other related internal control mechanisms. The Company has a well-defined policy and avoids selling policies to high risk individuals. Underwriting procedures have been enhancing and rules have been structured to enable the company to strike a balance between mitigating risk, ensuring control and providing better service. This puts a check on anti-selection.

The company seeks to reduce its risk exposure by reinsuring certain levels of risk with world renowned re-insurance company "Munich-Re". The company also provides quality service to the policyholders and checks to minimize miss-selling to avoid lapsation. A regular monitoring of lapse rate is conducted. The company has procedures in place to ensure avoidance of payment of fraudulent claim. The Claim Committee reviews high sum assured and early claims for verification and detailed investigation of all doubtful and early claims are conducted. The company maintains adequate liquidity to cater for potentially sudden and high cash requirement.

#### 3.15.02 Group Insurance

The major risk underwritten by the company is death which depends on mortality. Other risk underwritten includes disability and major disease. Risk increases as a result of business procurement without following underwriting guidelines, business procurement at low premium rate due to tough market competition and fraudulent claims.

The company manages these risks through proper underwriting, reinsurance, effective claims handling and other claim control mechanism. The company also avoids underwriting group business with employees exposed to hazardous profession. Pricing is done in line with actuarial guideline, experience and the mortality exposure of the concerned group. Moreover, premium rates of existing groups are also reviewed from time to time on the Basis of claim experience. Reinsurance arrangement is made by the company with renowned reinsurer to limit the risk at affordable level. Besides, the company avoids payment of fraudulent claims through claim investigation. Strict monitoring is in place to keep the outstanding balance of premium at a minimum.

#### 3.15.03 Liquidity Risk

Liquidity risk is the risk that the company will be unable to meet its funding requirement. To guard against the risk the company has diversified funding sources and assets are managed with liquidity in mind, maintaining healthy balance of cash and cash equivalent and readily market securities.



#### 3.15.04 Interest Rate Risk

The company invests in securities and has deposits that are subject to interest rate risk. Interest rate risk to the company is the risk of changes in market. Interest rate reducing the overall returns on its interest based securities. The company limits interest risk by monitoring changes in interest rates in the money market and by diversifying into various institutions.

#### 3.15.05 Credit Risk

Credit risk is the risk which arises with the possibility that one party to a financial instrument will fail to discharge its obligation and cause the other party to incur a financial loss. Major credit risk is in bank balance investments. The management monitors exposure to credit risk through regular review of credit exposure and assessing credit worthiness of counter parties.

#### 3.15.06 Market Risk

Market risk is the risk that the value of a financial instrument will fluctuate as a result of changes in market prices, whether these changes are caused by factors specific to the individual security or its issuer of factors are affecting all securities traded in the market. Company is exposed to market risk with respect to its investment.

The company continues to adopt a prudent policy in respect of investments. The fund of the company has invested as per provision of the Insurance Act. The investments are mainly in Government securities, Fixed Deposits Receipts (FDR) with various commercial banks and financial institution having acceptable performance parameters and rating and equity shares in listed companies having good and positive fundamental and technical attributes.

The company also limits market risk maintaining a diversified profile and by continuous monitoring of developments in Government Securities (bonds) equity and term finance certificates market. In addition, the company actively monitors the key factors that affect the underlying value of these securities.

#### 3.15.07 Re-insurance Risk

The company seeks to reduce its risk exposure by reinsuring certain levels of risk with re-insurer. Re-insurer ceded does not relieve the company from its obligation to policy holders and as a result, the company also remains liable for the portion of outstanding claims reinsured to the extent that re-insurer does not meet the obligations ultimately under the reinsurance agreements.

In order to minimize the risk, the company has obtained reinsurance cover from a renowned re-insurer Munich-Re with proven sound financial health.

#### 3.15.08 Foreign Currency Risk

As at the balance sheet date there are no financial instruments denominated in foreign currency. Therefore, the company is not exposed to risk from any foreign currency exchange rate risk fluctuation.

#### 3.15.09 Operational Risk

Operational risk may arise from error and fraud due to lack of internal control and compliance. Management, through internal audit and compliance department, controls



operational procedures of the Company. Internal audit and compliance department undertakes periodic and special audit of the branches and departments at the head office for review of the operation and compliance of statutory requirements. The audit committee of the Board subsequently reviews the reports of the Internal Audit and Compliance Department.

#### 3.16 Commission

These are direct cost incurred in acquiring and maintaining insurance policies. Commission to insurance agents (other than re-insurance) is classified under first year commission, Renewal commission and Group business commission.

Allowance and commission (other than commission to insurance agents) represent all forms of remuneration and incentives paid to certain development officers, field force staff and insurance agents.

#### 3.17 Claims

Claim costs consist of the policy benefit amount and claim settlement costs, where applicable.

Claims by maturity and survival are recorded when these become due for payment.

Death claims are accounted for when intimated.

Group Insurance claims are paid according to the terms of policy of the individual agreement.

Provision for outstanding death claims less any reinsurance thereof is made for those policies where the intimation of death has been received up to 31 December 2020.

Reinsurance claims receivable are accounted for in the period in which claims are settled.

#### 3.18 Cash flows Statement

Cash flow statement has been prepared on direct method in accordance with IAS-7. Cash flows from operating activities have been presented under direct method as outlined in Securities and Exchange Rules, 1987.

Cash and cash equivalents comprise cash in hand, cash at banks including FDRs, which were held available for use of the Company without any restriction and it also includes collection in hand which were collected in full.

#### 3.19 Employee Benefit Plans

#### 3.19.01 Short-term Employee Benefits

Short-term employee benefits are employee benefits, which fall due wholly within 12 months after the end of the period in which the employees render the related service including salaries, bonuses and other allowances.

#### 3.19.02 Provident Fund

Provident fund benefits are given to the permanent staff of the Company as per the Provident fund rules. The Commissioner of Income Tax, Large Taxpayers Unit, has approved the Provident Fund as a recognized fund within the meaning of section 2(52)



read with the provision of part-B of the First Schedule of Income Tax Ordinance, 1984. The provident fund is operated by a Board of Trustees consisting of 5 members of the company. All confirmed employees of the company are contributing 7% of their basic salary as subscription to the Provident Fund. The Company also contributes equal amount to the Provident Fund. Contributions made by the company are charged as expense and the company bears no further liability. These contributions are invested separately from the Company's business. Interests earned from the investments are credited to the members account on yearly Basis.

#### 3.19.03 Gratuity

Company has an unfunded gratuity scheme for all its permanent employees under which an employee is entitled to the benefit depending on length of services with the Company.

#### 3.19.04 Group & Health Insurance

The Company operates Group and Health insurance schemes for its permanent employees. Defined benefits are provided to cover employees at death, hospitalization, accident and incapacitation.

#### 3.20 Comparative Information

Relevant comparative information has been disclosed in respect of the year for all numerical information in the financial statements.

#### **3.21** Dividend to Shareholders

If the Board of Directors has recommended any dividend (Cash and Stock) to shareholders are shown in the notes as events after reporting period and recognized in the accounts when dividend was paid after the Annual General Meeting.

#### 3.22 Responsibility for Preparation and Presentation of Financial Statements

The Board of Directors is responsible for preparation and presentation of financial statements U/S 183 of the Companies Act 1994 and as per the provision of the framework for the preparation and presentation of financial statements issued by the International Accounting Standards Committee (IASC) as adopted by ICAB.

#### 3.23 Valuation of Policy Liabilities

As per section 30 of the Insurance Act 2010, every insurer carrying on life insurance business shall, at least once in every year cause an investigation to be made by an actuary into the financial condition of the life insurance business carried on by it, including a valuation of its liabilities in such manner as may be prescribed by regulations and shall cause an abstract of the actuarial report to be made in such form and manner as may be prescribed in regulations.

Pragati Life Insurance Limited made such Actuarial Valuation in each year subject to approval of Basis by Insurance Development and Regulatory Authority (IDRA).


#### 4.00 Shareholders' Capital

Auth	orizod	capital:
Autti	uizeu	capital.

	31-Dec-2020	31-Dec-2019
Authorized capital: 100,000,000 Ordinary shares of Tk. 10 each	1,000,000,000	250,000,000
<b>Issued, subscribed &amp; paid up-share capital:</b> 30,703,102 Ordinary shares of Tk. 10 each fully paid in cash	307,031,020	153,515,510

#### 4.01 Classification of Shareholders by Holding as on December 31, 2020

	No. of	No. of Shares		age (%)
	2020	2019	2020	2019
i) Sponsor				
a. Local	11,439,790	5,719,895	37.26	37.26
b. Foreign	-	-	-	-
ii) General Public	10,985,492	5,096,433	35.78	33.20
iii) Institutions	8,277,820	4,535,223	26.96	29.54
Total	30,703,102	15,351,551	100.00	100.00

#### 4.02 Distribution Schedule of Shareholdings

	No. of Shareholders		No. of	No. of Shares		Percentage (%)	
	2020	2019	2020	2019	2020	2019	
1 – 499	1,123	817	156,454	83,917	0.51	0.55	
500 – 999	354	203	228,953	140,173	0.75	0.91	
1000 – 1999	480	351	577,669	416,745	1.88	2.72	
2000 – 2999	316	133	692,377	302,427	2.25	1.97	
3000 – 3999	96	50	310,087	161,873	1.01	1.05	
4000 – 4999	102	65	429,886	276,829	1.40	1.80	
5000 and above	448	271	28,307,676	13,969,587	92.20	91.00	
Total	2,919	1,890	30,703,102	15,351,551	100.00	100.00	

#### 4.03 History of Paid-up Capital

Given below the history of raising of share capital of Pragati Life Insurance Limited:

	Particulars	Value of Capital	Cumulative
2000	Opening Capital	30,000,000	30,000,000
2001	-	-	30,000,000
2002	-	-	30,000,000
2003	-	-	30,000,000
2004	-	-	30,000,000
2005	Initial Public Offer	45,000,000	75,000,000
2006	-	-	75,000,000
2007	12% Cash Dividend	-	75,000,000
2008	10% Cash Dividend	-	75,000,000
2009	10% Cash Dividend	-	75,000,000
2010	12% Bonus Share	9,000,000	84,000,000
2011	12% Bonus Share	10,080,000	94,080,000
2012	5% Bonus Share & 7% Cash Dividend	4,704,000	98,784,000
2013	-	-	98,784,000
2014	5% Bonus Share & 17% Cash Dividend	4,939,200	103,723,200
2015	-	-	103,723,200
2016	17% Bonus Share & 8% Cash Dividend	17,632,940	121,356,140
2017	10% Bonus Share & 15% Cash Dividend	12,135,610	133,491,750
2018	15% Bonus Share & 15% Cash Dividend	20,023,760	153,515,510
2019	20% Cash Dividend	-	153,515,510
2020	1:1 Right issue	153,515,510	307,031,020

#### 5.00 Share Premium Account

Particulars	31-Dec-2020	31-Dec-2019
Opening balance	-	-
Add: Addition during the year	76,757,755	-
Closing balance	76,757,755	-

#### 5.01 At an Extra-Ordinary General Meeting (EGM) held on December 10, 2019 the shareholders of the company approved rights offer of 15,351,551 Ordinary Shares of Tk. 10 each issuing at Tk. 15 each, including a premium of Tk. 5 per share on the basis of 1 right share against 01 (one) existing share. In September-October 2020 the company has issued Rights Share at a premium of Tk. 5.00 per share with the approval of the Bangladesh Securities & Exchange Commission.



#### 6.00 Life Insurance Fund

This consists of the accumulated balance of revenue surplus up to 31 December 2020

Particulars	31-Dec-2020	31-Dec-2019
Opening balance	5,683,473,927	5,549,406,180
Add: Increase in Life Revenue A/C during the year	261,335,673	134,067,747
Closing balance	5,944,809,600	5,683,473,927
Estimated Liabilities in Respect of Outstanding Claims Whether Due or Intimated		
Estimated Liabilities in Respect of Outstanding Claims Whether Due or Intimated Particulars	31-Dec-2020	31-Dec-2019
	<b>31-Dec-2020</b> 14,908,092	<b>31-Dec-2019</b> 5,934,685
Particulars		
Particulars Outstanding Death Claim	14,908,092	5,934,685

#### 8.00 Amount Due to Other Persons or Bodies Carrying on Insurance Business

Particulars	NOTES	31-Dec-2020	31-Dec-2019
Munich Re-insurance Company	8.01	30,273,119	2,473,118
Total		30,273,119	2,473,118

#### 8.01 Munich Re-insurance Company

This represents net amount (after adjustment of claims, profit commission etc.) payable to Re-Insurance (Munich-Re) for life re insured with them as shown under:

Particulars	Period	31-Dec-2020	31-Dec-2019
Amount waits for confirmation by the Re- Insurer.	1st Quarter 2018 to 4th Quarter 2019	2,473,119	2,473,118
In process to send Re-Insurer for confirmation.	1st Quarter 2020 to 4th Quarter 2020	27,800,000	-
Balance as at 31 December 2020		30,273,119	2,473,118

Amount waits for confirmation by the Re-Insurer for the year 2019 (1st-4th Quarter) represents net amount after adjustment of claims, profit Commission.

There was no chance of exchange difference because all re-insurance transaction were maintained by us in BDT and settle at BDT equivalent to USD.

#### 9.00 Sundry Creditors

Particulars	NOTES	31-Dec-2020	31-Dec-2019
Provision for Expenses	9.01	294,033,418	246,642,016
Income Tax and VAT	9.02	2,474	316
License Fees Payable	9.03	9,399,681	7,840,416
Other Deposits (Excess Deposit)		10,563	(26,138)
Trade Suspense	9.04	84,727,073	64,413,690
Sundry Creditors	9.05	614,335	1,321,036
Security Deposit-Employee		40,000	40,000
Share Application Money Deposit	9.06	2,121,242	2,121,242
Security Deposit-Supplier		1,684,346	1,496,318
Other Liabilities		301,550	-
Training Fees Payable		19,523,006	16,210,703
Creditors for Cancelled Cheques		3,411,080	-
Payable to Microinspire		-	944,981
Certificate Fees Payable	9.07	6,247,783	5,484,128
		422,116,551	346,488,708

9.01	Provision for Expenses			
	Particulars	NOTES	31-Dec-2020	31-Dec-2019
	Auditors Fee		402,500	350,625
	Commission & Allowance		8,437,096	11,486,598
	Provision for Utility Bills	9.01.01	365,709	382,637
	Office Rent		2,644,176	5,182,461
	Income Tax (Corporate)	9.01.02	190,912,785	163,038,596
	Profit Commission		5,953,830	5,953,830
	Provision for Calendar		1,198,210	-
	Provision for Salaries and Allowances	9.01.03	16,868,358	-
	Provision for Gratuity	9.01.04	67,250,754	60,247,269
	Total		294,033,418	246,642,016
0.04.04	Provide and feed 114114 + Dille			
9.01.01	Provision for Utility Bills			

Particulars	31-Dec-2020	31-Dec-2019
Electricity	318,973	329,712
WASA	46,736	52,925
Total	365,709	382,637



#### 9.01.02 Income Tax (Corporate)

Particulars	31-Dec-2020	31-Dec-2019
Opening balance	163,038,596	134,035,833
Add: Addition during the year	27,874,189	29,002,763
	190,912,785	163,038,596
Less: Paid during the year	-	-
Closing Balance	190,912,785	163,038,596

9.01.02(A) Year-wise break-up is as follows:

Accounting year	Assessment year	31-Dec-2020	31-Dec-2019
2011	2012-2013	13,035,833	13,035,833
2012	2013-2014	12,500,000	12,500,000
2013	2014-2015	10,000,000	10,000,000
2014	2015-2016	17,500,000	17,500,000
2015	2016-2017	17,500,000	17,500,000
2016	2017-2018	25,000,000	25,000,000
2017	2018-2019	18,500,000	18,500,000
2018	2019-2020	20,000,000	20,000,000
2019	2020-2021	29,002,763	29,002,763
2020	2021-2022	27,874,189	- 1
		190,912,785	163,038,596

#### 9.01.03 Provision for Salaries and Allowances 31-Dec-2020 31-Dec-2019 Particulars 1,778,367 Pragati Bima IPDS 403,703 1,136,304 Takaful IPL 4,663,880 IPL Metro 231,313 Central 6,098,934 Group 2,555,857

#### 9.01.04 Provision for Gratuity

Total

Particulars	31-Dec-2020	31-Dec-2019
Opening balance	60,247,269	44,007,021
Add: Addition during the year	10,497,963	18,350,248
	70,745,232	62,357,269
Less: Paid during the year	3,494,478	2,110,000
Closing Balance	67,250,754	60,247,269

16,868,358

#### 9.02 Income Tax (IT) and VAT Payable

Particulars	31-Dec-2020	31-Dec-2019
IT-Commission	2,474	316
Total	2,474	316

IT and VAT deducted at source has been deposited subsequently.

9.03	License Fees Payable Particulars	31-Dec-2020	31-Dec-2019
	Opening balance	7,840,416	6,739,653
	Add: Addition during the year	1,716,665	1,389,563
	Less: Paid during the year	157,400	288,800
	Closing Balance	9,399,681	7,840,416

This represents amounts received from various development officers for license fees which were under process and deposited gradually to IDRA.

9.04 Trade Suspense Particulars

9.

Particulars	31-Dec-2020	31-Dec-2019
Trade Suspense	84,727,073	64,413,690
Total	84,727,073	64,413,690

This amount represent for bill against premium of various organization under group insurance. When bill of premium submitted to the organization then treated accounting purpose as trade receivable and same amount vice versa treated as trade suspense.

9.05	Sundry Creditors Particulars	31-Dec-2020	31-Dec-2019
	Sundry Reserve	-	897,631
	Payable for Employees Final Settlement	18,484	18,484
	Unidentified Bank Deposit	595,851	404,921
	Total	614,335	1,321,036



#### 9.06 Share Application Money Deposit

Particulars	31-Dec-2020	31-Dec-2019
Share Application Money	2,121,242	2,121,242
Total	2,121,242	2,121,242

This amount represents for share application money deposit by investors for purchasing of IPO shares of Pragati life Insurance Limited. This amount is carrying in the financial statements since long because some of the warrant was not received by the beneficiary resulting amount was not settled.

Section 2(v) of the Companies Act 1994, **share means a share in the capital of the company**, and includes stock except when a distinction between stock and shares is expressed or implied. On the other hand section 185 of the same act, provides that the balance sheet of a company shall contain a summary of the property and assets and of the capital and liabilities of the company giving a true and fair view of affairs as at the end of the financial year and it shall be in the form set out in Part-I of Schedule XI. The broad heads under "Liabilities" therein are (i) Share Capital, (ii) Reserves and Surplus, (iii) Secured Loans, (iv) Unsecured Loans and (v) Current Liabilities and Provisions. The item of 'share application money' does not appear in the subheads under any of these heads.

Usually, during shares subscription, payment is divided into payment on application, on allotment and call payments. The total amounts received on application are carried forward as current liability until such time when stock is allotted. This is because not every subscription is incorporated in the amount of subscribed share capital. Share application monies are converted to equity capital of an entity after allotment of shares to qualifying applicants. This means that the share application money becomes equity after the completion of the allotment process. The excess of application funds is actually a current liability to the company.

9.07	Certificate	Fees	Pay	yable	
------	-------------	------	-----	-------	--

Particulars	31-Dec-2020	31-Dec-2019
Opening balance	5,484,128	4,912,023
Add: Addition during the year	944,155	901,305
Less: Paid during the year	180,500	329,200
Closing Balance	6,247,783	5,484,128

This represents amounts received from various development officers for certificate fees which were under process and deposited gradually to IDRA.

#### 10.00 Unpaid Dividend

This represents dividend warrant issued against dividend for the year 2006-2019 which were not encashed until 31-12-2020.

Particulars	31-Dec-2020	31-Dec-2019
Opening Balance	3,607,880	3,607,875
Add: Provision during the Year	30,898,664	22,553,978
	34,506,544	26,161,853
Less: Payment during the Year	31,350,142	22,553,973
Closing Balance	3,156,402	3,607,880

The amount of Dividend which remains unpaid or unclaimed after Annual General Meeting (AGM) were transferred to a special dividend account, called "Unpaid Dividend Account" of the company.

The Company were maintained the details of Unpaid or uncleared dividend and receivable the amount thereof with the concerned bankers.

#### 11.00 Premium Deposit

Islami Jibon Bima Takaful	2,799,090	2,870,804
Group Insurance	-	21,104,292
Individual Product Line (IPL)	10,813,828	11,413,045
Islamic Deposit Pension Scheme (IDPS)	51,205	-
Total	13,664,123	35,388,141

This represents the advance payments made by policyholders awaiting adjustment against the policy premiums.

#### 12.00 Fair Value Change Account

Particulars	31-Dec-2020	31-Dec-2019
Fair value of the investment	459,264,497	444,758,853
Less: Cost price of the investment	684,213,303	798,600,327
Fair value reserve at end of the Year	(224,948,806)	(353,841,474)

In compliance with the IDRA Circular no Life-04/2012, dated 11 June 2012, financial Instruments: Recognition and Measurement, Investment made in the Shares of the different Companies is recorded at fair value which was earlier recorded at cost. As a consequence of adopting IDRA Circular no Life-04/2012 the value of the investments has been adjusted to bring it at par with the fair value. Difference between fair value and cost price has been booked under Fair Value Change Account in the Balance Sheet.

#### 13.00 Loans (On Insurers' Polices within their Surrender Value)

31-Dec-2020	31-Dec-2019
72,011,529	47,625,530
7,213,840	4,155,163
1,052,993	639,723
417,600	926,451
80,695,962	53,346,867
	7,213,840 1,052,993 417,600

Policy loans against the security of life insurance policies are allowed to the policyholders to the extent of 90% of surrender value of the respective policy provided the policy has been in force for not less than two years. Interest on policy loan is accounted on cash receipt basis.



14.00 Investment in Statutory Deposit with Bangladesh Bank In compliance with section 23(1) of Insurance Act, 2010, the amount has been deposited into Bangladesh Bank for which the Bangladesh Bank has issued 10 years Bangladesh Govt. Treasury Bond (BGTB) in favour of the Company as under:

SI. No.	Opening Date	Maturity Date	BGTB No.	Rate (%)	31 Dec 2020 Amount in Taka	31 Dec 2019 Amount in Taka
1	14.03.2012	14.03.2022	BD0922341104	11.40	19,000,000	19,000,000
					19,000,000	19,000,000

Interest earned and received during the year has been duly accounted for.

#### 15.00 Investment in Bangladesh Govt. Treasury Bond (BGTB)

	Onerin			31 Dec 2020	31 Dec 2019
SI. No.	Opening	Maturity Date	BGTB No.	Amount in	Amount in
	Date			Taka	Taka
1	08.12.2010	08.12.2020	BDH000002588	-	50,000,000
2	04.08.2010	04.08.2020	BDH000002554	-	35,000,000
3	08.09.2010	08.09.2020	BDH000002562	-	25,000,000
4	06.10.2010	06.10.2020	BDH000002570	-	10,000,000
5	08.09.2010	08.09.2020	BDH000002562	-	10,000,000
6	10.08.2011	10.08.2021	BDH000002679	20,000,000	20,000,000
7	05.01.2011	05.01.2021	BD0921251106	30,000,000	30,000,000
8	12.10.2011	12.10.2021	BD0921141109	50,000,000	50,000,000
9	04.05.2011	04.05.2021	BD0921411106	30,000,000	30,000,000
10	06.04.2011	06.04.2021	BD0921471102	32,000,000	32,000,000
11	02.03.2011	02.03.2021	BD0921431106	33,000,000	33,000,000
12	16.05.2012	16.05.2022	BD0922421104	35,000,000	35,000,000
13	11.04.2012	11.04.2022	BD0 922381100	42,800,000	42,800,000
14	16.05.2012	16.05.2022	BD0 922421104	7,200,000	7,200,000
15	14.03.2012	14.03.2022	BD0 922341104	31,000,000	31,000,000
16	13.03.2013	13.03.2023	BD0 923341103	50,000,000	50,000,000
17	13.03.2013	13.03.2023	BD0 923341103	25,000,000	25,000,000
18	13.03.2013	13.03.2023	BD0 923341103	140,000,000	140,000,000
19	17.07.2013	17.07.2023	BD0 923031100	35,000,000	35,000,000
20	17.07.2013	17.07.2023	BD0 923031100	26,000,000	26,000,000
21	17.07.2013	17.07.2023	BD0 923031100	14,000,000	14.000.000
22	20.11.2013	20.11.2023	BD0 923031100	80,000,000	80,000,000
23	10.04.2013	10.04.2023	BD0 923031100	155,000,000	155,000,000
24	19.03.2014	19.03.2023	BD0 923031101	75,000,000	75,000,000
25	19.02.2013	13.02.2023	BD0 923031107	30,000,000	30,000,000
26	16.07.2014	16.07.2024	BD0 924031109	70,000,000	70,000,000
27	13.02.2013	13.02.2023	BD0 923301107	17,500,000	17,500,000
28	26.11.2014	26.11.2029	BD0 929201152	20,000,000	20,000,000
29	26.11.2014	26.11.2029	BD0 929201152	100,000,000	100,000,000
30	11.02.2015	11.02.2020	BD0 920301050	-	60,000,000
31	19.11.2014	19.11.2024	BD0 924191101	100,000,000	100,000,000
32	22.04.2015	22.04.2025	BD0 925381107	50,000,000	50,000,000
33	22.05.2015	22.04.2025	BD0 925381107	70,000,000	70,000,000
34	27.04.2016	27.04.2031	BD0 931401154	50,000,000	50,000,000
35	18.01.2017	18.01.2027	BD0927251100	73,800,000	73,800,000
36	22.11.2018	22.11.2028	BD0928131103	53,300,000	53,300,000
37	22.11.2018	11.11.2018	BD0928131103	50,000,000	50,000,000
38	26.09.2018	26.09.2033	BD0933101158	32,200,000	32,200,000
39	17.04.2019	17.04.2029	BD0929311100	31,800,000	31,800,000
40	18.12.2019	18.12.2029	BD0929221101	173,900,000	26,000,000
41	10.06.2020	10.06.2025	BD0925421051	197,200,000	
42	17.06.2020	17.06.2030	BD0930431103	28,000,000	-
43	22.07.2020	22.07.2030	BD0930031101	143,000,000	-
44	22.01.2020	22.01.2030	BD0930261104	100,000,000	-
45	21.10.2020	21.10.2030	BD0930141108	100,000,000	-
46	24.06.2020	24.06.2035	BD0935441156	150,000,000	-
	46         24.06.2020         24.06.2035         BD0933441136         150,000,000           TOTAL         2,551,700,000				

#### 16.00 Investment in Bond

Durable Plastic Limited         5,423,700         9,482,4           Bangla Trac Limited         8,937,045         18,656,0           United Commercial Bank Ltd         -         48,000,0           Al-Arafa Islami Bank Ltd.         60,000,000         90,000,0           IDLC Finance Limited         3,219,637         10,100,0           BSRM Limited         -         5,149,3           IPDC Finance Ltd         5,773,523         9,011,1			
Bangla Trac Limited         8,937,045         18,656,0           United Commercial Bank Ltd         -         48,000,0           Al-Arafa Islami Bank Ltd.         60,000,000         90,000,0           IDLC Finance Limited         3,219,637         10,100,0           BSRM Limited         -         5,149,3           IPDC Finance Ltd         5,773,523         9,011,1	Particulars	31-Dec-2020	31-Dec-2019
United Commercial Bank Ltd         -         48,000,0           Al-Arafa Islami Bank Ltd.         60,000,000         90,000,0           IDLC Finance Limited         3,219,637         10,100,0           BSRM Limited         -         5,149,2           IPDC Finance Ltd         5,773,523         9,011,1	Durable Plastic Limited	5,423,700	9,482,472
Al-Arafa Islami Bank Ltd.         60,000,000         90,000,0           IDLC Finance Limited         3,219,637         10,100,0           BSRM Limited         -         5,149,3           IPDC Finance Ltd         5,773,523         9,011,1	Bangla Trac Limited	8,937,045	18,656,039
IDLC Finance Limited         3,219,637         10,100,0           BSRM Limited         -         5,149,3           IPDC Finance Ltd         5,773,523         9,011,1	United Commercial Bank Ltd	-	48,000,000
BSRM Limited         -         5,149,3           IPDC Finance Ltd         5,773,523         9,011,1	Al-Arafa Islami Bank Ltd.	60,000,000	90,000,000
IPDC Finance Ltd 5,773,523 9,011,1	IDLC Finance Limited	3,219,637	10,100,085
	BSRM Limited	-	5,149,366
83 353 905 190 399 0	IPDC Finance Ltd	5,773,523	9,011,136
		83,353,905	190,399,098



#### 17.00 Investment in Shares

SI. No.	Name of the Company	Number of Share	*Average Cost Per Share (Tk.)	Total Book Value at cost (Tk.)	*Average Market Value Per Share as on 31-12-2020 (Tk.)	Total Market Value 31-12-2020 (Tk.)
Bank	-					
01	BRACBANK	69,229	61.43	4,252,641	44.30	3,066,845
02	CITYBANK	147,787	47.09	6,959,136	24.80	3,665,118
03	DHAKABANK	275,625	14.48	3,991,104	11.90	3,279,938
04	Exim Bank	403,350	20.99	8,467,270	11.80	4,759,530
05	ISLAMIBANK	100,000	37.69	3,769,400	26.80	2,680,000
06	JAMUNABANK	295,000	18.73	5,525,310	18.80	5,546,000
07	MERCANBANK	483,000	15.55	7,512,171	12.70	6,134,100
08	National Bank Ltd	97,199	18.10	1,759,143	7.00	680,393
09	NCCBANK	374,850	15.64	5,861,112	13.20	4,948,020
10	ONEBANK	138,600	13.97	1,936,292	10.60	1,469,160
11	PRIMEBANK	250,000	18.14	4,535,372	17.10	4,275,000
12	SOUTHEASTB	275,109	16.77	4,613,588	12.50	3,438,863
	AL INSTITUTE					
13	BIFC	2,303,919	50.23	115,717,013	4.50	10,367,636
14	FAS Finance	213,205	52.09	11,105,004	6.60	1,407,153
15	IDLC	100,000	90.19	9,019,287	63.40	6,340,000
16	ILFSL	113,488	42.51	4,823,954	6.00	680,928
17	IPDC	186,588	28.99	5,409,075	27.60	5,149,829
18	Lanka Bangla Fin. Ltd.	262,693	49.16	12,914,249	31.40	8,248,560
19	MIDAS Finance Ltd	531,384	72.98	38,779,895	18.40	9,777,466
20	Phoniex FINANCE	117,140	83.36	9,765,090	27.50	3,221,350
INSURAN						
21	Crystal Insurance Co. Ltd.	10,878	10.00	108,780	39.40	428,593
22	Delta Life Ins. Ltd	18,625	218.53	4,070,076	68.20	1,270,225
23	EastLand Insurance Ltd	66,250	39.72	2,631,122	33.90	2,245,875
24	Farest Life Ins. Ltd	771,178	155.70	120,073,731	46.40	35,782,659
25	Islami Insurance Ltd	447,287	34.98	15,646,035	50.80	22,722,180
26	Nitol Insurance Ltd	810,409	41.08	33,293,805	63.80	51,704,094
27	Phoniex Insurance	104,765	74.81	7,837,850	44.70	4,682,996
28	Pragati General Ins. Ltd	731,948	51.78	37,903,599	63.30	46,332,308
FUEL & P			01110	01,000,000		,,,
29	BARKAPOWER	243,639	35.34	8,610,185	25.70	6,261,522
30	MJLBD	61,950	113.08	7,005,338	76.90	4,763,955
31	MPETROLEUM	24,200	241.76	5,850,504	198.00	4,791,600
32	Power Grid BD Ltd	135,300	77.78	10,523,978	41.80	5,655,540
33	SAIF Power	55,650	20.81	1,157,964	18.00	1,001,700
34	SPCL	55,787	110.65	6,172,659	73.30	4,089,187
35	Sumit Power Ltd	281,876	53.26	15,013,705	38.90	10,964,976
36	TITASGAS	75,000	39.96	2,921,725	30.80	2,310,000
TEXTILE	IIIA3GA3	75,000	39.90	2,921,723	30.00	2,310,000
37	Dulamia Cotton	7,600	7.97	60,553	60.80	462.080
38	NEWLINE	43,998	8.61	378,809	6.40	281,587
		43,990	0.01	370,009	0.40	201,307
40	ACIFORMULA	10.000	215.74	2,157,380	118.10	1,181,000
		10,000		, ,		
41	Active Fine	93,207	29.18	2,720,121	16.90	1,575,196
42	ACMELAB	150,000	52.22	7,832,492	74.70	11,205,000
43	AFCAGRO	121,440	43.23	5,249,865	17.00	2,064,480
44	BXPHARMA	11,661	100.61	1,173,259	190.50	2,221,421
46	SQURPHARMA	35,399	231.19	8,148,488	219.50	7,770,081
CEMENT		0.045	0.11.00	E 500 000	440.00	1 000 001
47	HEIDELBCEM	8,615	641.20	5,523,962	149.60	1,288,804
48	Meghna Cement	13,945	251.46	3,506,575	72.60	1,012,407
49	Niloy Cement Ltd	35,850	98.61	3,535,049	98.61	3,535,049
FOOD &					10.75	707.177
51	GHAIL	43,560	29.90	1,302,295	16.70	727,452
52	OLYMPIC	26,950	289.21	7,794,162	191.10	5,150,145
ENGINEE						0.000
53	BSRMLTD.	50,425	90.62	4,569,407	60.20	3,035,585
55	IFADAUTOS	76,500	106.27	8,129,296	47.20	3,610,800
56	Kay & Que Ltd.	284,000	32.40	9,200,274	207.40	58,901,600
57	OAL	110,000	15.96	1,755,250	7.80	858,000
58	BPML	25,000	70.33	1,758,375	44.40	1,110,000
59	FORTUNE	103,728	37.96	3,937,988	23.20	2,406,490
SERVICE	& REAL ESTATE					
2.2	SEAPEARL	1,865	9.53	17,764	79.10	147,522
60	MMUNICATION					
			201.10	7,508,882	347.10	6,837,870
	GP	19,700	381.16	7,500,002	011.10	
TELECO		19,700	10.00	1,749,170	29.80	5,212,527
TELECON 62	GP ROBI					
62 63	GP ROBI					



SI. No.	Name of the Company	Number of Share	*Average Cost Per Share (Tk.)	Total Book Value at cost (Tk.)	*Average Market Value Per Share as on 31-12-2020	Value
CERAMIC	CS					
66	RAKCERAMIC	127,050	51.80	6,580,751	26.10	3,316,005
NON LIST	TED					
67	CDBL	571,181	4.50	2,569,450	4.50	2,569,450
68	Jamuna Resort	112,000	114.29	12,800,143	114.29	12,800,143
69	LBSL Securities	97,828	51.11	5,000,000	51.11	5,000,000
	Total:			664,239,986		441,103,887

Total book value at cost has been divided by the number of unit.

The total market value (as per price index of DSE) of the above shares as on 31 December 2020 stood at Tk. 441,103,887 against the \*\* book value of Tk. 664,239,986.

\*\*\* Investment in Shares that do not have any quoted market price in the active market and whose fair value can not be measured reliably, where recognized at cost.

#### 18.00 **Outstanding Premium**

Particulars	31-Dec-2020	31-Dec-2019
Individual Product Line (IPL)	95,524,413	129,617,064
Islami Jibon Bima Takaful (IJBT)	34,370,242	40,035,060
Islami Deposit Pension Schem	-	5,007,670
Pragati Bima & Pragati Inslami Bima Division	23,507,094	35,061,726
	153,401,749	209,721,520

The amount represents premium receivable as on 31 December 2020 for which grace periods did not expire as on the above date. The outstanding premium amount have been realized by 31 January 2021.

#### 19.00 Interest, Dividends and Rents Accruing but not Due

19.00	Interest, Dividends and Rents Accruing but not Due			
	Particulars	Notes	31-Dec-2020	31-Dec-2019
	Interest on Fixed Deposit Receipt-FDR	19.01	17,780,714	75,489,137
	Interest on Bangladesh Government Treasury Bond (BGTB)		57,243,587	49,372,722
	Interest on term loan to Jamuna Resort Limited		1,866,444	1,430,293
	Interest on Bond		6,185,725	8,015,426
			83,076,470	134,307,578
19.01	Interest on FDR			
	Particulars		31-Dec-2020	31-Dec-2019
	Opening balance		75,489,137	72,914,391
	Add: Interest accrued during the year		79,513,531	162,969,373
			155,002,668	235,883,764
	Less: Received during the year		137,221,954	160,394,627
	Closing balance		17,780,714	75,489,137
20.00	Advances & Deposits			
20.00	Particulars	Notes	31-Dec-2020	31-Dec-2019
	Advance Income Tax	20.01	298,586,149	236,254,574
	Income Tax Refund Due	20.02	1,783,600	1,783,600
	Advance against Office Rent	20.03	30,481,309	22,777,469
	Advance against Tender Security		360,000	370,000
	Advance against Development Salary		97,436	97,436
	Advance Company Registration Fees		3,362,336	2,943,885
	Advance against Expenses Advance against Conference		2,318,537 1,100,000	1,092,654 1,100,000
	Advance against Salary		695,992	599,003
	IOU		292,271	360,492
	Loan to Development Staff		58,000	191,383
	Short Term Loan	20.04	1,443,000	1,443,000
	Revolving Fund	20101	640,500	662,500
	Motor Cycle Loan		314,144	458,858
	Postal Security		52,210	52,210
	Security Deposit		56,000	56,000
	Earnest Money		_	120,000
	Advance against Land Purchases	20.05	500,000	500,000
	Performance Bank Guarantee		4,685,878	3,812,679
	Security Deposit (MRC) Icom Bd. Ltd.		571,200	571,200
	Pragati Training Center		377,702	369,490
	Pragati Insurance Limited		155,685	168,283
	Advance against Traveling & Tour		23,191	44,657
	Receivable others		5,344,360	4,940,910
	Premium on BGTB		56,212,876	1,151,323
	Deferred Expenses for Antivirus		1,221,333	-
			410,733,709	281,921,606



#### 20.01 Advance Income Tax

Particulars	31-Dec-2020	31-Dec-2019
FDR	130,711,832	110,898,399
STD	11,727,876	10,080,306
NIB	306,000	306,000
BGTB	35,921,950	30,050,551
Dividend	20,693,106	17,126,763
Bond	15,330,614	14,086,047
Vehicles	13,300,128	12,115,128
Premium	41,591,380	41,591,380
Tax paid along with Renturn (AY 2019)	29,002,763	-
Others	500	-
Total	298,586,149	236,254,574

#### 20.01.01 Year-wise break-up is as follows:

Accounting year	Assessment year	31-Dec-2020	31-Dec-2019
2000	2001-2002	101,501	101,501
2001	2002-2003	199,094	199,094
2002	2003-2004	215,965	215,965
2003	2004-2005	741,592	741,592
2004	2005-2006	527,482	527,482
2005	2006-2007	605,411	605,411
2006	2007-2008	2,171,102	2,171,102
2007	2008-2009	2,590,132	2,590,132
2008	2009-2010	2,163,219	2,163,219
2009	2010-2011	3,832,225	3,832,225
2010	2011-2012	3,536,733	3,536,733
2011	2012-2013	14,177,390	14,177,390
2012	2013-2014	14,761,944	14,761,944
2013	2014-2015	19,009,645	19,009,645
2014	2015-2016	49,937,623	49,937,623
2015	2016-2017	37,325,121	37,325,121
2016	2017-2018	16,641,235	16,641,235
2017	2018-2019	20,847,225	20,847,225
2018	2019-2020	19,354,329	19,354,329
2019	2020-2021	56,518,369	27,515,606
2020	2021-2022	33,328,812	-
		298,586,149	236,254,574

#### 20.02 Income Tax Refund Due

Particulars	31-Dec-2020	31-Dec-2019
Income Tax Refund Due	1,783,600	1,783,600
Total	1,783,600	1,783,600

This represents net income tax refundable to the Company for the assessment years up to 2011-2012 as per tax assessment orders to the Company. The assessments of the income tax of the Company for the assessment years 2012-2013, 2013-2014, 2014-2015, 2015-2016, 2016-2017, 2017-2018, 2018-2019, 2019-2020 and 2020-2021 are in progress.

#### 20.03 Advance Against Office Rent

	Particulars	31-Dec-2020	31-Dec-2019
	Opening balance	22,777,469	35,029,620
	Add: Advance paid during the year	26,555,246	3,212,062
		49,332,715	38,241,682
	Less: Adjustment during the year	18,851,406	15,464,213
	Closing balance	30,481,309	22,777,469
20.04	Short Term Loan		
	Particulars	31-Dec-2020	31-Dec-2019

# Particulars 31-Dec-2020 31-Dec-2019 Jamuna Resort Ltd. 1,443,000 1,443,000 Total 1,443,000 1,443,000

This represents the term loan provided to Jamuna Resort Ltd at an interest rate of 11%.

This advance against the equity participation in the capital of the Company has been adjusted after receive no of 40,000 Shares.

#### 20.05 Advance against Land Purchases

Particulars	31-Dec-2020	31-Dec-2019
Advance against Land Purchases	500,000	500,000
Total	500,000	500,000

This represents advance paid to Jamuna Resort Ltd. for purchase a plot of land and subsequently would be refunded/adjusted due to cancellation of the project.



#### 21.00 Sundry Debtors

	Particulars Notes	31-Dec-2020	31-Dec-2019
	Eminent Securities Ltd.	9,182	107,493
	A.M. Securities Ltd.	1,987,331	887,872
	BRAC EPL Stock Brokerage Ltd.	12,746	13,196
	Trade Receivable	84,727,073	64,413,690
	Other Receivable 21.01	12,069,427	11,685,114
	Training Fees Receivable 21.02	9,058,599	9,641,718
	Lanka Bangla Securities Ltd	2,420	315,504
	Total	107,866,778	87,064,587
	1 otal	101,000,110	01,001,001
21.01	Other Receivable		
	Particulars	31-Dec-2020	31-Dec-2019
	Takaful	6,699,722	6,949,722
	IPL	1,848,208	1,203,060
	PBD	2,041,064	2,041,064
	IDPS	1,480,433	1,491,268
	Total	12,069,427	11,685,114
24.02			
21.02	Training Fees Receivable		
	Particulars	31-Dec-2020	31-Dec-2019
	Takaful	1,615,740	1,770,486
	IPL	5,769,535	6,128,617
	PBD	1,266,191	1,328,644
	IDPS	407,133	413,971
	Total	9,058,599	9,641,718
			, ,
22.00	Fixed Deposit with Banks and NBFI (FDR)		
22.00	Particulars	31-Dec-2020	31-Dec-2019
		31-Dec-2020	31-Dec-2013
	Bank:		
	AB Bank Limited	10,000,000	-
	Bank Asia Limited	_	10,000,000
	Brac Bank Limited		10,000,000
		20 625 000	
	BASIC Bank Limited	30,635,000	20,000,000
	Dhaka Bank Limited	-	21,614,000
	Eastran Bank Limited	-	10,000,000
	Exim Bank Limited	136,178,336	67,193,750
	IFIC Bank Limited	86,085,879	158,416,000
		00,000,079	
	Mercantile Bank Ltd	-	108,105,000
	Midland Bank Limited	-	30,753,000
	NCC Bank Limited	-	116,288,706
	One Bank Limited	30,000,000	140,383,897
	Padma Bank Limited	63,243,487	62,943,674
	Premier Bank Limited	62,499,402	65,762,500
	Prime Bank Limited	-	10,000,000
	Pubali Bank Limited	-	21,774,375
	Social Islami Bank Limited	154,615,962	115,367,251
		97,281,069	
	Southeast Bank Limited		130,526,537
	Standard Bank Limited	120,396,652	122,436,500
	United Commercial Bank Limited	23,693,247	21,717,000
	First Security Islami Bank Limited	-	30,000,000
	Sub Total	814,629,034	1,273,282,190
	NBFI:	011,020,001	1,210,202,100
		40.070.047	10.055.055
	Bangladesh Industrial Finance Corporation Ltd	13,276,317	12,255,255
	Delta Brac Housing Finance and Corporation Ltd	52,328,267	103,220,000
	Fareast Finance & Investment	22,799,296	20,400,000
	FAS Finance	74,361,061	66,875,032
	First Finance Ltd.	76,836,594	70,942,500
	IDLC Finance Ltd	50,638,100	183,526,429
	IIDFC	40,751,843	37,369,620
	International Leasing	37,647,585	33,929,918
	IPDC	103,398,182	146,430,907
		100,000,102	
	Lanka Bangla Finance	-	120,828,798
	National Housing & Finance	-	10,000,000
	Premier Leasing & Finance Limited	72,874,975	68,069,657
	Prime Finance & Investment Ltd.	11,878,764	10,775,500
	Union Capital Ltd	43,433,358	40,130,840
	Sub Total	600,224,342	924,754,456
	Grand Total	1,414,853,376	2,198,036,646



23.00	Short Term Deposit with Banks				253,568,486	174,428,530
	Bank balances consist of 54 number of STD /	Account mainta	ained with 17 banks	throughout the cou	untry as on 31 Decer	nber 2020.
24.00	Current Account with Banks				39,669,349	45,417,663
	Bank balances consist of 49 number of Curre December 2020.	ent Account ma	aintained with 6 ban	ks and 1 bKash ac	count throughout the	e country as on 31
25.00	Cash in Hand Particulars				31-Dec-2020	31-Dec-2019
	Head Office - Central Accounts				149,855	233,679
	Individual Product Line-IPL				75,904,511	38,617,360
	Individual Product Line-Takaful				20,282,478	11,941,094
	Islami Deposit Pension Scheme (IDPS) Pragati Bima & Pragati Islami Bima Division (	PB & PIBD)			303,987 9,614,112	733,114 9,838,149
	Group Insurance	,			7,962,348	_
	Total				114,217,291	61,363,396
26.00	Stamps, Printing & Stationary in Hand Particulars				31-Dec-2020	31-Dec-2019
	Head Office - Central Accounts				5,255,859	4,992,929
	Individual Product Line-IPL				1,723,474	1,503,251
	Individual Product Line-Takaful				545,340	539,996
	Islami Deposit Pension Scheme (IDPS) Pragati Bima & Pragati Islami Bima Division (	PB & PIRD)			147,742 560,074	176,421 604,521
	Group Insurance				135,722	151,270
	Total				8,368,211	7,968,388
27.00	Freehold Land (At Cost)					
	This Consist are as under: Particulars				31-Dec-2020	31-Dec-2019
	Opening Balance Add: Purchase during the year				723,028,298	-
	Less: Adjustment during the year				723,028,298	-
	Closing Balance				723,028,298	
	Details of the land Name of the seller		Area of the land	Quantity	31-Dec-2020	31-Dec-2019
	Mr. Manzur Morshed Khan		Gulshan south commercial area	1330 Ajutangsho or 8 Katha 01	723,028,298	-
	Total		commercial area	Chatak 35 SFT	723,028,298	-
	Details break-up of the amounts:					
	Land (paid to seller)				650,000,000	-
	Professional fees				4,777,770	-
	Registration costs Total				68,250,528 723,028,298	-
28.00	Premium Less Re-insurance (Net)					
	Turne of Promiume	Gross	De Ineuro	nee Coded	Net Premium	Net Premium
	Type of Premiums	Premium	Re-Insura	nce Ceded	2020	2019
	Individual Product Line (All IPL & Metro) MICRO (PB & IDPS)	1,594,838,231 287,609,647		-	1,594,838,231 287,609,647	1,374,706,303 323,949,728
	Islami Jibon Bima Takaful	328,520,149		-	328,520,149	296,934,065
	Group Insurance Premium	981,198,454		27,800,000	953,398,454	908,102,111
		3,192,166,48		27,800,000	3,164,366,481	2,903,692,207
29.00	Interest, Dividends and Rents					
	Particulars				2020	2019
	Interest on FDR Profit on sale of Shares				143,443,939	195,631,473 10,170,125
	Interest on BGTB				13,516,237 215,453,221	200,053,734
	Interest on Short Term Deposit				16,543,734	6,682,064
	Dividend Received				17,893,769	20,869,416
	Interest on Motor Cycle Loan				21,647	43,929
	Interest on Bond Interest on Loan				19,304,388 828,785	26,272,739 341,056
	Interest on Policy Loan				3,727,641	1,933,558
	Late Fee				4,107,473	4,057,481
	Bond Fee				106,066	51,527
					434,946,900	466,107,102



#### 30.00 Other Income

		Net Premium	Net Premium
Particulars	NOTES	2020	2019
Service Charge		24,536	459,626
Profit / (Loss) on Sale of Fixed Assets		4,670,990	4,764,616
Miscellaneous Income		795,553	404,779
PF Forfeiture Account	30.01	23,325,372	-
Total		28,816,451	5,629,021

#### 30.01 PF Account Balance

Previously we have followed Section 27 of the Pragati Life insurance Limited Employees Provident Fund Rule. As per Rule, any sum, payment of which is withheld from any member and which lapse to the Fund, shall be created to a separate lapsed account called "Forfeited contribution Account" and be disposed of for the benefit of the Member.

But, Financial Reporting Council (FRC) notification no.179/FRC/FRM/CIRCULAR/2020/2 dated 07 July 2020, the fund should be paid employers contribution to the leaving employee or it must be sent to the employers (the Company) account as income in the same fiscal year.

Following FRC notification, a total amount of Tk. 23,325,372 has been recognized as other income which consists of Tk. 22,612,592 being the Forfeiture Account Balance recovered from Provident Fund plus Tk. 712,780 remained unrecovered by the Provident Fund from the respective recepients.

31.00	Claims Under Policies (Including Provision for Claims due or Intimated) Less Re-Insurance Particulars	2020	2019
	Gross Claim	2,022,606,727	2,042,030,978
	Less: Re-Insurance Claim	14,617,140	12,046,470
	Net Claim	2,007,989,587	2,029,984,508
	Add: Profit Commission	71,585,897	55,214,50
	Total	2,079,575,484	2,085,199,01
32.00	Legal & Professional Fees		
	Particulars	2020	2019
	Professional Fees	2,588,168	2,226,980
	Legal Fees	308,753	559,203
	Total	2,896,921	2,786,189
33.00	Printing & Stationery		
	Particulars	2020	2019
	Head Office - Central Accounts	4,644,000	4,245,78
	Individual Product Line (IPL & Takaful)	1,341,226	1,014,28
	Islami Deposit Pension Scheme (IDPS)	43,795	46,21
	Pragati Bima & Pragati Islami Bima Division (PB & PIBD)	219,031	346,38
	Group Insurance	-	160,92
	Total	6,248,052	5,813,59
34.00	Office Rent		
	Particulars	2020	2019
	Head Office - Central Accounts	15,379,674	12,689,81
	Individual Product Line (IPL & Takaful)	37,366,214	33,895,74
	Islami Deposit Pension Scheme (IDPS)	2,187,039	2,200,46
	Pragati Bima & Pragati Islami Bima Division (PB & PIBD)	8,711,593	8,631,95
	Group Insurance	5,776,680	5,296,30
		69,421,200	62,714,27
35.00	Car Fuel, Maintenance & Repairs Particulars	2020	2019
	Head Office - Central Accounts	5,822,242	6,774,62
	Individual Product Line (IPL & Takaful)	7,032,825	8,102,52
	Islami Deposit Pension Scheme (IDPS)	216,000	223,30
	Pragati Bima & Pragati Islami Bima Division (PB & PIBD)	855,405	853,80
	Group Insurance	1,061,483	1,721,26
	Total	14,987,955	17,675,52
36.00	Company Registration (Renewal) Fees Particulars	2020	2019
	Head Office - Central Accounts	2,943,885	2,667,49
	Head Onice - Central Accounts		
	Total	2,943,885	2,667

As per section 11(2) of the Insurance Act 2010, an application for the renewal of a registration for any year shall made by the insurer to the authority (IDRA) before the 30th day of November of the preceding year which shall be accompanied by a fee of one taka per thousand of gross direct premium written in Bangladesh during the year preceding the year ending on the said date.



#### 37.00 Depreciation and Amortization

Particulars	2020	2019
Head Office - Central Accounts	7,160,679	12,887,887
Individual Product Line (IPL & Takaful)	5,312,838	5,990,261
Islamic Deposit Pension Scheme (IDPS)	114,038	165,120
Pragati Bima & Pragati Islami Bima Division (PB & PIBD)	853,960	1,247,982
Group Insurance	550,512	554,347
	13,992,027	20,845,597

#### 38.00 Income Tax

As per section 46 of IAS-12, current tax liabilities (assets) for the current and prior periods measured at the amount expected to be paid to (recovered from) the taxation authorities, using the tax rates (and tax laws) that have been enacted or substantively enacted by the end of the reporting period. To comply with IAS-12 requirement, our disclosure regarding current tax liabilities(asset) is as under:

Computation as per paragraph 2(a) of the 4th Schedule of the IT Ordinance, 1984

Gross External Incoming:		
Interest, Dividends and Rents	434,946,900	466,107,102
Other Income	28,816,451	5,629,021
	463,763,351	471,736,123
Less: Actual Management Expenses (lower than allowable limit)	(1,228,641,384)	(1,087,106,282)
Less: Income Tax and Dividend	(58,577,291)	(69,050,286)
Loss as per  2(a) method	(823,455,324)	(684,420,445)
Computation as per paragraph 2(b) of the 4th Schedule of the IT Ordinance, 1984		
Annual Surplus made for the last undervaluation period Less: Previous surplus	517,040,144	656,857,355
Shareholders account	(13,757,333)	(301,144)
Policyholders account	(297,206,190)	(137,186,766)
	206,076,621	519,369,445
Plus: Terminal bonuses paid to policyholders	22,634,673	15,667,684
Net Surplus for the year	228,711,294	535,037,129
Bonus to Policyholders:		
Bonus allocated to policyholders	325,948,487	305,846,309
Add: Surplus carried forward for future bonus	154,463,195	297,206,190
	480,411,682	603,052,499
Less: Balance b/f from previous valuation	297,206,190	137,186,766
(-)Terminal /Interim bonuses paid to policyholders	(22,634,673)	(15,667,684)
	274,571,517	121,519,082
Bonus available for policyholders out of current surplus	205,840,165	481,533,417
Less:3/4 of bonus available for policyholders out of current surplus	154,380,124	361,150,063
Adjusted surplus as per 2(b) method for relevant assessment year	74,331,170	173,887,066

As per section 2 of Fourth Schedule of the Income Tax Ordinance 1984, the profits and gains of life insurance business, shall be taken to be either 2(a) or 2(b), whichever is the greater. Since adjusted surplus as per method 2(b) is greater hence tax will be calculated on adjusted surplus as per 2(b) method.
Income Tax Charge 27,874,189 29,002,763

#### 39.00 Reconcilation of Cash Flows

**Reconcilation of Cash Flows** The reconciliation of Net Cash Flow from operating activities between Direct and Indirect method as follows:

The reconciliation of Net Cash Flow from operating activities between Direct and Indirect method as follows:				
Particulars	2020	2019		
Cash flow from Operating Activities:				
As per direct method	(133,639,802)	(268,534,789)		
Addition of Life Fund	261,335,673	134,067,747		
Adjustment for:	,,	,,.		
Depreciation of property, plant & equipment	12,263,207	19,915,434		
Amortization of software	1,728,820	930,163		
Dividend	30,703,102	40,047,523		
Salary Adjust with Installment of Hire Purchase Car	681,379	3,972,496		
Non-cash Salary with PF Forfeiture Account	712,780	-		
Profit on Sale of Fixed Assets	(4,670,990)	(4,764,616)		
Non-cash part of Other Income	(712,780)	-		
Interest, dividends and rents received	(434,946,900)	(466,107,102)		
Cash Generated from Operations before Increase /Decrease of Assets or Liabilities	(132,905,709)	(271,938,355)		
Changes in working capital:				
(Increase)/ Decrease in Outstanding premium	56,319,771	(25,843,695)		
(Increase)/ Decrease in Advance and deposits	(128,812,103)	(647,247)		
(Increase)/ Decrease in Sundry Debtors	(20,802,191)	1,878,751		
(Increase)/ Decrease of Inventories	(399,823)	204,264		
Increase/ (Decrease) of Outstanding Claims	11,256,427	4,928,903		
Increase/ (Decrease) of Amount due to other Persons or Bodies Carrying on Insurance Business	27,800,001	(65,977,345)		
Increase/ (Decrease) of Creditors (Without Dividend Payable)	76,079,321	64,353,586		
Increase/ (Decrease) of Unpaid Dividend	(451,478)	5		
Increase/ (Decrease) of Premium Deposits	(21,724,018)	24,506,344		
	(133,639,802)	(268,534,789)		



#### 40.00 Payments/Perquisites to Directors and Key Management Personnel

#### 40.01 Paid to Directors

Particulars	2020	2019
Board and Committee Meeting Fees	3,187,200	2,875,600
	3,187,200	2,875,600

#### 40.02 Paid to Key Management Personnel

Particulars	2020	2019
i) Short term Employee Benefits (Salary & Allowances)	15,650,000	15,359,800
ii) Post Employment Benefits (P.F and Gratuity)	1,491,840	1,035,048

Key management Personnel are those Persons having authority and responsibility for Planning, Directions and Controlling the activities of the Company.

i) No compensation/ other allowance/ commission was allowed to Directors including Managing Director, Managers and Officers of the Company except as stated above.

ii) There is no amount payable to Directors including Managing Director, Managers and Officers of the Company for any sort of commission on purchases, profit or guarantee.

iii) Directors' Fee for attending each Board Meeting and Committee Meeting for each Director during the year was Tk. 8,000.

#### 41.00 Events after Reporting Period

Except the below matter there was no significant event that has occurred between the balance sheet date and the date when the financial statements are authorized for issue by the Board of Directors.

The Board of Directors in its 145<sup>th</sup> meeting held on 28 June 2021 has recommended 12% cash dividend against the share of Tk.10 each for the year ended 31 December 2020. This will be placed in 21st AGM of the Company for approval by the shareholders.

#### 42.00 Date of Authorization for Issue

These financial statements were authorized for issue on 28 June 2021 by the Board of Directors of the Company.

#### 43.00 Capital Expenditure Commitment

a) There was no capital expenditure contracted or incurred or un provided for at 31 December 2020.

b) There was no material capital expenditure authorized by the Board but not contracted for at 31 December 2020.

#### 44.00 Claim not Acknowledged

There was no claim not acknowledged as debt as on 31 December 2020.

#### 45.00 Contingent Asset/ Liabilities

There was no contingent assets or liabilities of the company as on 31 December 2020.

#### 46.00 Number of Employees (As per requirement of Companies Act 1994, Schedule-XI part-II)

The number of employees and expenses incurred for employees during the year as follows.

Particulars	2020	2019
Number of employees with remuneration:	_	
(i) Below Tk. 36,000 p.a.	81	75
(ii) Tk. 36,000 p.a. and above	723	695
(i) Amount in Taka Below Tk. 36,000 p.a.	2,540,400	2,266,100
(ii) Tk. 36,000 p.a. and above	236,072,182	203,418,263

#### 47.00 Credit Facility

There was no credit facility available to the Company under any contract as on 31 December 2020.

#### 48.00 Payment in foreign currency

There was no payment in foreign currency during the year.



#### 49.00 Related Party Transactions

Parties are considered to be related if one party has the ability to control the other party or exercises significant influence over the other party in making financial and operational decision and include associated companies with or without common Directors and key management positions. The company has entered into transaction with other related entities in normal course of business that fall within the definition of related party as per International Accounting Standard 24: "Related Party Disclosures". Transaction with related parties are executed on the same terms, including interest rate and collateral, as those prevailing at the time for comparable transactions with other customer of similar credentials and do not involve more than a normal risk.

Name of Related Party	Transaction Nature	Relationship	Balance as at January 1, 2020	Addition/ Expenses during the year	Adjustment/ Payment during the year	Balance as at December 31, 2020 (receivable/ (payable)
	Advance Against Land (Note-20.05)	Common Directorship	500,000	-	-	500,000
	Advance Against Conference (Note- 20.00)	Common Directorship	1,100,000	-	-	1,100,000
Jamuna Resort Ltd.	Short Term Loan (Note-20.04)	Common Directorship	1,443,000	-	-	1,443,000
	Interest Receivable (Note-19.00)	Common Directorship	1 430 293	436,151	-	1,866,444
	Receivable Others (Note-20.00)	Common Directorship	4,937,660	-	-	4,937,660
	Office Rent	Common Directorship	-	29,356,740	29,356,740	-
Pragati Insurance Ltd.	Car Insurance	Common Directorship	-	524,825	524,825	-
Flagati insulance Liu.	Training Expenses	Common Directorship	377,960	831,713	831,971	377,702
	Legal Department	Common Directorship	159813	144604	148732	155,685

Details of transactions with related parties and balance with them as at December 31, 2020 were as follows:

#### 50.00 Others

50.01 IPL, PB, IJB (Takaful), PIBD, IDPS, PUD and IHP represents Individual Product Line, Pragati bima, Islami Jibon Bima (Takaful), Pragati Islami Bima Division, Islami Deposit Pension Scheme, Pragati Urban Division and Individual Health Plan respectively.

#### 50.02 Prevention of Money Laundering & Terrorist Financing

In line with the guidance notes provided by Bangladesh Bank and recommendation of the technical sub-committee (Life) of BIA. The company has a comprehensive Anti Money Laundering & Terrorist Financing guidance. The company has robust KYC & rule book and continuous monitoring by internal audit team.

50.03 The previous year's figures have been regrouped, rearranged and reclassified wherever necessary, amounts and other disclosures for the preceding year are included as an integral part of the current financial statements and are to be read in relation to the amounts and other disclosures relating to the current year.



Muhammad Jamaluddin Director

Tabith M. Awal

Director

Khalilur Rahman

Jagadish Kumar Bhanja, FCS Company Secretary

Md. Jalalul Azim Chlef Executive Officer

Khalilur Rahm Chairman

Dated: Dhaka, June 29, 2021



# Schedule of Fixed Assets & Intangible Assets As at 31 December 2020

**Fixed Assets** 

Particulars Opening balance 108,979,113						Depreciation				
	Additions during the year	Sale/ Adjustment During the Year	Closing balance	Rate	Opening Balance	Charged during the year	Adjustment During the Year	Closing Balance	WDV as at 31 December 2020	WDV as at 31 December 2019
	4,808,015	3,248,120	110,539,008	10%	66,507,417	4,542,272	3,234,095	67,815,594	42,723,414	42,471,696
Electrical & Office Equipment 32,410,598	2,246,891	282,903	34,374,586	10%	25,449,299	785,977	280,981	25,954,295	8,420,291	6,961,074
Computer 48,888,851	351 5,483,040	65,775	54,306,116	30%	37,974,440	4,305,463	65,775	42,214,128	12,091,988	10,914,411
Vehicle 129,134,760	60 9,859,170	38,127,252	100,866,678	20%	123,175,218	2,629,495	38,127,252	87,677,461	13,189,217	5,959,767
Total 319,413,322	322 22,397,116	41,724,050	300,086,388		253,106,374	12,263,207	41,708,103	223,661,478	76,424,910	66,306,948

Intangible Assets

		9	Cost				Amortization				
Particulars	Opening balance	Additions during the year	Sale/ Adjustment During the Year	Closing balance	Rate	Opening Balance	Charged during the year	Adjustment During the Year	Closing Balance	WDV as at 31 December 2020	VDV as at 31 WDV as at 31 December December 2020 2019
Software (Bangaldeshi)	15,508,212	325,000	-	15,833,212	50%	13,292,587	1,121,355		14,413,942	1,419,270	2,215,625
Software (Imported)	6,156,442			6,156,442	10%	81,792	607,465	1	689,257	5,467,185	6,074,650
Total	21,664,654	325,000	•	21,989,654		13,374,379	1,728,820		15,103,199	6,886,455	8,290,275

**Notes:** i) Depreciation has been charged on addition of Fixed Assets from the following month of procurement. ii) Depreciation has been charged on Diminishing Balance Method on the cost of individual assets.



Schedule -1



## DIRECTORS' CERTIFICATE

As per Regulations contained in the Insurance Act, 1938 and 2010, we certify that:

- 1. As per regulations contained in the section 7(a) of Part I of the First Schedule of the Insurance Act 1938, the value of investment in shares has been taken at market value.
- 2. As per regulation contained in the section 7(b) of Part I of the First Schedule of the Insurance Act 1938, the value of all assets as shown in the Balance Sheet and as classified on Form "AA" annexed have been duly reviewed as on December 31, 2020 and in our belief, the said assets have been set forth in the Balance Sheet at amounts not exceeding their realizable or market value under the several headings as enumerated.
- 3. As per regulation contained in the section 62(2) of the Insurance Act, 2010 all expenses of management in respect of Life Insurance business transacted by the Company in Bangladesh have been fully debited in the Revenue Account as expenses.

Jagadish Kumar Bhanja, FCS Company Secretary



Muhammad Jamaluddin Director

Geou

Tabith M. Awal Director

Khalilur Rahman Chairman

Dated: Dhaka, June 29, 2021







#### **ANNUAL CONFERENCE 2020**



The Annual Conference 2020 held at Sea Palace Hotel in Cox's Bazar. Chairman of the Company Mr. Khalilur Rahman inaugurated the conference through the digital platform as Chief Guest & Mr. Md. Jalalul Azim, CEO presided over the Conference.



MD & CEO of the Company Mr. Md. Jalalul Azim delivering a speech in the Annual Conference 2020 at Cox's Bazar.



Chairman of the Company Mr. Khalilur Rahman delivering a speech in the Annual Conference 2020 at Cox's Bazar through the digital platform.



The Annual Conference 2020 held at Sea Palace Hotel in Cox's Bazar.



Qualified Development Officials participated in the Annual Conference 2020, Cox's Bazar.



Qualified Development Officials participated in the Annual Conference 2020, Cox's Bazar.



## AGREEMENT SIGNING EVENT



Group Insurance Contract signing between Pragati Life Insurance Limited and Bangladesh Ceramic Manufacturers & Exporters Association (BCMEA). MD & CEO of Pragati Life, Mr. Md. Jalalul Azim and President of BCMEA, Mr. Md. Shirajul Islam Mollah signed the contract on behalf of their respective organizations. Under this Contract, Pragati Life will provide Group Insurance coverage to the employee.



Group Insurance Contract signing between Pragati Life Insurance Limited and E.B. Solutions. MD & CEO of Pragati Life, Mr. Md. Jalalul Azim and MD of E.B. Solutions, Mr. Rafiur Rahman Khan Yusufzai signed the contract on behalf of their respective organizations. Under this Contract, Pragati Life will provide Group Insurance coverage to the subscribers of Grammenphone Nirvoy through E.B. Solutions.



Group Insurance Contract signing between Pragati Life Insurance Limited and HelloDoc24. MD & CEO of Pragati Life, Mr. Md. Jalalul Azim and CEO of HelloDoc24, Mr. Iftaker Rashid signed the contract on behalf of their respective organizations. Under this Contract, Pragati Life will provide Group Insurance coverage to the subscribers of HelloDoc24.



Pragati Life Insurance Limited has signed a Group Insurance contract with Independent University. MD & CEO of Pragati Life, Mr. Md. Jalalul Azim, and VC (Acting) of IUB, Professor Milan Pagon signed the contract on behalf of their respective organizations. Under the agreement, Pragati Life will provide insurance coverage to the Guardians of the students. Pragati Life will pay the Tuition Fees of the student in case of death & permanent total disability of any guardian.



Group Insurance Contract signing between Pragati Life Insurance Limited and Chuti Resort. MD & CEO of Pragati Life, Mr. Md. Jalalul Azim and Chairman of Chuti Resort, Mr Mostofa Mahmud Arifee signed the contract on behalf of their respective organizations. Under this Contract, Pragati Life will provide Group life insurance coverage to Guests and the employee of Chuti Resort.



Group Insurance Contract signing between Pragati Life Insurance Limited and Dhaka Resort. Addl. MD & CFO of Pragati Life, Mr. Chandra Shekhar Das, FCA and MD of Dhaka Resort, Engr. Shajibul-Al-Rajib signed the contract on behalf of their respective organizations. Under this Contract, Pragati Life will provide Group life insurance coverage to Guests and the employee of Dhaka Resort.



## **CLAIM PAYMENT**



Pragati Life Insurance Limited has settled the death claim of an employee of Ntv amounting to Tk. 10,10,695/- (Ten Lac Ten Thousand Six Hundred Ninty-Five) under its Group Insurance contract. MD & CEO of Pragati Life, Mr. Md. Jalalul Azim handed over the cheque to the nominee of the respective deceased.



Pragati Life Insurance Limited has settled a death claim. MD & CEO of Pragati Life, Mr. Md. Jalalul Azim handed over the cheque to the nominee of the respective deceased.



PragatiLife Insurance Limited has settled a death claim of a guardian of a student of Daffodil International University (DIU) under its Group Insurance contract. CEO of Pragati Life Mr. Md. Jalalul Azim and Chairman Board of Trustees DIU Dr. Md. Sabur Khan handing over a cheque to the student of DIU.



Pragati Life Insurance Limited has settled the death claim of a customer of a deposit scheme of Prime Bank amounting to Tk. 10,00,000/- (Ten Lac) under its Group Insurance contract.

# PRODUCT LAUNCHING EVENT



Pragati Life Insurance has launched an insurance policy, combining term life with health insurance called "Health Insurance" for the people of Bangladesh. This is a special insurance policy where its customers will get a unique combination of life insurance and health insurance. Chairman of Pragati Life, Mr. Khalilur Rahman; Director, Mr. Abdul Awal Mintoo and MD & CEO, Md. Jalalul Azim spoke about the "Health Insurance" policy at the launching ceremony.







#### DHAKA

#### Ashulia Servicing Cell (B)

Roman Tower (4th Floor), Near By Polmul Germents, Depz Sarak, Ashulia, Dhaka.

#### Keraniganj S. Cell (T)

Rusen Sheet Market (1st Fl), Purbo Banda Dak Para, Zinzira, Keranigonj, Dhaka.

#### Metro S.Cell(Eskaton) (M)

Standard Center, 6th Floor, Block-b, New Eskaton Road, Shanti Nagor, Romna Dhaka

#### Mirpur (Dhaka) Servicing Cell (B)

Kpm Plaza (2nd Floor), 1 No Darus Salam Road, Mirpur-1, Dhaka-1216.

#### Mirzanagar (Dhaka) Agency (B)

Hazi Minhaz Uddin Market (2nd Floor), Kurgaon Road, Mirzanagar, Ashulia, Dhaka.

#### Pallabi Servicing Cell (B)

Shaly Cottage (1st Fl), House No-10, Avenue-01, Block-f, Sec-11, Sangbadik R/a, Kalshi Road, Pallabi, Mirpur, Dhaka Singbord Agency Office (M)

Hazi Soni Mia Bhaban, Level-3, Dogair, Demra, Dhaka

#### Uttara (Dhaka) S/c (B)

A B Super Market (7th Floor), Room-807, Dhaka-mymensingh Road, Plot #41, Uttara Model Town, Dhaka

#### **SHARIATPUR**

#### Shariatpur Agency Office (M)

Kirisi Bank Uopore Level-3, Main Road Palon, Shariatpur

Shariatpur Servicing Cell (PB) Spain Plaza, Modda Bazar, Palong, Shariatpur

#### **MUNSHIGANJ**

#### Sirajdikhan Agency (M)

**Gopalpur Agency Office (PB)** 

Kasiani, Gopalganj

M. Supar Market, Gopalpur, Tilchara,

Chowdhury Plaza, Level-2, ~ . . . . . . Th

Thana Road, Sirajdikhan, Munshiganj	
NARAYA	NGANJ
Arai Hazar S/c (T)	Siddirgonj Agency (P)
Dubai Plaza (3rd Floor), College Road, Araihazar,	Nur A Modina Bhaban (2nd Floor),
Narayanganj	Humayun Kabir Road, Adamjeenagar, Siddirgonj,
	Narayangaj
GOPAI	LGANJ
Gopalgonj S.Cell (PB)	Kati Bazar Agency Office (PB)
221 Chandmari Road, Bank Para, Sadar,	Chowdhury Bari, Khanar Par, Kati Bazar,
Gopalgonj	Gopalganj Sadar, Gopalganj



#### Gazipur Servicing Cell (B)

Hazi Market (1st Floor), Chandana Chaurasta (Dhaka Road), Chandana, Gazipur Sadar, Gazipur.

**Kashimpur Agency (B)** Surabari, Kashimpur, Gazipur Sadar, Gazipur.

#### MANIKGANJ

#### Manikganj Agency Office (M)

Hamid Bulding, Level-4, 27-28 Shohid Saroni Shorok, Sadar, Manikgonj.

#### Narsingdi Agency (P)

Khoka Babur Bhaban (2nd Floor) Kalibari Road, Bhelanagar, Sadar, Narsingdi

# NARSINGDI

Norshingdi Servicing Cell (PB) Molla Market, Naraynpur, Belabo, Narsingdi

#### **RAJBARI**

#### Char Doulatdia Agency Office (PB)

Vai Vai Supar Market, Aziz Mirda Para, Doulatdia, Goalanda, Rajbari

FARI	<b>DPUR</b>
Baburchar Agency Office (PB)	Faridpur Servicing Cell (PB)
Poresh & Sons Market, Baburchar Bazar, Dewkha-	Munsi Complex, Sk. Rasel Sisu Park,
li, Sadar, Faridpur	Goalchamot, Sreeongon, Kotwaly, Faridpur
MADA	RIPUR
Madaripur Servicing Cell (P)	Madaripur Servicing Cell (PB)
Selina Complex (3rd Floor), Main Road,	1 No. Shakuni, Madaripur Sadar, Madaripur

Madaripur Sadar, Madaripur.

#### **TANGAIL**

Babnapara Agency (B)	Dhalapara Servicing Cell (B)
Chairman Plaza (3rd Floor), Sonali Bank Road,	Hazi Bhaban (1st Floor), Sagar Dighi, Dhalapara,
Nagarpur, Tangial.	Ghatail, Tangail.
Basail Agency (B)	Dhanbari Agency Office (M)
Mostafa Plaza (2nd Floor), Main Road, Basail,	Razib Enterprise, Level-03,
Tangail Sadar, Tangail.	Dhanbari, Tangail
Daopara (Tangail) Agency (B)	Gopalpur Servicing Cell (B)
Nazrul Bhaban (1st Floor) Deopara,	Hemnagor Bazar Road, Hemnogor, Gopalpur,
Ghatail, Tangail.	Tangail
130 • Annual Report 2020	



#### Kalihati (Tangail) S/c (B)

Haji Samad Shopping Complex (2nd Floor), Kalihati Bus Stand, Kalihati, Tangail.

#### Madhupur (Tangail) Agency (B)

Tara Complex (4th Floor), Mymensing Sarak, Madhupur, Tangail

#### Nagarpur S. Cell (B)

Rahman Plaza (2nd Floor), Gohata, Nagarpur, Tangail

#### Pathrail (Delduar) Agency (B)

Pathrail Bazar, Moni Trareds Bhaban (3rd Floor), Deldoar, tangail

#### Sakhipur Agency (P)

Abu Hanif Plaza (Ground Floor), Dhaka-sakhipur Road, Sakhipur, Tangail

#### Taktarchala Agency (B)

Soudia Market (2nd Floor), Hatu Vanga Sarak, Pekua, Mirzapur, Tangail.

#### Tangail (Takaful) S. Cell (T)

Al Hoor Super Market (3r Fl.) Old Bus Stand, Sadar, Tangail

#### Tangail Service Center-ipl (B)

H.M Tower (2nd Floor), South Side Of Capsul Market-khalpar Road, Adalotpara, Sadar, Tangail

#### Tangail Servicing Cell-2 (P)

Chairman Plaza (2nd Floor), Adalot Road, Sadar, Tangail

#### MYMENSINGH

#### Mymensingh S.Cell (PB)

Kewatkhali, Sadar, Mymensingh

#### NETROKONA

#### Netrokona Takaful S/c (T)

Siddik Market(3rd Floor), New Court Road, Sadar, Netrokona.

#### JAMALPUR

#### Dewanganj Servicing Cell (T)

Kader Villa (Gf) Kamil Madrasa Road, Dewanganj, Jamalpur

#### Jamalpur (Takaful) Agency (T)

Hanif Plaza (3rd Floor), Station Road, Sadar, Jamalpur

#### Jamalpur Servicing Cell-1 (B)

Jibon Mansion (2nd Floor), Station Road, Sadar, Jamalpur

#### SHERPUR

#### Sherpur Servicing Cell (P)

Provat Complex (3rd Floor), Raghunath Bazar, Sherpur Sadr, Sherpur

#### **KISHOREGANJ**

#### Bajitpur (Kishoreganj) Agency (T)

Rahman Monjil (G. Floor), Hamid Sarak, Bajitpur, Kishoreganj

#### Bhairab Servicing Cell (T)

Haji Mannan Bhaban (2nd Floor), Dhaka-sylhet Highway Road, Bhairab, Kishoregonj



#### CHATTOGRAM

Chittagong S.Cell (M) 2470/a Agrabad Center ,level-7, Sheki Mojib Road, Chowmohoni, Kotwali, Chattagram Agrabad Servicing Cell (P) Lokman Tower (5th Floor), Sk.mujib Road, Chowmuhani, Chittagong. Aochia Agency (P) Abul Hossain Shoping Complex (2nd Floor), Deodighi, Satkania, Chattogram Baraiyarhat (Mirsarai) Agency (B) Lima Electonics Market (2nd Fl) Bishwa Road, Baraiyarhat, Mirsarai, Chittagong. Boalkhali (Chattogram) Agency (T) Rahmania Bhaban (G. Fl), Chowdhury Hat, Boalkhali, Chattogram Chandanaish (Chattogram) S/c (T) Madina Avenew(1st Floor), Rawshanhat, Chandanaish, Chattogram. Chandgaon (Ctg.) S. Cell (T) Siddik Market (2nd Fl.) Old Arakan Sarak, Chandgaon, Chattogram Chittagong S. Cell-2 (M) Suraia Mansion, Level-7, 30 Agrabad R/a, Bouble Mooring, Chattragram. Chittagong Service Center (B) Bokhtiar Center (3rd Fl), Plot No-10, Sholo Shahar-2 No Gate, Bayezeed Bostami Road, East Nasirabad, Chiitagong. Chittagong Service Centre (PB) Baytul Karam Bhaban (3rd Floor), 112, Bayzid Bustami, Chittagong Chittagong Dohajari Servicing Cell (T) Rashid Khan Building (Ground Floor), Ctg-cox Bazar Sarak, Dohajari, Chandanaish, Chittagong. Fatikchari Servicing Cell (B) Hazi J U Complex (2nd Floor), Khagrachari Sarak, Fatikchari, Chittagong.

Fatikchhari Agency Office (PB) Munir Plaza (2nd Fl), Bibirhat, Khagrachhori, Fatikchhari, Chittagong. Foteyabad Agency Office (PB) Hazi Badsha Market (1st Floor), Fotehabad, Hathazari, Chittagong. Gohira Agency Office (PB) Gohira School Shoping Market (2nd Floor), Shop No. 25, Gohira, Rawzan, Chittagong Hathazari S/c (B) Sattar Shopping Center (3rd Floor), Kachari Road, Hathazari, Chottagram. **Karerhat Agency (P)** Salman Tower (2nd Floor), Karerhat Bazar, Karerhat, Jorargonj, Chittagong. Keranihat S. Cell (T) Ulla Miah Market (2nd Floor), Chittagon-coxbazar Road, Keranihat, Satkania, Chittagong Kodala Agency Office (PB) Abdul Hamid Shorif, Dhopaghat, Ease Kodala, Rangunia, Chittagong Noyahat Agency Office (PB) Sultan Market (2nd Floor), Nayahat, Bongo Bondo Abenew, Bayazid Bostami, Chittagong Parua Agency Office (PB) Amin Vobon, 2nd Floor, Syad Nagar, Katakhaly, Parua, Rangunia, Chittagong Potia (Ctg) Servicing Cell (B) Apex Bhaban (4th Floor), College Road, Potia, Chottagram Rauzan S/c (B) Syed Wahab Ullah Market (1st Floor), Hazrat Shah Latif Road, Rawzan, Chittagong. Satkania Servicing Cell (P)

Modina Plaza (2nd Floor), Satkania Main Road, Satkania, Chattogram



#### Sitakunda Agency (P)

K.M. Plaza (3rd Floor), Dt Road, Sitakunda, Chattogram

#### Sitakunda Servicing Cell (B)

Khagrachari Servicing Cell (P)

Hazi Danu Miah Market (3rd Floor),

Abul Hossain Market (2nd Floor), Dt Road, Sitakunda, Chittagong

Pankhaiapara (Shahid Kader Sarak), Khagrachari.

#### Sitakundo Agency Office (PB)

Abdul Latif Market (4th Floor), D.T.Road, Sitakunda Pourosova, Sitakunda, Chittagong

#### Tetoia Bazar Agency Office (PB)

Tetoia Supar Market, Tetoia, Tamuhani, Mirsharai, Chittagong

#### KHAGRACHARI

#### Ramgarh Agency (P)

Ramu S. Cell (T)

Patwari Complex (3rd Floor), Kader Road, Ramgarh, Khagrachari

#### RANGAMATI

#### Marisha Agency (P)

Shah Amanot Super Market (3rd Floor), Marisha Bazar, Baghaichari, Rangamati

#### COX'S BAZAR

#### Chakaria Servicing Cell - 1 (B)

Fazal Market (2nd Fl), Arakan Sarak, Chiringa, Chakoria, Cox Bazar.

#### Cox's Bazar Servicing Cell (T)

A B Super Market (2nd) Floor, Main Road, Sadar, Cox's Bazar

#### Eidgoan Servicing Cell (T)

Hossain Market (1st Floor), Baro Awlia Road, Sadar, Cox's Bazar

#### Gorjonia (Cox.) S. Cell (T)

Mostak Bhaban (3rd Fl.) Gorjonia-nykhongchari Sarak, Gorjonia, Ramu, Cox's Bazar

#### Khuruschool (Cox.) Agency (T)

Anach Chowdhury Market (1st F) Bangobandhu Bazar Road, Sadar, Cox's Bazar

#### **Moheshkhali (Cox's Bazar) Agency (T)** Dosto Mohammad Market (G. Floor) Mogdail Bazar, Matarbari, Moheshkhali, Cox's Bazar

Hakim Center (2nd Floor), Ramu-cox's Bazar Sarak, Ramu, Cox's Bazar **Shaymlapur S/c (Teknaf) (T)** Abul Bashar Colony (G. Floor) Shyamlapur Bazar, Teknaf, Cox'bazar

#### **Teknaf Servicing Cell (T)** Alhaj Abu Siddik Shopping Complex (1st) Floor, Main Road, Teknaf, Cox's Bazar

#### Toytong (Cox.) Agency (T)

Raja Mia Market (1st Floor), Chottagram-pekua Mogdama Road, Pekua, Cox's Bazar

#### Ukhia Courtbazar (Cox'sbazar) Sc (T)

Mohammadia Market (2nd Fl.) Soykot Road, Courtbazar, Ukhia, Cox'sbazar

#### BANDARBAN

#### Baishari (Bandarban) Agency (T)

Aziz Bhaban (1st Floor), Baishari, Naikhongchhari, Bandarban **Bandarban Agency (B)** Milon Bhaban (3rd Floor), Bandarban K B Sarak,, Sadar, Bandarban

#### Naikhongchhari Agency (T)

Raja Miah Shopping Complex (2nd Fl.) Oposit Of Upozila, Naikhongchhari, Bandarban



#### FENI

#### Daganbhuiyan Servicing Cell (P)

Jabed Super Market (3rd Floor), Daganbhuiyan-basurhat Road, Daganbhuiya, Feni

Fazilpur Bazar Agency Office (PB)

S. Alam Market (1st Floor), Fazilpur Bazar Feni Sadar, Feni

**Feni Service Center (P)** 49/2, Master Tower (2nd Floor), Ssk Road, Feni Sadar, Feni

#### Feni Servicing Cell-2 (P)

Amin Tower (5th Floor), (North Side Of Model Thana), Trank Road, Sadar, Feni

#### **Fulgazi Agency (P)** Kazi Arafa Monjil (2nd Floor), Main Road,

Fulgazi-feni Road, Fulgazi, Feni

#### Parshuram Agency (P)

Anoar Plaza (4th Floor), Parshuram, Feni

#### Rajapur Servicing Cell (P)

Habib Super Market (3rd Floor), Darbesh Hat Road, Daganbhuiyan, Feni

#### Sharshadi Bazar Agency (P)

Piyal Market (2nd Floor), Grameen Bank Road, Sharshadi, Feni Sadar, Feni

#### Sonagazi Agency (P)

Shahjahan Complex (3rd Floor), Zero Point, Main Road, Sonagazi, Feni

#### **CUMILLA**

#### Aziara Bazar Agency Office (PB)

Bhuiyan Shopping Complex (Ground Floor) Aziara Baza,, Nangolkot, Comilla

**B.Para (Comilla) Sc (T)** Gazi Market (1st Floor), Upozila Road, Brahmanpara, Comilla

#### Bangodda Servicing Cell (T)

Majumder Market (1st Fl.) Laksam Sarak, Nangolkot, Comilla

#### **Barura Servicing Cell (T)**

Mamun Plaza Shopping Center (2nd Fl.), Barura, Comilla

#### Bhaukshar Bazar Agency (P)

Jahir Market (2nd Floor), Bhauksar Purba Bazar, Bijara Road, Barura, Comilla

#### **Boxgonj Servicing Cell (P)** Nurul Huda Super Market (2nd Floor) Boxgonj Bazar, Nangalkot, Comilla

**Chandina (Comilla) Agency (T)** Hasan Ali Complex (2nd Floor), Handina, Comilla

#### **Chandina Servicing Cell (P)** Nashu Bhuiyan Market (3rd Floor), Chandina Pouroshava, Chandina, Comilla

**Chaudhagram Servicing Cell (T)** Bismillah Tower (2nd Fl.) Trank Road, Chouddagram, Comilla Chouddagram Servicing Cell-2 (P) Chauddgram Commercial Center (2nd Floor) Zame Mosjid Road, Chauddagram, Comilla Comilla Service Center (T) Sattar Khan Complex (7th Fl.) A. K Fazlul Hague Road, Monohorpur, Kotwali, Comilla Comilla Service Center-2 (P) Sattarkhan Complex (8th Floor), A.K. Fazlul Hoque Road, Monohorpur, Kotwali, Comilla Daudkandi (Cumilla) S. Cell (T) Ahammadia Plaza (2nd Fl.) Daudkandi Bazar Road, Daudkandi, Cumilla **Debidwar Agency Office (PB)** Pathan Bari, Debidwar, Comilla Dighirpar Bazar Agency Office (PB) Pagla Shah Supar Market (Ground Floor) Dighirpar Dakkhin Bazar, Bangura, Muradnagar, Comilla Doulkha (Comilla) Agency (P) Abdul Malek Super Market (3rd Floor), Main Road, Doulkhar Bazar, Nangolkot, Comilla Dourkora S.Cell (B) Sufia Shopping Center (2nd Floor) Dourkora, Chouddagram, Cumilla. Eliotgonj Servicing Cell (P) M/s. Yousuf Aratder Market (2nd Fl), Eliotgoni Purba Bazar, Dhaka-ctg Road, Daudkandi, Cumilla



#### Gunabati Servicing Cell (P)

Hasan Super Market (2nd Floor), Masjid Road, Gunabati Bazar, Chauddagram, Comilla

Khalilpur Bazar Agency Office (PB) Hazi Bhaban, Khalilpur,

Debidwar, Comilla

#### Laksam Servicing Cell (T)

Jahangir Plaza (4th Floor), Laksam, Comilla

#### Lalmai Agency (P)

Sawdagar Super Market (2nd Floor) laksam Highway Road, Lalmai, Sadar Dakshin, Cumilla.

#### Mannara Bazar Agency (P)

Haji Market (2nd Floor), Nalgolkot Road, Mannara Bazar, Nangoalkot, Comilla Mudaffarganj Servicing Cell (P)

Alam Tower (3rd Floor), Main Road, Mudaffarganj Bazar, Mudaffarganj, Laksam, Comilla

Munshirhat (Comilla) Agency (T) Hossain Market (2nd Floor), Meshtali Bazar, Chouddagram, Comilla

## Chouddagram, Comilla

Nangolkot (Comilla) S. Cell (T) Shahid Manjil (2nd Floor), Shifunia Sarak, Nangolkot, Comilla

#### Nimsar Bazar Agency Office (PB)

Dattapara Servicing Cell (P)

Sk.abdul Ohab Master Market (2nd Floor), Girls School Road, Nimsar Bazar, Burichang, Comilla **Olipur (Comilla) Agency (T)** 

Late Sukkur Ali Driver Market (1st Floor), Madhyam Bazar, Olipur, Nangolkot, Comilla.

#### LAXMIPUR

#### Alekjander (Laxmipur) Agency (B)

Rajeb Anik Super Market (3rd Floor), Bazar Paschim Goli, Alekjander, Ramgati, Laxmipur **Alexzander Servicing Cell (P)** 

Rahmania Super Market (2nd Floor), Lakshmipur Road, Ramgati, Lakshmipur

#### Azad Nagar Servicing Cell (B)

Mir Bhaban (2nd Floor), Ramgati Sonapur Sarak, Sayednagar, Ramgati, Laxmipur

#### Basurhat Agency (P)

Alauddin Vila (2nd Floor), Basurhat Road, Basurhat, Chandraganj, Laxmipur

#### Bhabanigonj (Miar Biri) Agency (B)

Hasan Market (2nd Floor), Meghna Bazar Road, Char Monsha, Bhabanigonj, Sadar, Laxmipur

#### Chandraganj Servicing Cell (B)

Shah Joki Shopping Complex (2nd Floor), Afzal Road, Chandragonj, Lakshimpur.

#### **Chowdhury Bazar Servicing Cell (B)** Chowduary Super Market, 2nd Floor, Ramgonj

Sarak, Joynalgonj, Sadar, Lakshmipur

#### Dalal Bazar Agency (P)

Rafi Plaza (3rd Floor), Dhaka-raipur Road, Dalal Bazar, Laxmipur Sadar, Laxmipur

#### Daserhat Agench (B)

Abdul Motin Plaza (2nd Floor), Pukurdia Sarak, Daserhat, Rupchara, Chandragonj, Laxmipur Bhai Super Market (3rd Floor), Dattapara, Laxmipur Sadar, Laxmipur
Haydergonj (Laxmipur) Agency (B)
Senakunja Bahban (1st Floor), Hajimara Sadak, Raipur, Laxmipur.
Kazi Dighirpar Agency (P)
Haji Nurul Islam Bhaban (2nd Floor), Kazi Dighirpar
Bazar, Laxmipur-ramgonj Sarak, Raypur, Laxmipur.
Komol Nagar Service Center (B)

Hayder Ali Market (1st Floor), Hazirhat, Komolnagar, Lakshimpur.

#### Lakshmipur Service Center (P)

Hayder Shoping Complex (2nd Floor), Hospital Road, Sadar, Lakshmipur

#### Lakshmipur Service Center-2 (B)

Sky Touch Tower (3rd Fl), Bazar Main Road, Sadar Thana, Laxmipur.

# Mandari Bazar S. Cell-2 (B)

Babshayee Society Market (1st Floor), Dhaka-raypur Sarak, Mandari Bazar, Sadar, Lakshimpur.

#### Mandari Bazar Servicing Cell (P) Ahmmad Plaza (2nd Floor), Mandari Bazar, Sadar, Lakshmipur

#### Mitali Bazar Agency (P)

Asma Super Market (3rd Floor), Mitali Bazar, Haidergonj Road, Raipur, Laxmipur



Motirhat Agency (B)	Ramgonj Agency (P)
Motirhat Bazar, Komalnagar,	Earshad Hossain Super Market (2nd Floor),
Lakshimpur.	Hospital Road, Ramgonj, Laxmipur
Munshir Hat (Kamal Nagar) (B)	Ramgonj Servicing Cell (B)
Rahim Doc Market (2nd Floor), Motir Hat Road,	London Mansion (1st Floor), Ramgonj-hazigonj
Kamal Nagar, Laxmipur	Road, Ramgonj, Lakshimpur.
Palerhat (Laxmipur) Agencly (B)	Raypur Servicing Cell (B)
Khan Monzil (2nd Fl), Yearpur,	Hazi Ali Akbar Supar Market (3rd Floor), Upzilla
Sadar, Laxmipur.	Road, Raypur, Lakshimpur.
Paniwala (Ramgonj) Agencly (B)	Shamitirhat Servicing Cell (B)
Darussalam Bhaban (2nd Floor), Paniwala	Master Bhaban (2nd Floor), Dakkhin Darbesh-
Bazar, Ramgonj, Lakshimpur.	pur, Shamitir Bazar, Ramgonj, Lakshimpur.
Poddar Bazar Agency (B)	Torabgonj S/cell (B)
Rahim Bhaban (1st Floor) Birahimpur, Poddar	Nur Sayera Super Market (1st Fl.), Motirhat
Bazar, Sadar, Lakshimpur	Road, Torabgonj, Kamalnagar, Laxmipur.
Raipur Servicing Cell (P)	Zamiderhat (Ramgati) Agency (B)
Rahim Market (3rd Floor), Main Road,	Mondir Bhaban (1st Floor), Ramgati-laxmipur
Raipur, Lakshmipur	Main Road, Char Sita, Ramgati, Laxmipur.
BRAHMA	NBARIA
Akhaura (B. Baria) Agency (T)	Islampur Bazar Agency Office (PB)
Master Villa (Ground Floor) Thakurbari Road,	Khan Market, Islampur Bazar, Bijoynagar,
Akhaura, Brahmabbaria	Brahmanbaria
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b>	Nasirnagar (B. Baria) Agency (T)
Akhaura, Brahmabbaria	
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b>	Nasirnagar (B. Baria) Agency (T)
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria	Nasirnagar (B. Baria) Agency (T) Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, Brahmanbaria
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria	Nasirnagar (B. Baria) Agency (T) Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, Brahmanbaria
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria	Nasirnagar (B. Baria) Agency (T) Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, Brahmanbaria
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria NOAR Amisha Para Servicing Cell (P)	Nasirnagar (B. Baria) Agency (T) Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, Brahmanbaria (HALI Doshghoria S/c (B)
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria NOAK Amisha Para Servicing Cell (P) Nechha Hoque Tower (2nd Floor), School Road,	Nasirnagar (B. Baria) Agency (T)Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, BrahmanbariaKHALIDoshghoria S/c (B) Motahar Bhabon (2nd Floor), Bank Road,
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria <b>NOAK</b> <b>Amisha Para Servicing Cell (P)</b> Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali	Nasirnagar (B. Baria) Agency (T)Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, BrahmanbariaKHALIDoshghoria S/c (B) Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria <b>NOAK</b> <b>Amisha Para Servicing Cell (P)</b> Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali <b>Banglabazar Agency (P)</b> New Market (3rd Floor), Pashchim Goli, Banglabazar, Begumganj, Noakhali	Nasirnagar (B. Baria) Agency (T)Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, BrahmanbariaKHALIDoshghoria S/c (B)Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.Hatia Agency (B)Sarajul Hoque Supar Market (1st Floor).Main Road, Oskhali, Hatia, Noakhali.
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria <b>NOAK</b> <b>Amisha Para Servicing Cell (P)</b> Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali <b>Banglabazar Agency (P)</b> New Market (3rd Floor), Pashchim Goli, Banglabazar, Begumganj, Noakhali <b>Banglabazar S/c (B)</b>	Nasirnagar (B. Baria) Agency (T)Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, BrahmanbariaKHALIDoshghoria S/c (B)Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.Hatia Agency (B)Sarajul Hoque Supar Market (1st Floor).Main Road, Oskhali, Hatia, Noakhali.Kankirhat Agency (P)
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria <b>NOAK</b> <b>Amisha Para Servicing Cell (P)</b> Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali <b>Banglabazar Agency (P)</b> New Market (3rd Floor), Pashchim Goli, Banglabazar, Begumganj, Noakhali	Nasirnagar (B. Baria) Agency (T)Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, BrahmanbariaKHALIDoshghoria S/c (B)Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.Hatia Agency (B)Sarajul Hoque Supar Market (1st Floor).Main Road, Oskhali, Hatia, Noakhali.Kankirhat Agency (P)Mizan Complex (3rd Floor), Collage Road,
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria <b>NOAK</b> <b>Amisha Para Servicing Cell (P)</b> Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali <b>Banglabazar Agency (P)</b> New Market (3rd Floor), Pashchim Goli, Banglabazar, Begumganj, Noakhali <b>Banglabazar S/c (B)</b> Jahangir Manson (3rd Floor), Banglabazar, Begumgonj, Noakhali	<ul> <li>Nasirnagar (B. Baria) Agency (T)         <ul> <li>Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, Brahmanbaria</li> </ul> </li> <li>KHALI         <ul> <li>Doshghoria S/c (B)</li> <li>Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.</li> <li>Hatia Agency (B)</li> <li>Sarajul Hoque Supar Market (1st Floor).Main Road, Oskhali, Hatia, Noakhali.</li> </ul> </li> <li>Kankirhat Agency (P)</li> <li>Mizan Complex (3rd Floor), Collage Road, Kankirhat, Senbug, Noakhali</li> </ul>
Akhaura, Brahmabbaria B. Baria (Takaful) S. Cell (T) Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria NOAK Amisha Para Servicing Cell (P) Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali Banglabazar Agency (P) New Market (3rd Floor), Pashchim Goli, Banglabazar, Begumganj, Noakhali Banglabazar S/c (B) Jahangir Manson (3rd Floor), Banglabazar, Begumgonj, Noakhali Chatkhil Servicing Cell (P)	<ul> <li>Nasirnagar (B. Baria) Agency (T)         <ul> <li>Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, Brahmanbaria</li> </ul> </li> <li>CHALI         <ul> <li>Doshghoria S/c (B)</li> <li>Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.</li> <li>Hatia Agency (B)</li> <li>Sarajul Hoque Supar Market (1st Floor).Main Road, Oskhali, Hatia, Noakhali.</li> <li>Kankirhat Agency (P)</li> <li>Mizan Complex (3rd Floor), Collage Road, Kankirhat, Senbug, Noakhali</li> </ul> </li> </ul>
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria <b>NOAK</b> <b>Amisha Para Servicing Cell (P)</b> Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali <b>Banglabazar Agency (P)</b> New Market (3rd Floor), Pashchim Goli, Banglabazar, Begumganj, Noakhali <b>Banglabazar S/c (B)</b> Jahangir Manson (3rd Floor), Banglabazar, Begumgonj, Noakhali <b>Chatkhil Servicing Cell (P)</b> Shawpnapuri Shopping Complex (3rd Floor),	Nasirnagar (B. Baria) Agency (T)Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, BrahmanbariaKHALIDoshghoria S/c (B)Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.Hatia Agency (B)Sarajul Hoque Supar Market (1st Floor).Main Road, Oskhali, Hatia, Noakhali.Kankirhat Agency (P)Mizan Complex (3rd Floor), Collage Road, Kankirhat, Senbug, NoakhaliMaizdi Servicing Cell (B) 768 Ashfaq Plaza (1st Fl), Main Road, Maizdi
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria <b>NOAK</b> <b>Amisha Para Servicing Cell (P)</b> Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali <b>Banglabazar Agency (P)</b> New Market (3rd Floor), Pashchim Goli, Banglabazar, Begumganj, Noakhali <b>Banglabazar S/c (B)</b> Jahangir Manson (3rd Floor), Banglabazar, Begumgonj, Noakhali <b>Chatkhil Servicing Cell (P)</b> Shawpnapuri Shopping Complex (3rd Floor), Hospital Road, Chatkhil, Noakhali	<ul> <li>Nasirnagar (B. Baria) Agency (T)</li> <li>Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, Brahmanbaria</li> <li>KHALI</li> <li>Doshghoria S/c (B)</li> <li>Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.</li> <li>Hatia Agency (B)</li> <li>Sarajul Hoque Supar Market (1st Floor).Main Road, Oskhali, Hatia, Noakhali.</li> <li>Kankirhat Agency (P)</li> <li>Mizan Complex (3rd Floor), Collage Road, Kankirhat, Senbug, Noakhali</li> <li>Maizdi Servicing Cell (B)</li> <li>768 Ashfaq Plaza (1st Fl), Main Road, Maizdi Bazar, Sadar, Noakhali</li> </ul>
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria <b>NOAK</b> <b>Amisha Para Servicing Cell (P)</b> Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali <b>Banglabazar Agency (P)</b> New Market (3rd Floor), Pashchim Goli, Banglabazar, Begumganj, Noakhali <b>Banglabazar S/c (B)</b> Jahangir Manson (3rd Floor), Banglabazar, Begumgonj, Noakhali <b>Chatkhil Servicing Cell (P)</b> Shawpnapuri Shopping Complex (3rd Floor), Hospital Road, Chatkhil, Noakhali <b>Chowmuhani Servicing Cell (P)</b>	<ul> <li>Nasirnagar (B. Baria) Agency (T)</li> <li>Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, Brahmanbaria</li> <li>CHALI</li> <li>Doshghoria S/c (B)</li> <li>Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.</li> <li>Hatia Agency (B)</li> <li>Sarajul Hoque Supar Market (1st Floor).Main Road, Oskhali, Hatia, Noakhali.</li> <li>Kankirhat Agency (P)</li> <li>Mizan Complex (3rd Floor), Collage Road, Kankirhat, Senbug, Noakhali</li> <li>Maizdi Servicing Cell (B)</li> <li>768 Ashfaq Plaza (1st Fl), Main Road, Maizdi Bazar, Sadar, Noakhali</li> <li>Noakhali Sadar Servicing Cell (P)</li> </ul>
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria <b>NOAK</b> <b>Amisha Para Servicing Cell (P)</b> Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali <b>Banglabazar Agency (P)</b> New Market (3rd Floor), Pashchim Goli, Banglabazar, Begumganj, Noakhali <b>Banglabazar S/c (B)</b> Jahangir Manson (3rd Floor), Banglabazar, Begumgonj, Noakhali <b>Chatkhil Servicing Cell (P)</b> Shawpnapuri Shopping Complex (3rd Floor), Hospital Road, Chatkhil, Noakhali <b>Chowmuhani Servicing Cell (P)</b> Rupsha Shoping Complex (2nd Floor), Karipur	<ul> <li>Nasirnagar (B. Baria) Agency (T)</li> <li>Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, Brahmanbaria</li> <li>KHALI</li> <li>Doshghoria S/c (B)</li> <li>Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.</li> <li>Hatia Agency (B)</li> <li>Sarajul Hoque Supar Market (1st Floor).Main Road, Oskhali, Hatia, Noakhali.</li> <li>Kankirhat Agency (P)</li> <li>Mizan Complex (3rd Floor), Collage Road, Kankirhat, Senbug, Noakhali</li> <li>Maizdi Servicing Cell (B)</li> <li>768 Ashfaq Plaza (1st Fl), Main Road, Maizdi Bazar, Sadar, Noakhali</li> <li>Noakhali Sadar Servicing Cell (P)</li> <li>Akbor Building (2nd Floor), West Side Of Modern</li> </ul>
Akhaura, Brahmabbaria <b>B. Baria (Takaful) S. Cell (T)</b> Foyez Plaza (3rd Fl.), Moszid Road, B.Baria Sadar, B. Baria <b>NOAK</b> <b>Amisha Para Servicing Cell (P)</b> Nechha Hoque Tower (2nd Floor), School Road, Amishapara Bazar, Sonaimuri, Noakhali <b>Banglabazar Agency (P)</b> New Market (3rd Floor), Pashchim Goli, Banglabazar, Begumganj, Noakhali <b>Banglabazar S/c (B)</b> Jahangir Manson (3rd Floor), Banglabazar, Begumgonj, Noakhali <b>Chatkhil Servicing Cell (P)</b> Shawpnapuri Shopping Complex (3rd Floor), Hospital Road, Chatkhil, Noakhali <b>Chowmuhani Servicing Cell (P)</b>	<ul> <li>Nasirnagar (B. Baria) Agency (T)</li> <li>Haji Abdur Rouf Master Villa (1st Fl.), Hospital Road, Nasirnagar, Brahmanbaria</li> <li>CHALI</li> <li>Doshghoria S/c (B)</li> <li>Motahar Bhabon (2nd Floor), Bank Road, Doshghoria, Chathkil, Noakhali.</li> <li>Hatia Agency (B)</li> <li>Sarajul Hoque Supar Market (1st Floor).Main Road, Oskhali, Hatia, Noakhali.</li> <li>Kankirhat Agency (P)</li> <li>Mizan Complex (3rd Floor), Collage Road, Kankirhat, Senbug, Noakhali</li> <li>Maizdi Servicing Cell (B)</li> <li>768 Ashfaq Plaza (1st Fl), Main Road, Maizdi Bazar, Sadar, Noakhali</li> <li>Noakhali Sadar Servicing Cell (P)</li> </ul>

#### Deliai Bazar (Noakhali) Agency (B)

Hazi Amir Hossain Market (1st Floor).Deliai Bazar, Deliai Bazar, Chatkhil, Noakhali.

#### Morshed Alam Complex (6th Fl), Hoding No-0001-01, Karimpur Road, Chuwmohani, Noakhali



#### Podipara (Noakhali) Agency (B)

Shahadat Tower (2nd Floor), Podipara Bazar, Sonaimuri, Noakhali.

Purba Maizchara S.C (B) Banglabazar Chowrasta Sarak (2nd Fl),

Noakhali Sadar, Noakhali

**Rajgonj (Noakhali) Agency (B)** Abdul Kader Tower (3rd Floor), Maizde Dayani Sarak, Rajgonj, Begumgonj, Noakhali.

#### Senbag Servicing Cell (T)

Sultan Plaza, D.B Road, Senbag, Noakhali

#### Sompara S/c (B)

Rahman Market, Sompara, Chatkhil, Noakhali Sonaimuri Agency (B)

Sattar Complex (3rd Floor), Bank Road, Sonaimuri, Noakhali.

#### Subarnachar Agency (P)

Rajib Super Market (2nd Floor), Main Road, Thanarhat, Shubarnachar, Noakhali

#### Suborna Char S/c Bokul (B) Sana IIIlah Bhaban (1st Floor) Chark

Sana Ullah Bhaban (1st Floor), Charbata, Char Jabbar, Subarnachar, Noakhali.

#### Suborna Char Servicing Cell (P)

Monir Market (1st Floor), Madrasha Road, Pashchim Charjabbar, Subornachar, Noakhali

#### Udoy Sadhurhat ( Noakhali) Agency (B)

Vai Vai Hazi Super Market (2nd Floor), Udoy Sadhurhat, Char Motua, Sadar, Noakhali

Harun Avenue Super Market (1st Fl.), Golbahar

#### CHANDPUR

#### Algibazar Servicing Cell (P)

Rashid Plaza (2nd Floor), Latakhali Raod, Algibazar, Haimchar, Chandpur

#### **Chandpur Service Center (B)**

Mir Shopping Complex (2nd Fl), J M Shengupta Sarak, Natun Bazar, Sadar, Chandpur

**Chandpur Service Centre (PB)** Amin Plaza (4th Floor), Shohid Muktijoddha Road, Chandpur Sadar, Chandpur

#### Gollak Bazar Agency (B)

Hazi Villa 2nd Floor, Vill- Dumuria, Po-gollak Bazar, Ps- Faridgonj, Dist-chandpur.

#### Hajiganj (Chandpur) Agency (T)

Hashem Complex (4th Floor), Word #04, Hajiganj, Chandpur

#### Hajigonj (Chandpur) S/c (B)

Munshi Plaza (2nd Floor), (Top Of Bank Asia), Hazigonj Main Road, Ps-hazigonj, Chandpur.

#### Himechar Agency Office (PB)

Vill:+post : Uttar Algibazar, Haimchar, Chandpur Motlob Agency Office (PB) 238/4 Foraji Villa, Posu Haspatal Road, Vill- Koladi, Motlob, Chandpur Patwari Bazar Agency Office (PB) Shoshaerchr, Post- South Balithaba,

#### Faridganj, Chandpur

Kachua Servicing Cell (T)

Road, Kachua, Chandpur

Rampur Bazar (Faridgonj) Agency (B) Bhuyan Traders Bhaban (1st Floor), Rampur Bazar, Faridgonj, Chandpur.

#### Shahrasti Agency Office (PB)

Ruhul Amin Complex (2nd Floor), Kaliapara Purba Bazar Main Road, Shahrasti, Chandpur

#### Toramunshirhat Agency Office (PB)

Shapla Doel Songsod, Shaaonmeg, Faridganj, Chandpur

#### **KHULNA**

#### **Botiaghata Agency Office (PB)**

Botiaghata Bazar (2nd Floor) Mosjeed Road, Batiaghata Bazar, Batiaghata, Khulna **Chalna Bazar Agency Office (PB)** Chalna Bazar, Dakope, Khulna



#### Dakop Agency Office (PB)

Khutakhali Bazar, Bajua, Dakope, Khulna

#### Dumuria Agency Office (PB)

Shahid Mojid Centre, Khulna Satkhira Main Road, Dumuria, Khulna

Khulna Service Centre (PB) 3 No. Ahsan Ahamed Road, Kakoli Prees Bhabon, (2nd Floor) Khulna, Sadar, Khulna Terokhada Agency Office (PB)

Bamondanga, Bamondanga Bazar, Rupsha, Khulna

Jamira Bazar S.Cell (PB)

Jaman Market (1st Fl), Tolpa, Jamira Bazar, Fultola, Khulna

#### Sener Bazar Agency Office (PB)

Biswas Bari, Police Fari Moar, Aichgati, Belfulia, Rupsa, Khulna.

#### NARAIL

#### Gobra Agency Office (PB)

Mitali Vobon, Kolora, Gobra Bazar, Narail Sadar, Narail

#### BAGERHAT

#### Chaksree Bazar Agency Office (PB)

Mukto Manik Bhaban, Chaksree Bazar,

#### Rampal, Bagerhat

#### Foyla Bazar Agency Office (PB)

Halder Bhaban, Vill+p.o Foylabazar, Rampal, Bagerhat

#### Mongla Agency Office (PB)

Elias Market (2end Floor), Digraz Busstand, Mongla, Bagerhat

#### **KUSHTIA**

#### Kustia Agency Office (PB)

Nutun Kort Para , 01 Karamot Mohastan Lane, Kushtia Sadar, Kushtia

#### JESSORE

#### Chhutypur Agency Office (PB)

Shirajul Islam Supar Market, Chhutypur Bazar, Gananandapur, Jhikargachha, Jessore

#### Chowgacha Agency Office (PB)

Oliar Mridha Market, Konsaripur, Chowgachha, Jessore

#### Jessore Agency (K)

Saleha Bilder's (3rd Floor), 1370, Ambika Bashu Lane, Sadar, Jessore

#### **Raipur Bazar Agency Office (PB)** Moudud Market, Raypur Bazar, Bagharpara, Jessore

#### Dagnai para, J

#### **SATKHIRA**

#### Shatkhira Servicing Cell (PB)

Nur Super Market (2nd Fl), Shoid Kajol Shoroni, Palashpol, Sadar, Satkhira

#### Shonkorkathi Bazar Agency Off (PB)

Shonkorkathi Bazar, Gobindopur, Shaymnagar, Satkhira



JHENA	AIDAH
Courtchadpur Agency Office (PB) Greece Market, Thana More, Kotchandpur, Jhenaidah Jhenaidah Servicing Cell (K) Nijum Tower (3rd Floor), Pagla Kanai Sarak, Sadar, Jhenaidah.	<b>Kaligonj Agency Office (PB)</b> Biswas Mansion, Modugonj Bazar, Naldanga, Kaliganj, Jhenaidah
RAJS	НАНІ
<b>Rajshahi Agency (T)</b> Beauty Plaza (2nd Floor) Airport Road, Sopura, Boalia, Rajshahi	<b>Rajshahi Servicing Cell-2 (K)</b> Ananna Complex (4th Floor), Ghoramara, Boalia, Rajshahi
BO	GRA
<b>Bogura Service Center - 2 (T)</b> Insan Centre (3rd Floor), Dattabari Collage Road, Bogra Sadar, Bogra	Namuza Bazar Agency Office (PB) Sardar Super Market, Namuza Bazar, Burigonj, Bogra Sadar, Bogra.
PAE	3NA
Bhangura Agency (K) A.R. Vila (1st Floor), Mouchak Road, Bhangura, Pabna Chatmohar Sc (K) Tarzan Market (1st Floor), Afratpara, Chatmohar, Pabna Ishwardi Agency (K) Khan Super Market (2nd Floor), Station Road, Bus Stand, Ishwardi, Pabna.	<ul> <li>Kashinathpur S/c (B)</li> <li>Muktijoddha Market (3rd Floor), Kashinathpur Polli Biddut Poshim Gate, Sathia, Pabna.</li> <li>Pabna Servicing Cell (K)</li> <li>Ratan Bhaban (1st Floor), Maktab Morh, Radhanagar, Pabna Sadar, Pabna</li> </ul>
SIRAJ	GANJ
<ul> <li>Kamarkhanda (Sirajganj) S/c (B)</li> <li>Haji Abul Hossain Market (3rd Floor), Jamtuil,</li> <li>Kamarkhanda, Sirajganj.</li> <li>Sadanandopur ( Sirajgonj) Agency (B)</li> <li>Sirajgonj Belkochi Sarak, Sadanandopur,</li> <li>Purabari, Sadar, Sirajgonj</li> </ul>	<b>Sirajgonj Agency (B)</b> Jabid Jaman (Jotiy) (4th Floor), Sadar, Sirajgonj
CHAPAINA	WABGANJ
Chapainawabgonj S. Cell (K) Samshad Vila (2nd Floor), West Side, Maj Para, Sonar More, Sadar, Chapainawabgonj. Chapainawabgonj S. Cell 2 (T) Selim Tower (2nd Floor), Aram Bag, Sonamasjid Road, Sadar, Chapainawabganj	<ul> <li>Shibganj (Chapai) S. Cell (T)</li> <li>Model Clinic (4th FlOor) Hospital Road,</li> <li>Shibganj, Chapainawabganj</li> <li>Shibganj (Chapainawabganj) Agency (KC)</li> <li>Maya Complex (Ground Floor), Sornakar Potti,</li> <li>Shibganj, Chapainawabganj.</li> </ul>



#### NATORE

#### Natore Agency (K)

Madrasha Morh, Uttara Motel Sharak, Natore Sadar, Natore.

#### NAOGAON

#### Dhamoirhat (Naogaon) Agency (K)

Dadonpur Shooping Complex (1st Floor), Dhamoirhat Bazar, Dhamoithat, Naogaon.

#### Mohadebpur (Naogaon) Agency (T)

Siddique Bhaban (1st Fl.) West Side Of Upozila Gate, Mohadebpur, Naogaon

#### Mohadevpur (Naogaon) Agency (K)

Modhumita Market (1st Floor), Post Office Morh, Mohadevpur, Naogaon.

#### Naogaon Agency Office (M)

Kazi Habibur Rahman Market, Medicin Potty Puraton Hospital Road, Sadar, Naogaon. **Naogaon Servicing Cell (K)** Rashida Chowdhury Vila (1st Floor), Dhamuirhut Road, Pothnitola, Naogaon

#### JOYPURHAT

#### Kashira Bazar Agency Office (PB)

Shahrin Bhaban, Kashira Bazar, Akkelpur, Joypurhat

#### SYLHET

#### Biani Bazar Agency Office (PB)

Janata Market, South Biani Bazar, Main Road, Bianibazar, Sylhet

#### Jaiantapur Agency (B)

Alam Tower (2nd Floor), Jaflong-tamabil Sarak, Nizpat, Jaintapur, Sylhet

#### Sylhet Service Center - 1 (P)

Shahjalal Plaza (3rd Floor), Block-d, Plot No-y, Main Road, Upashar, Sadar, Sylhet

#### **Sylhet Service Centre (PB)** Bonorupa (3rd Floor), Block- B, House No-42, Road-15, Shahjalal Upashahar, Sylhet Sadar, Sylhet

**Temukhi Agency (P)** Five Star Bhaban (3rd Floor), Sonagonj Road, Tuker Bazar, Jalalabad, Sylhet

#### MOULVIBAZAR

#### Kulaura Agency (P)

Al-modina Market (3rd Floor), Kulaura, Moulvibazar

#### Moulvibazar Servicing Cell (B)

Syeda Akterunnesa Monjil (3rd Floor), 117 Puratan Haspatal Sarak, Muslim Quater, Sadar, Moulvibazar

#### Moulvibazar Servicing Cell (P)

Hamidia Point (3rd Floor), 359 Syed Sikander Ali Road, Sadar, Moulvibazar

#### Shamsher Nagar Agency (P)

Royal Plaza (2nd Floor), Ali Nagar Sarak, Komalganj, Moulvibazar **Shomser Nagar Agency Office (PB)** A, R Complex, Shomsernagar, Kamalganj, Moulvibazar

Sreemongal Agency (P)

Ahmadia Bhaban (3rd Floor), Collage Road, Sreemongal, Moulvibazar

Sreemongol Agency Office (PB)

Monoronjan Babur Bilding, Habigonj Road, Sreemangal, Moulvibazar



#### HABIGANJ

#### Ajmiriganj Agency (P)

Harun Market (2nd Floor), Cinema Hall Road, Ajmiriganj, Habiganj

#### Bahubal Agency Office (PB)

Islamia Super Market (2nd Floor), Bahubal Bazar, Bahubal, Habigonj.

#### **Bangla Bazar Agency Office (PB)** Liza Mansion (Ground Floor), Baglabazar, Nabiganj, Habiganj

#### Habiganj Agency (P)

Eshak Business Center (4th Floor), Dakghar Road, Habigonj Sadar, Habigonj

#### Hobigonj Servicing Cell (PB)

Hazi Kadir Mansion (3rd Floor) Old Munsefi Road, Hobiganj Sadar, Hobiganj Kagirgonj Bazar Agency Office (PB)
Mahfuj Mension, Kagirgonj Bazar,
Nabiganj, Habiganj
Nabigonj Servicing Cell (P)
Karim Complex (3rd Floor), Sherpur Road,
Nabiganj, Habiganj
Paniumda Bazar Agency Office (PB)
Sonar Bangla Shoping Complex (3rd Floor),
Paniumda Bazar, Nobigonj, Habiganj
Shayestagonj S.Cell (PB)

Rahima Monjil, Ubahata, Shayestagonj Natun Bazar, Kudrotia Madrasa Road, Chunarughat, Habiganj

#### SUNAMGANJ

#### Boalia Bazar Agency Office (PB) Boalia Bazar, Derai Sunamganj Deerai Servicing Cell (PB)

Aziz Mansion (3rd Floor) Haranpur Road, Dirai, Sunamganj

#### Jagannathpur Servicing Cell (PB)

Madiha Plaza (2nd Floor), Ranigonj Road, Jagnnathpur, Sunamganj

#### Ranigonj Agency (P)

Raich Villa (3rd Fl), School Road, Ranigonj Bazar, Jagannthpur Bazar, Jagannathpur, Sunamganj

**Sunamgonj Agency (P)** Nuhash Complex (3rd Floor), Hajipara Road, Sadar, Sunamgonj

#### Sunamgonj Agency Office (PB)

Shologar Mini Market (2nd Floor), Sunamganj Sadar, Sunamganj

#### BARISHAL

#### Babugonj Agency Office (PB)

Babugonj Bazar, Puraton Kreshi Bank Sonlagno, Post-babugonj, Babuganj, Barisal

#### Barishal (Takaful) Sc (T)

Somalay-02 (3rd Floor), C & B Road, Holding # 1130, Ward # 20, Sadar, Barishal

#### PIROJPUR

#### Kawkhali Agency Office (PB)

Kishi Bank Vobon, Kawkhali Sadar, Kawkhali, Pirojpur

#### **BHOLA**

**Bhola Agency (P)** M.R. Complex (2nd Floor), Khalpar Sarak,

#### Bhola Sadar, Bhola

Lalmohan (Bhola) Servicing Cell (T) Taher Plaza (2nd Fl.), Muktijoddha Avenue, Lalmohan, Bhola



JHALAI	(ATHI
Amua Bondor Agency Office (PB)	Jhalakathi Service Center (PB)
Jony Market-3rd Floor, Amua Natun Bondor,	29 Masjid Bari Road (3rd Floor), Jhalakathi
Kathalia, Jhalakathi Hodua Servicing Cell (PB)	Sadar, Jhalakathi Nachonmohol Agency Office (PB)
Kazi Vaban, Boishakhi (Ground Floor) Hadua,	Khan Vila, Nachonmohol,
Nalchhity, Jhalkathi.	Nolchhity, Jhalokathi
RANG	PUR
Badarganj Agency Office (M)	Pirgonj S. Cell (T)
Shah Palaza, Level-03, C.O Office Road	Oli Traders (2nd Floor), Rangpur Mohasarak,
Badarganj, Rangpur	po:fatepur Lal Dhighi, Pirganj, Rangpur
Gongachhara Agency Office (PB)	Pirgonj Servicing Cell (PB)
Gonga Chara, Rangpur	Alhaz Baban (2nd Floor), Osmanpur, Pirgonj, Pirganj, Rangpur
Kaunia Agency (TK)	Rangpur Service Center (PB)
Mojammel Villa (G. Floor), Haragach Sarak,	Sanahar Nir (4th Floor), New Senpara,
Mirbag, Kawnia, Rangpur	Alamnagar, Kotwali, Rangpur
Mahigonj Agency Office (PB)	Rangpur Servicing Cell (T)
Fotehpur Road, Shekh Manjil, Mahigonj,	Sneher Nir (2nd Floor), New Senpara,po:
Rangpur Sadar, Rangpur	Alamnagar, Kotwali, Rangpur
Mithapukur Bazar Agency Office (PB)	Shyampur Agency Office (PB)
Mithapukur,	Hakim Bhaban, Purbo Boikundopur
Rangpur	Modhapara, Shaympur, Rangpur Sadar, Rangpur
Nilfamari Agency (T)	Vendabari Servicing Cell (T)
Kazi Vila, Kukha Para, Kalitola Bus	M/s Yousuf Traders (Ground Floor),
Stand, Nilphamari.	Vendabari-pakuria Road, Pirganj, Rangpur
Paglapir Servicing Cell (T)	
Somrat Bhaban (1st Floor), Ranpur-syedpur	

#### GAIBANDHA

#### Palashbari (Gaibandha) S. Cell (T)

Sarak, Paglapir, Rangpur Sadar, Rangpur

Roni Super Market (2nd Fl.) Komorpur Bazar, Palashbari, Gaibandha

#### PANCHAGARH

#### Boda Agency Office (PB)

Modern Clinic (4th Floor), Nagar Kumari Ayubgonj, Boda, Panchagarh

#### DINAJPUR

#### Birgonj Agency Office (PB)

Alhaz Moksad Plaza (Khansama Road) Birgonj, Dinajpur **Dinajpur Service Centre (PB)** House No-152, Paharpur, Dinajpur Sadar, Dinajpur



Dinajpur Servicing Cell (B)	Kaharol Agency Office (PB)
Jabed Akter Bhaban (Gr. Fl), Lili More,	Kaharol Bazar, Uchitpur, Maharajgong,
Kotwaly, Dinajpur	Kaharole, Dinajpur
Fulbari Servicing Cell (B)	Setabgonj Servicing Cell (PB)
Monoara Vila (G-fl) Bazar Road,	Stationpara, Setabgonj,
Fulbari, Dinajpur	Bochagonj, Dinajpur
LALMO	ONIRHAT
Lalmonirhat Agency (Takaful) (T)	Lalmonirhat Servicing Cell (B)
Hera Bhaban (1st Fl.) Vocational Road, Cantin	Farjana Shopping Complex (1st Floor), Mission
Moar, Sadar, Lalmonirhat	Morh Road, Lalmonirhat, Sadar, Lalmonirhat
KUR	IGRAM
Bhurungamarm Agency (T)	Kurigram Servicing Cell-2 (K)
Jamal Uddin Market (2nd Floor), College Road,	Dabir Plaza (1st Floor), Bazar Road, Kurigram
Bhurungamari, Kurigram	Sadar, Kurigram
Kurigram Servicing Cell (T)	Nageshwari Servicing Cell (T)
Troee Bhaban(1st Floor), Sadar Hospital Road,	Bus Stand Panch Tola Bhaban (2nd Floor), Main

NILPHAMARI

#### **Domar (Nilphamari) Servicing Cell (T)** Guljar Plaza (G Floor), Db Road, Domar,

Guljar Plaza (G Floor), Db Road, Don Nilphamari

#### THAKURGAON

#### Thagkorgoan Servicing Cell - 1 (T)

N. G Vila (Ground Floor) Siraj-u-doula Road, Sadar, Thakurgaon

#### Thakurgaon (Haripur) Agency (K)

M.T. Vila (1st Floor), Pilot School Road, Ranisankail, Thakurgaon Thakurgoan Servicing Cell (PB)A. N Villa, East Goalpara, ThakurgaonSadar, ThakurgaonVulli Bazar Agency Office (PB)

Road, Nageshwari, Kurigram

Rayhan Villa, Kumarpur, Vulli Bazar, Thakurgaon Sadar, Thakurgaon

#### Note

P = IPL (Polash)

Sadar, Kurigram

- B = IPL (Bakul)
- K = IPL (Krishnochura)
- T = Takaful (Ekhlash)
- M = Metro
- PB = Pragati Bima Project



#### NOTE



## **PROXY FORM**

Mr./Mrs./Miss	hereby appoint	
to attend and vote for me/us and on my/our bel Company to be held on the Thursday, 12 August, 20 any adjournment thereof.	half at the 21st Annual General Meeting of th	
As witness my/our hand this	day of	
Signature of the Proxy	Signature of Shareholder(s)	
BO ID:	BO ID:	
	No. of Shares held:	
Notes:		
A member entitled to attend and vote at the meeting	ng may appoint another member his/her proxy t	
attend and vote on his/her behalf.		
A Proxy must be a member of the Company		
Forms of proxy, duly stamped and signed must be o	deposited at the Company's Registered Office no	
later than 72 hours before the time appointed for t	he Meeting. In default forms of proxy will not b	
treated as valid.		
	Signature Verified	
Authorized Cignoture		
	Signature vermeu	
	-	
Pragati Life Insurance Limited PRAGATI LIFE INS	-	
PRAGATI LIFE INS	SURANCE LIMITED or) 20-21 Kawran Bazar, Dhaka-1215	
Pragati Life Insurance Limited PRAGATI LIFE INS Pragati Insurance Bhaban, (6 <sup>th</sup> Flo ATTENDAN I/We hereby record my/our attendance at the 21s	SURANCE LIMITED or) 20-21 Kawran Bazar, Dhaka-1215 ICE SLIP t Annual General Meeting of the Company to b	
Pragati Life Insurance Limited PRAGATI LIFE INS Pragati Insurance Bhaban, (6 <sup>th</sup> Flo ATTENDAN I/We hereby record my/our attendance at the 21st held on the Thursday, 12 August, 2021 at 12:00 p.m	SURANCE LIMITED or) 20-21 Kawran Bazar, Dhaka-1215 ICE SLIP t Annual General Meeting of the Company to b n. at through digital platform.	
Pragati Life Insurance Limited PRAGATI LIFE INSU Pragati Insurance Bhaban, (6 <sup>th</sup> Flo ATTENDAN I/We hereby record my/our attendance at the 21st held on the Thursday, 12 August, 2021 at 12:00 p.m Name of Proxy	SURANCE LIMITED or) 20-21 Kawran Bazar, Dhaka-1215 ICE SLIP t Annual General Meeting of the Company to b n. at through digital platform. . Name of Shareholder(s)	
Pragati Life Insurance Limited PRAGATI LIFE INS Pragati Insurance Bhaban, (6 <sup>th</sup> Flo ATTENDAN I/We hereby record my/our attendance at the 21s	SURANCE LIMITED or) 20-21 Kawran Bazar, Dhaka-1215 ICE SLIP t Annual General Meeting of the Company to b n. at through digital platform. . Name of Shareholder(s) No. of Shares held:	

N.B. : Please present this slip at the Registration Counter and sign which must be matched with your recorded signature which has scanned

Х

Pragati Life Insurance Limited, Pragati Insurance Bhaban, 20-21 Kawran Bazar, Dhaka-1215 E-mail : info@pragatilife.com, Website : www.pragatilife.com

